



North Ayrshire
Community Planning
Partnership

Annual
Report
2020/21



North Ayrshire
Community Planning Partnership

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Foreword



North Ayrshire
Community Planning Partnership

Over the past year, North Ayrshire Community Planning Partners have been working together to deliver on the ambition we all share – “North Ayrshire – a better life”. We are delighted to introduce the Partnership’s Annual Report for 2020-2021.

We are proud of the strength of our partnership working across organisations and with our communities. Much of the focus over this year has been on responding to local needs arising from the Covid-19 pandemic and we commend the innovation, kindness and dedication that we have witnessed. It is hugely encouraging to take some time to reflect on our partnership’s progress and successes despite the challenges we have faced.

When reading this report. . .

- Be inspired when you hear about the significant investment in North Ayrshire, reflecting the confidence we have about the future,
- Realise the strength of Locality Planning, with exciting initiatives happening across all communities in North Ayrshire, led by communities, and
- Appreciate the range of work that partners are involved in and the difference it makes to the lives of local communities.

Our Annual Report is an opportunity to reflect on our progress and use this to drive forward our aspirations for coming years as we work with and for the people of North Ayrshire.



Cllr Joe Cullinane, Chair of North Ayrshire Community Planning Partnership and Leader of North Ayrshire Council



Lesley Bowie, Vice Chair of North Ayrshire Community Planning Partnership and Chair of NHS Ayrshire and Arran Board



Ian McMeekin, Chair of North Ayrshire Senior Officers Group and Area Commander of Scottish Fire and Rescue Service

Introduction

There are main duties in the Community Empowerment Act that Community Planning Partnerships should fulfil:

Partners work together in a Community Planning Partnership (CPP)

Produce a Local Outcome Improvement Plan (LOIP)

Develop Locality Plans

Review and report publicly on progress

This annual report outlines how North Ayrshire Community Planning Partnership (CPP) has met these duties, provides an overview of our achievements in 2020/21, and contains a summary of our plans for the year ahead.

WELCOME TO THE NORTH AYRSHIRE COMMUNITY PLANNING PARTNERSHIP ANNUAL REPORT 2020/21.

Community Planning is all about how our local public services work together with communities and third sector organisations to plan and deliver services that will improve long term outcomes and tackle inequalities. It is a legal duty within the Community Empowerment (Scotland) Act 2015.

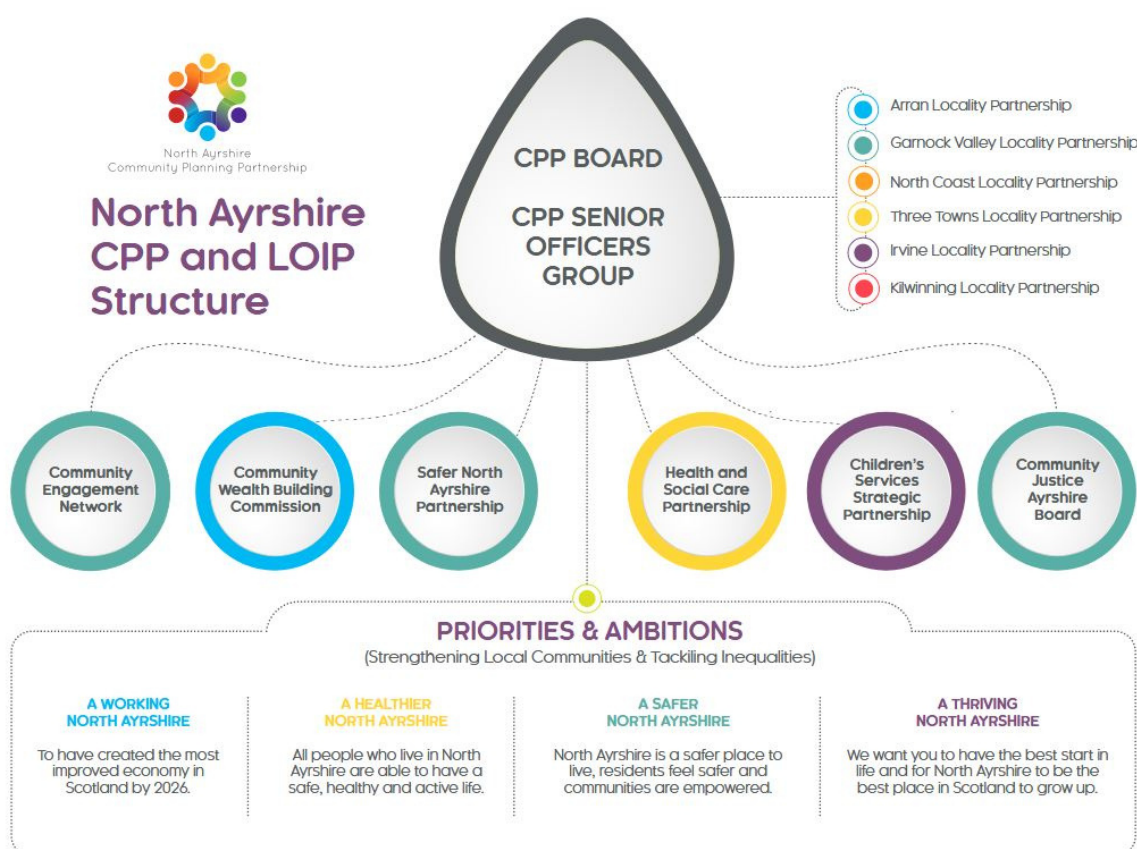
Community Planning in North Ayrshire

North Ayrshire CPP is made up of organisations and communities working together to plan and deliver better services.

This includes a wide range of services that might affect you such as: social work, policing, youth work, homecare, adult protection, roads, antisocial behaviour services, business support, playparks, employment support, housing, education and healthcare- amongst many others.

We work together on the shared priorities outlined in the North Ayrshire Local Outcomes Improvement Plan (LOIP). It is a five-year plan that identifies how we as Community Planning partners will work with local communities, local businesses and the third sector to improve outcomes for our citizens and communities to achieve our vision of “North Ayrshire – a Better Life”. Our Fair for All strategy is at the centre of this work. Fair for All North Ayrshire is a commitment to a single vision; to reduce inequalities across North Ayrshire by 2030.

As our current LOIP finishes in 2022, a key focus for the year ahead will be engaging on and developing the new North Ayrshire Local Outcomes Improvement Plan. We are currently carrying out pre-engagement on this with key CPP Partners and a project plan is in development.



A Closer Look at...

The CPP Step Change

In December 2019 our CPP decided to focus on some tests of change to drive forward improved impacts of our partnership working.

These were agreed as:

- Early adopter site for whole systems approach to diet and healthy weight,
- Creation of community books,
- Supporting people at risk of unintentional harm in a more joined-up way, and
- Promoting health inequalities self-assessment and health in all policies.

The pandemic meant that we had to approach delivery of these in different ways, but we have achieved the following significant developments:

- Undertaking a whole systems approach through community hubs and the community food system,
- Development of community books as a daily updated practical resource through the lockdown to locality specific relevant and accessible resources
- Using a person-centred approach through hubs to address their needs holistically, and
- An increased profile of health inequalities, and use of the health inequalities self assessment on a range of partner plans.

Communication

The Community Planning website was already well established as a central point for information. This was developed during the lockdown period with daily updates on what shops were open, who was providing deliveries, how partner services were operating and signposting to community support hubs. It was vital to quickly establish a reliable and responsive information service. Partners and communities supported this by providing updates and cascading the messaging.

As the situation became more stable community books for each locality were created, along with a North Ayrshire wide version. These took the most common issues being presented to the community support hubs and provided self-help and referral information. This is not just COVID-19 focussed, but gives people information on help they may need in a crisis such as money advice and housing support.

While scheduled Locality Partnership meetings were unable to take place, six Locality Partnership Facebook pages started to be used more proactively to continue to keep communities informed and engaged. This has provided us an additional route into communities to share the work of partners.

Our Community Planning Twitter account was launched in September 2020 to further support communication with partners. This has proved a really effective tool.

A weekly update on national policy, publications and research is circulated to partners to promote awareness of opportunities.

Conscious that we were not able to engage with communities via community centres as we normally would Virtual Community Centres were created on Facebook, sign up has been extensive.



A Closer Look at...

The North Ayrshire CPP Senior Officers Group

The CPP Senior Officers Group takes instruction from the CPP Board, and assists in the strategic leadership of the Partnership. It includes partner representatives who have the relevant skills, experience and influence to take decisions and drive action. They champion partnership working and lead by example, solving any problems that arise. The Group also scrutinises the use of resources and performance towards achieving our priorities.

The CPP Senior Officers Group has a rolling chair, filled by key partners. The Group is currently chaired by a representative of the Scottish Fire and Rescue Service and was previously chaired by a representative of NHS Ayrshire and Arran. It also includes senior representatives from:

- The Third Sector Interface
- North Ayrshire Council
- Police Scotland
- Ayrshire College
- KA Leisure
- Scottish Enterprise
- The Senior Lead Officer from each Locality Partnership also attends to ensure links with work taking place locally

The CPP Senior Officers Group received inputs from key partners and services from across our Local Outcomes Improvement Plan themes and objectives, and is able to help them achieve their aims by directing any further action that might help.

They get involved in joint national and local consultation responses as well as regularly scrutinising the performance of our LOIP Action Plan and Fair for All strategy aims.

As an illustration of the breadth of partnership themes considered by the group agenda items in 2020-21 have included:

- Fairer Food
- Electric Vehicles
- Arran Alcohol and Drugs Study
- Cost of the School day
- Local Police Plan
- Community Wealth Building
- Covid Recovery
- Young Peoples Suicide Taskforce
- Community Justice Ayrshire
- Caring for Ayrshire
- Locality Partnership priorities



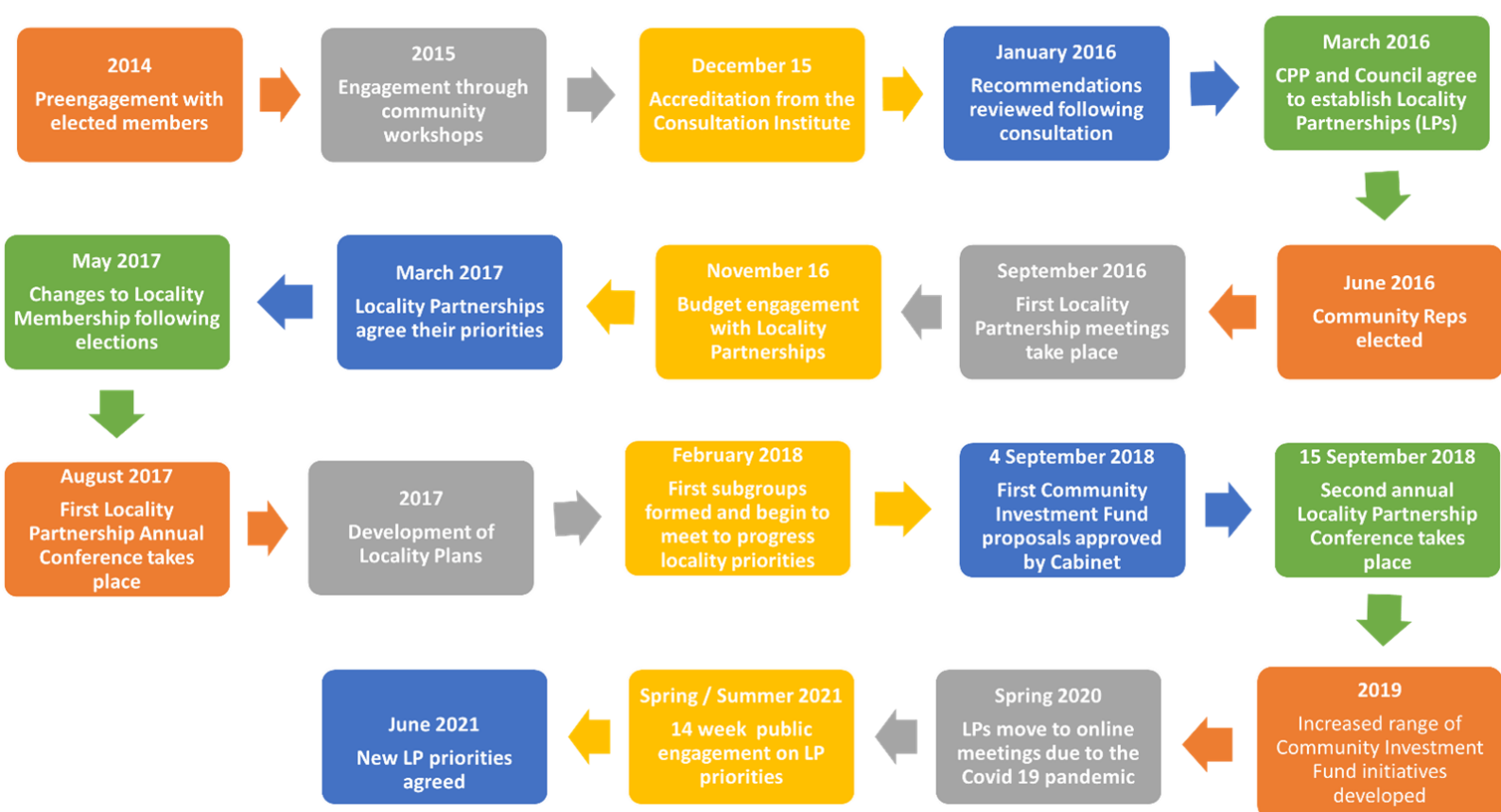
Our Locality Approach

At a local level, there are six Locality Partnerships (LPs) in North Ayrshire which cover the whole local authority area. These are shown in the Locality Priority map below. LPs are the means by which we fulfil duties under the Community Empowerment Act (Scotland) 2015 to have locality arrangements. Their membership comprises:

- Elected Members,
- Community representatives,
- Community Council Chairs, and
- Community Planning partners.

The LPs agreed their first set of local priorities following consultation, use of the Place Standard and consideration of local statistical profiles in 2016. You can see a timeline of our Locality Partnership journey below.

The Locality Journey



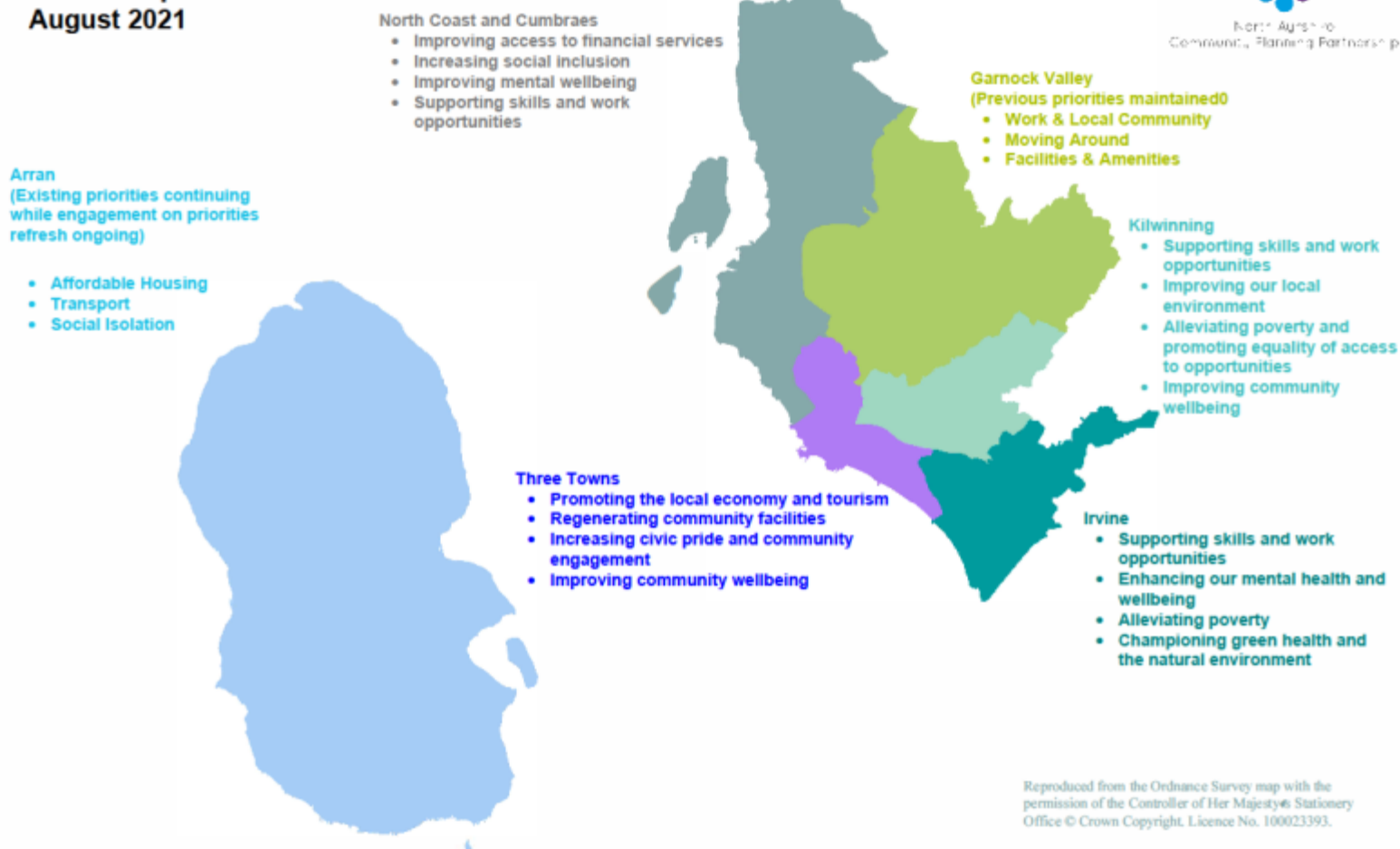
Our Locality Approach

The LPs meet quarterly with interim working groups/workshops as required. Their remit is to focus on tackling local issues and inequalities as well as to develop, review and implement the priorities of the Locality Plan for their area.

The original priorities were in place since 2016/17 and it was agreed with the LPs in 2020 that the priorities should be refreshed. The process consisted of detailed research and analysis on local issues followed by 14 weeks of public consultation, and the LPs agreed their refreshed priorities at the June 2021 round of meetings. These are illustrated in the map below.

The next section of this report covers the achievements against the priorities in place in 2020-21, prior to the refresh.

North Ayrshire Locality Partnership Priorities August 2021



North Ayrshire Locality Planning



North Ayrshire
Community Planning Partnership

North Ayrshire Community
Planning Partnership

HOW

Community Investment Fund
Community links and resources
Partner resources

Six Locality Partnerships

WHY

Community Empowerment (Scotland) Act 2015
Closer collaboration between communities and
Community Planning partners
Participatory democracy

WHAT

Identifying and addressing local priorities
Focusing on inequalities
Added value of close partnership working between
communities and partners

WHO

Community representatives including Community Councils
Elected Members
Police Scotland
Scottish Fire and Rescue Service
North Ayrshire Council
Health and Social Care Partnership
Third Sector Interface

Community Links

Community Representatives

Community Councils

School communities

Community Chit Chats

Working Groups

Community Groups

Youth Forums

Elected Members

Find out more at www.northayrshire.community

A Closer Look at...

The North Ayrshire Locality Hubs

In the space of a few days, The CPP mobilised an unprecedented response to the Covid-19 pandemic.

A network of six Locality Community Hubs were created across North Ayrshire. The Community Hubs proved a lifeline for many of our residents, providing essential services such as a prescription delivery service, hot meals, befriending and foodbank distribution for those unable to access food due to shielding, self-isolation or financial issues. For those not eligible for free food packages, the hubs provided essential groceries when no other help was available for our residents. This immediate response was only possible thanks to the well-established relationships with our communities including over 600 current and new volunteers.

In the first week our Community Hubs received 1,789 calls. The response to this was achieved with the minimal number of employees and volunteers working onsite on a rota basis due to social distancing regulations. Team members and vehicles were redeployed to support our most vulnerable residents. Many residents contacting the hubs were shielding or self-isolating. Due to this and the volume of calls that were being received, we established a data management system. The key aim of this was to enable front-line workers to be alerted prior to visiting someone who was self-isolating.

We have evolved this model as local needs have changed, and taken the key learning from this person-centred whole systems approach to influence how we work going forward.

The table below illustrates the range and scale of the hub work from April 2020 to March 2021. (North Ayrshire has a population of 135 000).

Number	Support
32592	Calls to hubs
97721	Food deliveries made
17559	Request for information and advice
75841	Request for hot food
1437	Support with period poverty
18150	Calls relating to loneliness and isolation
13780	Prescriptions delivered

Arran Locality Partnership

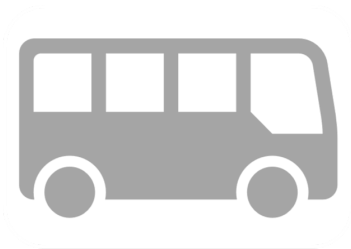
Arran or the Isle of Arran is the largest island in the Firth of Clyde and with an area of 432 square kilometers, it is the seventh largest Scottish island. Arran has around 4629 residents. The main villages on Arran include Lochranza, Brodick, Lamlash, Whiting Bay, Blackwaterfoot and Corrie.

To learn more about Arran Locality please visit the [Arran Key Facts](#) page on the Community Planning website.

Arran Priorities 2020/21



Affordable
Housing



Transport



Social Isolation

Tackling Arran Locality Priorities

AFFORDABLE HOUSING

- Maximising income and minimising expense through the Child Poverty Action Plan and Cost of the School Day workstream
- Development of Islands Plan
- Recruitment and retention of health and social care staff

TRANSPORT

- Supporting Arran High Mountain Bike Club
- Development of Islands Plan

SOCIAL ISOLATION

- Supporting Community Support Hubs
- Supporting Arran Youth Foundation to improve mental health and wellbeing
- Supporting digital connectivity
- Supporting Arran Alcohol and Drugs Study
- Community engagement and chit chats
- Linking with Dementia Friendly Arran

Arran Locality Partnership

LP Activity

The joint approach between the Health and Social Care Partnership and Community Planning Partnership in terms of locality planning has meant that the key shared issues on the island can be addressed together. The Partnership has benefited from direct updates on medical and social care pressures on the island, especially in relation to the pandemic. Developments such as an Integrated Hub and multidisciplinary teams have been explored.

The Arran Locality Partnership have worked closely with Arran High Mountain Bike Club, and their aspirations to create an accessible, inclusive and safe all weather environment to grow and develop the island cycling community. The facility will encourage residents and visitors to engage in cycling.

There has been strong participation from the school communities, with both secondary and primary headteachers providing valuable inputs on how young people and their families are being supported, and links being made with the wider community. The cost of the school day has been a focus for the group.

The Community Investment Fund was used to support Arran Youth Foundations and Arran High School Parent Council. £45,266 was awarded over three years to provide innovative projects that contribute to the day-to-day wellbeing of all children and young people on Arran specifically looking at improving mental health and wellbeing services. Participatory Budgeting has been very successful in supporting work in the community, with 15 applications funded on Arran in 2020-21.

The Partnership has considered issues of digital connectivity, especially in relation to the pandemic, and identified ways to link up the resources on offer. Community food is a key theme on Arran, and the Arran Locality Partnership have heard about the range of approaches underway, shared learning and promoted opportunities.

The Partnership has linked in with the Arran Alcohol and Drugs Study, considering the island specific dimensions of how people are best supported. There has been ongoing discussion on the National Islands Plan and contributions made to its local implementation.

Garnock Valley Locality Partnership

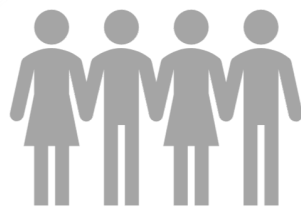
The Garnock Valley includes the towns of Beith, Dalry, and Kilbirnie, and some smaller villages such as Gateside, Barrmill, Longbar and Glengarnock. It has a combined population of around 20,000.

To learn more about Garnock Valley Locality please visit the [Garnock Valley Key Facts page](#) on the Community Planning website.

Garnock Valley Priorities 2020/21



Facilities & Amenities



Work and Local Community



Moving Around

Tackling Garnock Valley Locality Priorities

FACILITIES & AMENITIES

- Supporting the Lochshore Visitor and Community Hub
- Funding Garnock Valley Mens Shed
- Supporting Dalry Skate Park
- Developing town centres
- Linking in with Dalry Community Garden

WORK & LOCAL COMMUNITY

- Funding Community App
- Linking with Community Council Participatory Budgeting
- Establishing Community Support Hub
- Supporting fairer food provision
- Encouraging shopping local
- Funding for Beith Community Trust

MOVING AROUND

- Encouraging active travel
- Promoting bike maintenance
- Supporting guided walks
- Linking in with the development of the National Cycle Network
- Progressing travel needs analysis

Garnock Valley Locality Partnership

LP Activity

Between April 2020 and March 2021 there was close partnership working in relation to the development of the Lochshore Garnock Visitor and Community Hub. Work on the Moving Around priority included supporting the development of the National Cycle Network which will link in with this site.

A programme of health and heritage walks were planned to help aid recovery from the wider impact of Covid on mental and physical health. In partnership with Trinity Active Travel Hub and Garnock Valley Community Link Workers, a programme of ten Health Walks commenced at locations across Garnock Valley.

Health Walks are short, safe, social, local, low level, led walks. They are free of charge and are targeted at people who are currently inactive - those who can benefit most from physical activity. On Garnock Valley Health Walks, priority places are allocated to walkers who are referred from the caseload of HSCP Community Link workers, who identify clients who would gain the most from walking socially in a group setting. This approach is tackling both physical and mental health in participants who are suffering from ill health, loneliness, and social isolation.

The three Community Councils in the Garnock Valley have been working very closely together. This included preparations for the Participatory Budgeting event.

Support was given to the Garnock Valley Men's Shed. While it was unable to operate normally during much of 2020-21 it continued to support its membership and work on the building refurbishment. A very successful online Men's Wellbeing Event was held.

- 42% of Garnock Valley residents rated their neighbourhood as a very good place to live, an increase from 28% in 2016.
- £149 435 of community grants were awarded.
- 64% of Garnock Valley residents volunteer or attend a community group or club.
- 304 members of the Garnock Valley Virtual Community Centre.
- The Locality Partnership contributed to consultations on local housing projects, review of halls, centres and libraries, Local Development Plan, local Police Plan, Lochshore, cycle route, Council Plan and budget.

Irvine Locality Partnership

Irvine is an industrial town that sits 26 miles south of Glasgow. It has a population of around 33,700.

To learn more about Irvine Locality please visit the [Irvine Key Facts](#) page on the Community Planning website.

Irvine Priorities 2020/21



Employment &
Economy



Mental Health



Influence &
Sense of Control

Tackling Irvine Locality Priorities

EMPLOYMENT & ECONOMY

- Funding the Digital Irvine Project Officer to match social and physical infrastructure to meet the needs of Irvine communities
- Linking in with Employability Hub
- Supporting Activity Agreement Programme

MENTAL HEALTH

- Funding two mens sheds
- Supporting inclusive learning and nurture programme
- Linking with Seniors Forum
- Supporting Virtual Tea Party
- Funding Community Enablers
- Supporting Community Support Hubs

INFLUENCE & SENSE OF CONTROL

- Creating Neighbourhood Chit Chats and Action Plans
- Supporting Irvine Christmas Lights
- Supporting Participatory Budgeting

Irvine Locality Partnership

LP Activity

Choices Community Matters launched their new community food project in 2021. The facility works on a membership basis and provides a mini supermarket like environment where residents can access quality food at a lower cost. They have 236 active members.

The Digital Irvine Project has engaged had 476 engagements involving 726 people and 19 community organisations. 9 digital champions were recruited and underwent training to enable them to deliver digital training to residents.

6 Neighbourhood Virtual Working groups have met on Zoom each month since December to progress LP priorities. Neighbourhood Action Plans are now being drawn up for each area. Irvine Neighbourhood Virtual Working Groups have identified over 50 community projects that look at environmental, community, youth, mental health, and poverty initiatives. The Youth Participatory Budgeting Fund had a focus on mental health and wellbeing. There was significant interest in the fund and voting took place via schools. Members of the Irvine Locality Partnership also supported the Community and Arts and Culture Participatory Budgeting process and decision-making.

The Big Irvine Virtual Tea Party involved afternoon tea being delivered to individuals in their homes. They enjoyed online bingo, quiz, afternoon tea and live entertainment. This was a partnership between Irvine Locality Team, Age Concern and Irvine Senior Forum with a focus on tackling loneliness and isolation.

- 49% of Irvine residents rated their neighbourhood as a very good place to live, an increase from 29% in 2016.
- £398 430 of community grants were awarded.
- 47% of Irvine residents volunteer or attend a community group or club.
- 767 members of the Irvine Virtual Community Centre.
- 24 streets were named in the locality.
- The Locality Partnership contributed to consultations on local housing projects, review of halls, centres and libraries, Local Development Plan, local Police Plan, Council Plan and budget.

North Coast & Cumbrae Locality Partnership

The North Coast and Cumbrae Locality area includes Cumbrae and the seaside towns of Largs, Fairlie, Skelmorlie and West Kilbride. It has a population of around 24,700 residents.

To learn more about North Coast Locality please visit the [North Coast Key Facts page](#) on the Community Planning website.

North Coast Priorities 2020/21



Social Isolation



Financial Inclusion



Stress and Anxiety

Tackling North Coast Locality Priorities

SOCIAL ISOLATION

- Funding Cycling Without Age to help older people get back on their bikes using trishaws and intergenerational volunteering
- Linking with AD Cameron Centre
- Working with The Living Room to offer community support
- Supporting Community Support Hubs
- Funding Sing Your Song community choir

FINANCIAL INCLUSION

- Linking with First Alliance Credit Union
- Supporting fairer food
- Supporting child poverty action plan and cost of the school day workstream

STRESS & ANXIETY

- Funding Clearer Minds to support pupils to improve resilience, build coping strategies and positive mental health
- Support the Green Health Partnership
- Linking with the Largs Wellness Model
- Supporting Largs Skate Park

North Coast & Cumbrae Locality Partnership

LP Activity

The North Coast Youth Forum membership expanded and they have been working on their committee skills training. The Forum have been representing the North Coast by attending the youth fest meetings. They will plan the summer event that will happen in the North Coast. A Mental Health pocket guide was developed with young people from the North Coast and Cumbrae Locality has been rolled out across North Ayrshire.

Community Food provision via the West Kilbride 'The Village Larder' opened with over 20 families/individuals initially signing up to be members. The Larder is hosted within West Kilbride Community Centre. Resources were procured for the pantry (freezer, shelves, insulated bags etc). Virtual Community Centres continued to provide updates and relevant information that would be of use to the North Coast Community, including learning opportunities, capacity building and befriending, as well as online digital support.

The community choir in West Kilbride, funded through CIF 'Sing Your Song', has been running online (to an extent) during lockdown. They have now completed year 1 of the project, have submitted monitoring report and are looking to get their year 2 funding released.

The Partnership has supported the Millport Town Hall. This aims to promote community regeneration and civic pride through the regeneration of a landmark, heritage building, and developing community-based facilities that meet community needs for a sizeable, indoor venue and contributing to the community's health and wellbeing.

- 61% of North Coast residents rated their neighbourhood as a very good place to live, an increase from 48% in 2016.
- £169 099 of community grants were awarded.
- 52% of North Coast residents volunteer or attend a community group or club.
- 776 members of the North Coast Virtual Community Centre.
- The Locality Partnership contributed to consultations on the review of halls, centres and libraries, the Local Development Plan, Local Police Plan, Council Plan and budget.

Kilwinning Locality Partnership

Kilwinning sits on the River Garnock, just north of Irvine and 21 miles south of Glasgow. There are around 16,100 people who live within its communities.

To learn more about Kilwinning Locality please visit the [Kilwinning Key Facts](#) page on the Community Planning website.

Kilwinning Priorities 2020/21



Work & Local
Economy



Traffic & Parking



Housing &
Community

Tackling Kilwinning Locality Priorities

WORK & LOCAL ECONOMY

- Linking with Employability Hub
- Promoting adult learning
- Supporting System Changers Programme
- Funding Multi-Purpose Youth and Community Hub

TRAFFIC & PARKING

- Undertaking traffic survey and analysis
- Implementing new traffic management system

HOUSING & COMMUNITY

- Funding Kilwinning Community Sports Club
- Linking with Eglinton Growers
- Undertaking Kilwinning Charrette
- Funding McGavin Park improvements
- Supporting fairer food

Kilwinning Locality Partnership

LP Activity

The Kilwinning LP have been supporting work at McGavin Park. This has involved the completion of transformation of the former tennis court area into a community playpark and outdoor gym to encourage health and wellbeing. There is increased access to green space and leisure, and health improvements with access to play facilities and the gym. Social isolation has been addressed as families, young people and older people have met in the park. The local Primary come on Fridays as a treat for the kids as do the local nurseries.

Kilwinning Rangers FC have been developing a multi-purpose Youth and Community Hub. 11 portacabins have been transformed into an integrated series of community spaces, with some underpinning business space as the sustainable income stream.

Kilwinning Youth Forum have been meeting on Zoom on a weekly basis. They have been looking at child protection through social media and are looking to make partnership with the virtual community centres to carry this out. They are also working with North Ayrshire Rangers Service to delivery an outdoor positive mental health project.

Community food provision has been developed, taking the learning from the emergency food provision through the lockdown. The Wee Shoap is run by Woodwynd Community Association and Cranberry's Community Larder is operated by Cranberry Moss Community Association.

- 53% of Kilwinning residents rated their neighbourhood as a very good place to live, an increase from 31% in 2016.
- £173 712 of community grants were awarded.
- 45% of Kilwinning residents volunteer or attend a community group or club.
- 437 members of the Kilwinning Virtual Community Centre.
- 7 streets were named in the locality.
- The Locality Partnership contributed to consultations on review of halls, centres and libraries, Local Development Plan, local Police Plan, Council Plan and budget, traffic and parking consultation.

Three Towns Locality Partnership

The Three Towns of Saltcoats Stevenston and Ardrossan are situated to the north of Kilwinning with around 32,980 residents.

To learn more about Three Towns Locality please visit the [Three Towns Key Facts page](#) on the Community Planning website.

Three Towns Priorities 2020/21



Economy and Tourism



Community
Regeneration



Civic Pride and
Community
Engagement

Tackling Three Towns Locality Priorities

ECONOMY & TOURISM

- Linking with Stevenston Development Trust
- Supporting South Beach developments
- Linking with Ardrossan Connection Project
- Funding Ardrossan Castle Community Heritage Hub

COMMUNITY REGENERATION

- Funding Raise Your Voice for Ardeer to create community facilities
- Funding the creation of the Training Station in Saltcoats
- Funding Environmental Development Worker with Three Towns Growers
- Funding Ardrossan Community Sports Hub

CIVIC PRIDE & COMMUNITY ENGAGEMENT

- Working with FRIENDS of Stevenston
- Supporting town centre improvements
- Linking with Three Towns Clean Up Crew
- Linking with Virtual Community Centre
- Funding Ardrossan Community Development Trust

Three Towns Locality Partnership

LP Activity

The Three Towns Chit Chat has been very successful with a great range of participants coming together to discuss local issues. Community Food provision has been a strong theme in the Three Towns. Whitlees Quaint Larder opened in November 2020 as the North Ayrshire pilot. It has over 60 members. The North Ayrshire Foodbank Larder then opening in December, followed by the IMC Project Community Fridge in January 2021.

The Three Town Growers, have reduced the footprint of their environmental educational hub to bring it back into budget and have successfully employed their development worker. Ardrossan sports hub have successfully employed a gym manager and a part time instructor, they have increased their membership to near treble had a successful open day and also over 200 kids in the youth academy.

For Christmas local families were supported by the provision of a bag of gifts for each child. Each family registered were also in receipt of a Christmas food hamper. To celebrate the New Year participating families all received free food and DVDs for a movie and pizza family night. Stevenston Community Council continues their plan to improve the town centre with refurbishing the street planters and applying for funding for additional works in the town centre.

The LP have supported the establishment of Ardrossan Community Development Trust, with the aims of increasing opportunities, improving the physical environment of the town, attracting more visitors and reviving the sense of pride in the town.

- 43% of Three Towns residents rated their neighbourhood as a very good place to live, an increase from 25% in 2016.
- £235 758 of community grants were awarded.
- 46% of Three Towns residents volunteer or attend a community group or club.
- 575 members of the Three Towns Virtual Community Centre.
- 28 streets were named in the locality.
- The Locality Partnership contributed to consultations on Ardrossan Community Campus, review of halls, centres and libraries, Ardrossan Connections, Stevenston level crossing.

A Closer Look at...

The Community Investment Fund

The Locality Partnerships can support local work through the Community Investment Fund (CIF). This significant budget allows them to codesign initiatives with local groups and shape how their local priorities are addressed.

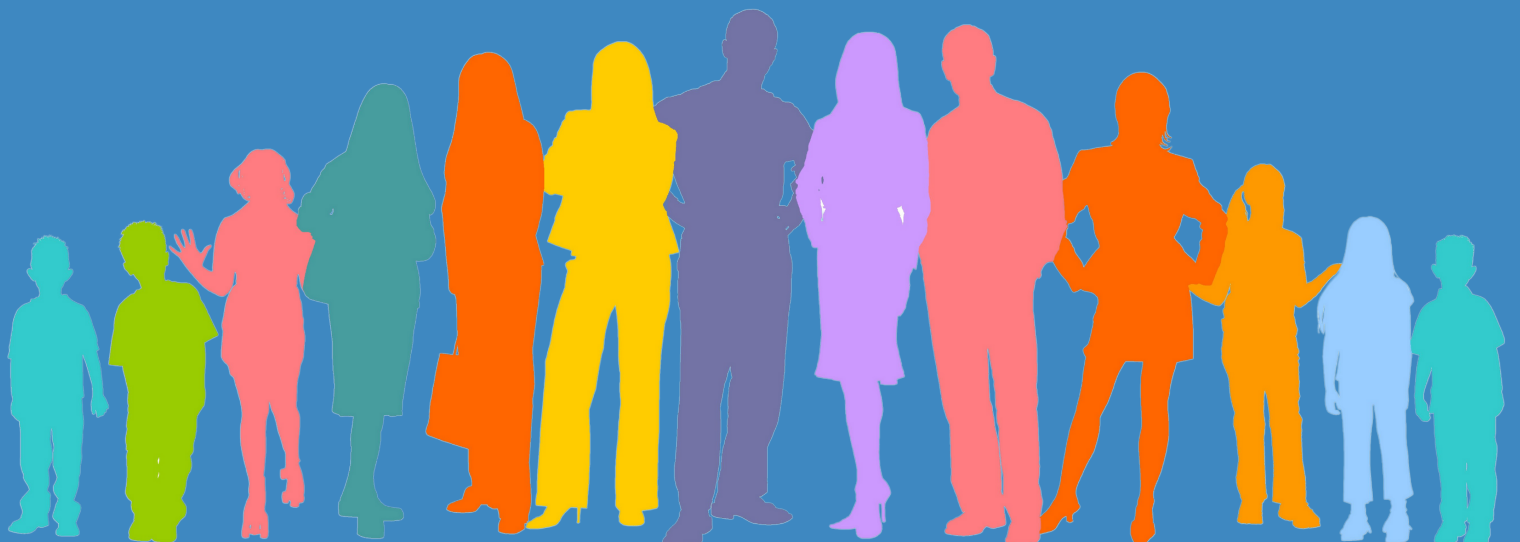
Total awards by the Locality Partnerships to date have been £1 272 409. £3 623 749 of additional funding has been secured by CIF projects. For each £1 of CIF granted £2.80 has been awarded in additional funding.


28 employment and 635 volunteering opportunities have been supported via CIF funding.

Notable highlights include:

- **The Young People's Mental Health Project** (Arran)- Support has been given to young people in crisis. Inaugural mental health and wellbeing retreat was held. £114,450 additional external funding has been secured.
- **Digital Irvine Project Officer** – Engagement with 726 people supporting digital inclusion. Development of volunteers. Support with the distribution of digital devices and provision of training.
- **McGavin Park** - Completion of transformation of the former tennis court area into a community playpark and outdoor gym to encourage health and wellbeing. Funding recently awarded for latest phase includes an assault course and separate link crossover from the play area to the central path network.
- **The Training Station** – Building fully renovated and open for community use. Used by 10 different local clubs providing a wide variety of activities. Over half a million pounds in additional external funding secured.
- **Garnock Valley Men's Shed** – Renovations completed including a kitchen, office, music room and scale-modelling room. Online events during the pandemic, including a men's health event, have led to increased membership.
- **Millport Town Hall** – Feasibility study, business case and Community Asset Transfer complete. Tenders for building

[A progress update across all of the Locality Partnerships can be found here.](#)





The Community Investment Fund

What's been funded so far?



Arran

- The Young People's Mental Health Project – Arran Youth Foundations and Arran High School Parent Council



Garnock Valley

- Men's Shed
- Travel Needs Analysis
- Geilsland Hall
- Garnock Valley 2020 - The Facilities and Amenities Working Group, which is a subgroup of the LP
- YOUth Lead – Beith Trust



Irvine

- Digital Officer
- Irvine Newtown Men's Shed
- Harbourside Men's Shed
- Vineburgh and Fullarton Community Enablers
- Youth and Community Skills Hub – Irvine Youth Forum



Kilwinning

- McGavin Park
- Multi-Purpose Youth and Community Hub - Kilwinning Rangers FC
- Almswall Park Pitch Replacement



North Coast

- Cycling Without Age
- Development Worker
- Clearer Minds
- Millport Town Hall
- Sing Your Song



Three Towns

- Ardrossan Community Development Trust
- Three Towns Growers
- Training Station
- Raise Your Voice with Ardeer
- Ardrossan Castle Community Heritage Hub
- Community Gym – Ardrossan Community Sports Hub



For more detail on any of the projects listed above, you can view the most recent Community Investment report to North Ayrshire Council Cabinet at <https://bit.ly/3vy6NFr>



A Working North Ayrshire/ Fair for All Economic Growth

Some examples of partnership work include:

97.33% of properties receiving superfast broadband

On 19th November 2020 the implementation and financial arrangements for the £251 million Ayrshire Growth Deal were ratified by the Scottish Government. The Ayrshire Growth Deal is a partnership being driven forward by the Scottish Government, the UK Government and East, North and South Ayrshire Councils with close collaboration with Community Planning partners. Targeted co-ordinated investment throughout the region will act as a powerful catalyst to stimulate growth, resulting in increased job opportunities and prosperity. Our aim is to marry business growth opportunities to employment progression, developing the future workforce and community development, ensuring all communities benefit from economic growth.

200 unemployed people progressed to employment through participation in NAC funded or operated employability activities

Statistics show that in 2020-21 North Ayrshire had significant challenges in relation to levels of economic inactivity, with associated lowest employment rates in Scotland. The Inclusive Growth Diagnostic shows that priority groups for support should be young people, disabled people/those with health issues, females and parents. The Community Wealth Building Fair Employment actions have targeted support to these excluded groups through delivery of the 'Equal' Supported Employment service. Community Planning partners have supported more Modern Apprentices and North Ayrshire has one of the largest Kickstart programmes in the country, using Department of Work and Pension (DWP) funds to support young people back into paid work placements.

69% of working age population in employment

In response to Covid-19 restrictions partner employability services have predominantly been provided using an online and telephone model. The focus initially in lockdown was staying in contact and supporting people with health and well-being assistance but since July 2020 vocational and training programmes have been developed and delivered on-line alongside some physical college-based learning in partnership with Ayrshire College. In addition, work experience and sector-based work academies have been delivered. A partnership on-line jobs fair was also delivered. New ways of working will be reflected in a re-design of employability hub services.

A two-year financial inclusion demonstrator project 'Better Off Hub' commenced. This involves a Public Social Partnership to develop a new model through co-production with the third sector. The Better Off Hub has been delivering vital financial advice services, in a new holistic way, focused on the whole person and set out with an objective to build capacity and reduce future demand on services.

Approval was given for a £250,000 Islands Recovery and Renewal pilot project. The project will support an inclusive and green economic recovery and renewal of North Ayrshire's island communities in line with their unique needs. The pilot project is aligned to the delivery of the National Islands Plan and Community Wealth Building (CWB).

7,165 online sessions (with support available) in NAC libraries

Further detail on 2021-21 achievements can be found at:

- [Community Wealth Building Annual Report](#)
- [Ayrshire Growth Deal Newsletter](#)
- [North Ayrshire Council Plan Progress Update](#)
- [Skills Development Scotland North Ayrshire Overview](#)
- [Ayrshire College annual reports](#)
- [Scottish Enterprise annual reports](#)

A Closer Look at...

Community Wealth Building in North Ayrshire

North Ayrshire launched Scotland's first Community Wealth Building strategy in May 2020. Community Wealth Building is about creating a new economic model focused on wellbeing and inclusion. It is not a short-term project but a long-term intention to create a fairer, more inclusive, sustainable and democratic economy from the bottom up. We can no longer rely on traditional approaches to economic development and a focus solely on economic growth, we must work in new ways to enhance social, economic and environmental wellbeing across North Ayrshire. There are five pillars of Community Wealth Building: Procurement, Fair Employment, Land and Assets, Plural Ownership and Financial Power. Community Wealth Building is also a key tool for the Council to achieve its ambitious net zero carbon by 2030 target. In the first year of delivery, despite the challenges of the Covid-19 pandemic, significant progress was made across all strategy objectives. Some highlights for the year are outlined below:

- Invested in ten new Community Wealth Building staff who are working in new ways to support local businesses and communities and regenerate our local area.
- Created an ambitious £11.2 million Investment Fund to support the delivery of a Green New Deal for North Ayrshire, ensuring an inclusive and green economic recovery and renewal.
- Launched the Ayrshire Community Wealth Building Anchor Charter. The Anchor Charter commits local and regional Anchor Institutions to a range of pledges across the five pillars of Community Wealth Building and a 'sixth pillar' of Climate Action to improve collective wellbeing and create a strong, resilient and inclusive local and regional economy.
- Community Wealth Building is at the heart of the Ayrshire Growth Deal and one of the key projects supported is a £3 million regional Community Wealth Building Fund. In addition, an £8.5 million Regional Skills and Inclusion Programme will provide work focused health support across Ayrshire for both residents and employers.
- Since the start of the pandemic, the Business Support and Development Team have worked hard to help businesses in immediate distress and provide a support package focussed on business recovery, diversification and new opportunities aligned to Community Wealth Building and a green recovery.
- The Community Wealth Building Expert Panel chaired by the Wellbeing Economy Alliance (Scotland) was established in May 2020.

Our Community Wealth Building Objectives



COMMUNITY WEALTH BUILDING COUNCIL
We will work across all our services and wider local and regional partners to implement Scotland's first approach to Community Wealth Building



PROCUREMENT
We will use our spend to actively encourage and support a growing, diverse and resilient local business base, and to support our net zero carbon ambitions.



FAIR EMPLOYMENT
We will encourage the creation of fair and meaningful jobs with progression opportunities to unlock the potential of our residents.



LAND AND ASSETS
We will support the wider regeneration of our communities by maximising all of our land and assets including through alternative uses for community and business benefit.



FINANCIAL POWER
We will invest locally and encourage regional and national institutions to invest in our communities.



PLURAL OWNERSHIP OF THE ECONOMY
We will support the creation and sustainability of a range of business models including SMEs, social enterprise, employee ownership, cooperatives, municipal activity and community enterprises.

A Healthier North Ayrshire/ Fair for All Health

Some examples of partnership work include:

71,913 attendances at indoor sport and leisure facilities

A Partnership Training Academy has been helping to get individuals ready and started for a career in care. Successful candidates take part in workshops on CV building and interview techniques moving on to short, accredited certificates specific to Social Care. This will guarantee candidates for interview with our Care at Home team.

2,574 bed days saved by Intermediate Care Team providing alternative to acute hospital admission

Bringing services more closely together has been a focus this year. Primary Care has continued to move its model to a multidisciplinary approach based in GP practices with the provision of practice-based pharmacists, physiotherapists and mental health practitioners. The HSCP Community Mental Health Team have moved into the newly refurbished office at the Three Towns Resource Centre. This allowed the partnership to bring all of the key professions together under the one roof. The integrated team includes administrators, psychologists, social workers, nurses and allied health professionals. In Learning Disability Services the NHS Community Learning Disability Service and the Social Work Learning Disability Team are now co-located and further work is progressing to further integrate processes.

A joint approach between the HSCP, North Ayrshire Council Housing Services and local Registered Social Landlords has enhanced the options available to people with a learning disability or complex health & social care need to remain in a suitable housing solution within their locality. This includes the supported accommodation at Trindlemoss, Irvine and Watt Court, Dalry, which have now opened and looking forward to Flatt Road, Largs, St Michael's Wynd, Kilwinning and Caley Court, Stevenston.

86.6% of psychological treatment referrals seen within 18 weeks

NHS Ayrshire and Arran and North, South & East Ayrshire Health & Social Care Partnership's and their partners in emergency care, primary care, mental health, Scottish Ambulance Service, Police Scotland, Scottish Fire and Rescue and third sector have been working closely with the Distress Brief Intervention (DBI) National Central Team through the DBI Associate Programme to develop connected compassionate support for people presenting in distress in Ayrshire & Arran

Five library buildings in North Ayrshire were set up as health and wellbeing hubs for care home staff and care – at – home staff. These hubs provided a bridge between work and home life, a space where staff could take time out to recharge their batteries, talk to colleagues and line managers about the impact of the COVID – 19 pandemic on themselves and their service users and access support information on a range of health and wellbeing topics.

The KA Leisure Active Lifestyles Team delivers a Health & Wellbeing Service which offers a broad range of activities within local communities to support people to become more active and adopt a healthier lifestyle and works closely with wider CPP partners. New approaches were developed in 2020-21 to continue to work with people on their wellbeing despite the restrictions. This included the Telephone Support Programme, Home Based Physical Activity Programmes, Active North Ayrshire Online, Walking Programme, Social support and Doorstep Visits.

3,564 service users aged 65+ with a community alarm package installed

Further detail on 2021-21 achievements can be found at:

- [North Ayrshire Council Plan Progress Update](#)
- [North Ayrshire HSCP reports](#)
- [NHS reports](#)
- [KA Leisure reports](#)

A Closer Look at...

Weigh To Go!

Weigh To Go is an adult weight management programme delivered by KA Leisure in partnership with NHS Ayrshire and Arran. The programme is suitable for participants with a BMI of over 25. Participants agree small achievable goals to fit in with their lifestyle, helping them make lifelong sustainable changes.

It is important for people to combine healthy eating with physical activity to aid their weight loss so they encourage participants to be more active and keep a food and activity diary. Weigh To Go participants receive six education sessions over a 12 week period covering a variety of topics including hidden fats and sugars, food labelling, eating out and portion control. The education sessions are tailored to the participant focusing on the most important issues to them and aiding them to overcome any barriers to effectively managing their weight. Diets are not imposed, but rather people are supported and encouraged to make healthy lifestyle changes. Online group education and exercise sessions were offered throughout the pandemic to provide peer support and encouragement to participants.

You can find more examples from KA Leisure at <https://kaleisure.com/wp-content/uploads/2021/10/KA-Leisure-Health-Wellbeing-Service-Report.pdf>



Mental Health Resources for Young People

North Ayrshire Council have had a specific focus on developing positive mental health resources to support children and young people, staff and families during this period of lockdown and school closure and this is accessed through a specially developed blog and are now focusing on how our overall strategy can continue to support recovery when lockdown ends. Since April 2019, there have been 143 referrals to the secondary counselling service. Of these, 36 YP have finished their counselling sessions - 94% showed improvements on the CORE 92% made improvements on the Total Difficulties strand of the SDQ. The Education Service are restructuring our counselling service to ensure that it can support 10 years and over as per the Scottish Government's guidance on use of counselling funding.

In response to the covid-19 pandemic, we have also ensured that our secondary school counselling services continue during lockdown through telephone counselling. The service will be ending our current contract with Place2Be which supports 6 schools and will be looking to use the money to support a more equitable approach of ensuring there is a counselling service across all our primary schools.

An Alcohol and Drugs Programme with Executive Youth Council and Modern Apprentices has been developed. We are working with a designer and young people to create 7 animated videos. Voiceovers are being recorded and once videos returned will be launched through social media with added workshops for schools and communities. North Ayrshire Council are also working with the CAFAS (Children And Families Affected by Substances) working group and group of young people to create a consultation for young people detailing stigma and language attached to alcohol and drug use. Survey monkey went live in April and key findings and action plan to be created for the working groups.

North Ayrshire Fairer Food

Some examples of partnership work include:

97721 food deliveries
were made through the
Community Support
Hubs

The overall Fair for All pledge is to enhance the well-being of individuals and communities through access to good food.

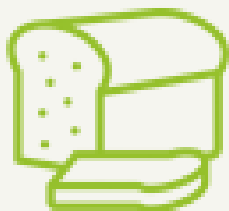
The pandemic further highlighted that many of our residents need better access to good quality affordable food. The Community Development and Facilities Team have worked together with partners to devise and launch the 'North Ayrshire Fairer Food' network of Community Larders and Pantries. A framework and business model has been developed and further sites will be rolled out across localities over the coming months. A Handbook/ Toolkit for operating procedures for food systems has been co-produced with the group and three additional larder/ shops have opened.

An Economic Development officer is now in post and is scoping out the food supply chain based on the principles of Community Wealth Building.

Information and Culture continue to support the Food Forum, giving updates on the community growing garden at Eglinton Country Park and supported 3 schools to plant 30 fruit trees and 180 foraging hedgerow shrubs.

The Scottish Library and Information Council funded 'Talking Mince' project was introduced where communities are encouraged to submit recipes; the Heritage Team research the history of these recipes and arts and culture and library teams develop activities with partners around food and cooking.

13% People's Panel
respondents eat food
which they grow
themselves



NORTH AYRSHIRE

Fairer Food

A Safer North Ayrshire/ Fair for All Environment

Some examples of partnership work include:

81% feel safe when outdoors after dark

The Safer North Ayrshire Strategy has been finalised by the Safer North Ayrshire Partnership and approved by Cabinet. Work is now underway to progress the action plan including plans for engagement and development of performance indicators.

The COVID-19 crisis in March saw a rapid expansion in volunteering in areas of community support for food provision, prescription delivery, mental health and wellbeing. Community hubs have been established to support this, linking with community partners, special response groups and resilience groups. Over 350 community volunteers and 3500 staff volunteers have registered. Volunteering has focused on the Foodbank, packaging food parcels, managing phone calls, driving, organising leaflet drops, community activities and support for the vulnerable.

£188,420 of funding available for communities through participatory budgeting

Partnership working has been ongoing to tackle anti-social behaviour and youth disorder, with specific focus being given to areas of local concern. This has included diversionary activities, youth engagement and licensed premise inspections as well as action to address deliberate fire setting. With restrictions easing we saw an increase in visitors to our beaches, the Safer Shores partnership initiative was refreshed and commenced to ensure we can keep the public safe.

Partners continued to support the Violence Against Woman Partnership and the 16 Days / White Ribbon Campaign. A Pan Ayrshire approach is being taken to implementing the Safer and Together Model of domestically informed practice on a multi-agency basis. Training has been provided to partners on the new Domestic Abuse legislation to increase understanding of domestic abuse and the options to safeguard victims.

92% rate their neighbourhood as a good place to live

While campus based Police Officers were unable to have as much daily contact with school communities as previously due to Covid-19 restrictions alternative models were developed. This included working across the Active Schools Team, schools and Police Scotland to provide “Walk & Talk” which supported positive mental health and better relationships between the police and young people.

Despite current restrictions, Home Fire Safety Visits have continued for those at highest risk. Those waiting on restrictions to be eased for visits have been given advice over the phone and directed to the online home fire safety checker. Related social media campaigns have been prioritised and shared via partners.

2020 - 21 saw an increase in frauds conducted remotely, and police have been promoting safety messaging and raising awareness of scam techniques to reduce the probability of becoming the victim of fraud. Partnership work is continuing with Trading Standards, Adult Support and Protection and the Banking Sector to raise public and staff awareness of doorstep crime techniques and the Banking Protocol.

Further detail on 2021-21 achievements can be found at:

- [North Ayrshire Council Plan Progress Update](#)
- [SNAP Strategy](#)
- [Police performance reports](#)
- [SFRS performance reports](#)

11.2 detections for drug supply per 10,000 of the North Ayrshire population

A Closer Look at...

Health Impact Scoping of North Ayrshire Draft Local Police Plan

We have committed to a focus on addressing health inequalities. We want this to permeate throughout the range of our partnership work, seeking opportunities to discuss the role of all partners in addressing health inequalities and influencing both how partners work and their strategic focus.

Colleagues in NHS Ayrshire and Arran Public Health offered to facilitate workshop discussions on any developing partnership plans using a health impact checklist approach.

We identified the opportunity to influence the development of the North Ayrshire draft Local Police Plan by holding a workshop as part of the consultation process.

Community Planning partners provided challenge and suggestions in relation to the draft Local Police Plan with a focus on health impacts. Using a health impact checklist, and with facilitation by Public Health, partners identified populations and health determinants likely to be affected by the plan.

This lead to:

1. increased understanding by partners of the aims and delivery of the police plan

2. increased awareness by police of the potential impacts of their work

3. recommendations on amendments to the plan.

Following the successful testing of this approach we will roll it out to other partner plans.

The Engagement Hub

A short life working group supported the development of a 'Centre of Excellence' for consultation and engagement including a bank of trained champions from across the CPP and an online engagement hub. The document sits within the wider context of the Community Planning Partnership's commitment to engagement and participation and is consistent with both CPP and individual partner's performance reporting obligations and other legislation. Additionally, 129 staff completed Consultation Institute training between 2015 and 2018, with an audit of staff being completed in early 2018. Since training completion, 38% of participants stated they have used their training while 24% of participants no longer work for the council or partner agency.

The Engagement Hub

The Engagement Hub is part of the North Ayrshire Centre of Excellence for engagement and sits on the current CPP website. It includes the North Ayrshire engagement pledge and a bank of resources for staff and community members including a consultation and events calendar, consultation guide, engagement toolkit and links to partners resources.

The Community Engagement Network

The Community Engagement Network (CEN) meets quarterly to provide opportunity for partners to come together and share news, skills and experience in relation to their work around consultation and engagement. Each meeting of the CEN centred around a LOIP strategic theme. For example, the 'Safer' session included an input from the Fire and Rescue Service and an engagement session on the draft Safer North Ayrshire Strategy. Membership of the CEN is wide ranging. It was agreed in 2019/20 that the CEN would act as the key guiding group for the Engagement Hub workstream which includes the development of 'Engagement Champions' that use their expertise to help guide services around engagement and consultation. Members of the CEN are automatically added to our list of 'Engagement Champions'.

Engagement Champions

The 'Engagement Champion' programme is a bank of Consultation Institute qualified and engagement experienced officers that act as engagement advocates, providing support and guidance on consultation and engagement to colleagues and community members. All members of the Community Engagement Network are signed up as Champions, in addition to our bank of Consultation Institute trained staff.

A Thriving North Ayrshire/ Fair for All Children

Some examples of partnership work include:

71,913 attendances at indoor sport and leisure facilities

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3,564 service users aged 65+ with a community alarm package installed

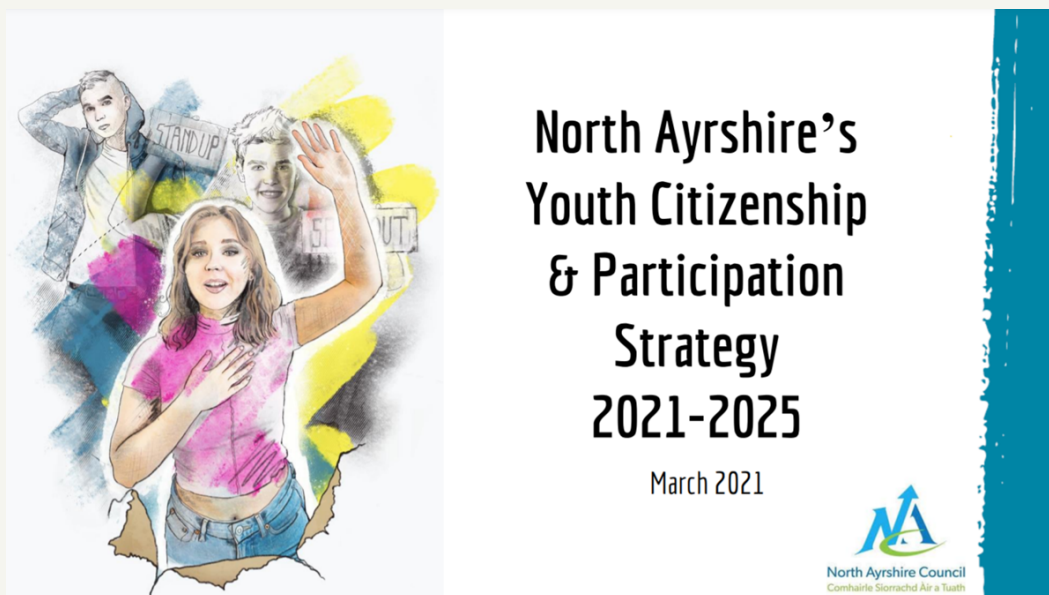
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- [NHS reports](#)
- [KA Leisure reports](#)

A Closer Look at...

The Youth Participation Strategy

North Ayrshire launched Scotland's first Community Wealth Building strategy in May 2020. Community Wealth Building is about creating a new economic model focused on wellbeing and inclusion. It is not a short-term project but a long-term intention to create a fairer, more inclusive, sustainable and democratic economy from the bottom up. We can no longer rely on traditional approaches to economic development and a focus solely on economic growth, we must work in new ways to enhance social, economic and environmental wellbeing across North Ayrshire. There are five pillars of Community Wealth Building: Procurement, Fair Employment, Land and Assets, Plural Ownership and Financial Power. Community Wealth Building is also a key tool for the Council to achieve its ambitious net zero carbon by 2030 target. In the first year of delivery, despite the challenges of the Covid-19 pandemic, significant progress was made across all strategy objectives. Some highlights for the year are outlined below:



- Invested in ten new Community Wealth Building staff who are working in new ways to support local businesses and communities and regenerate our local area.
- Created an ambitious £11.2 million Investment Fund to support the delivery of a Green New Deal for North Ayrshire, ensuring an inclusive and green economic recovery and renewal.
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- Community Wealth Building is at the heart of the Ayrshire Growth Deal and one of the key projects supported is a £3 million regional Community Wealth Building Fund. In addition, an £8.5 million Regional Skills and Inclusion Programme will provide work focused health support across Ayrshire for both residents and employers.
- Since the start of the pandemic, the Business Support and Development Team have worked hard to help businesses in immediate distress and provide a support package focussed on business recovery, diversification and new opportunities aligned to Community Wealth Building and a green recovery.
- The Community Wealth Building Expert Panel chaired by the Wellbeing Economy Alliance (Scotland) was established in May 2020.

Our Impact

While this report focuses on the achievements of the CPP in 2020-21 it is helpful to frame this in the context of our wider journey as a partnership. Detail on a wide range of performance indicators can be found in Appendix 1.

Reflecting on our local impact over 10 years:

"The council's Local Government Benchmarking Framework analysis of 69 comparable indicators showed that, in the five years from 2014/15 to 2018/19, performance improved for 49 per cent of indicators in absolute terms. North Ayrshire's performance across the range of Community Planning Outcomes Profile indicators shows a general improvement in outcomes over the ten years 2007/08 to 2017/18 ."

Best Value Assurance Report 2020

Feel fairly safe or very safe
when outdoors in their
neighbourhood after dark -
increase from 53% in 2009 to
77% in 2019

Rate neighbourhood as a very
or fairly good place to live -
increase from 87% in 2009 to
92% in 2019

Mental health and wellbeing
scores- increase from 49.33 in
2010 50.92 in 2019

Spend time as a volunteer or
attend local organisations –
increase from 36% in 2009 to
47% in 2019

People from different
backgrounds get on well in
their local area- increase from
47% in 2011 to 64% in 2019

People's Panel Data 2019/20

"The council works effectively with a wide range of partners including the CPP, the IJB and private business. There is joint ownership of, and commitment to delivering agreed strategic priorities. The Council Plan, the Local Outcome Improvement Plan and local community plans are all clearly aligned and focussed on addressing North Ayrshire's key challenges."

Best Value Assurance Report 2020

North Ayrshire CPP: Looking to the Future

To support local and national recovery, the Community Planning Improvement Board has identified the following areas of focus for Community Planning to meet future expectations:

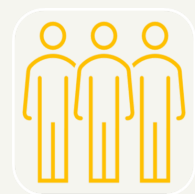
- **Re-Focusing Priorities:** aligning and refocussing priorities and targets in Local Outcomes Improvement Plans and locality plans to play into longer term recovery plans
- **Involving and empowering communities:** strengthening relationships with communities and embracing the value that volunteers, community bodies and third sector organisations can play in recovery and renewal efforts
- **Relationships, structures and bureaucracy:** Building on the expansion and strengthened quality of partnership working and relationships that have driven cohesive action for at-risk communities during the crisis and promoting delivery models which emphasise empowerment
- We welcome these recommendations. They are themes that we recognise in our developmental work that is already underway and we will continue to reflect and build on them.



Consult on and develop our new Local Outcomes Improvement Plan in 2022



Continue to look at new and innovative ways of working and engaging in a Covid-19 impacted world



Continue to strengthen and develop our community focus



Continue to forge and strengthen links with local and national partners



Align and refocus priorities and targets to play into longer term recovery plans



Promote ways of working that emphasise empowerment

Appendix A: Local Outcomes Improvement Plan & Fair For All Performance 20/21

Key



Completed/ On track



Data Only



Warning



No target



Not on track






North Ayrshire
Community Planning Partnership


LOIP Working & Fair for All Economic Growth




FAIR FOR ALL: Economic Growth

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CP_21 Proportion of properties receiving superfast broadband	Access to good digital infrastructure is a key driver of economic competitiveness and productivity. Local authorities have a role alongside telecoms companies in facilitating and enabling the development of effective digital infrastructure and this indicator measures the impact of this work.	Annual figure: 97.33%		97%		2020/21 - Quarter Four Update: The proportion of properties receiving superfast broadband at end of 2020/21 was 97.33%. The Scotland figure is 95.30%.
FFA1_EG06 Number of Users Going Online via NAC Public Wifi	Number of Users Going Online via NAC Public Wifi	11,772	6,971	28,000		2020/21 - Quarter Four Update: Wi-Fi is still available to staff working in the Community Hubs in 2 libraries and to the Care at Home and Care Home staff using the Health and Wellbeing Hubs in 5 libraries. Members of the public will also be using the Wi-Fi outside these buildings with a total of 40,830 users across in 2020/21 in 16 locations, where 9 had staff in the buildings.
FFA1_EG07 Number of online sessions in NAC libraries	Number of online sessions (with support available) in NAC libraries	19,432	7,165	60,000		2020/21 - Quarter Four Update: As libraries are closed to the public for pc use, the only service we can provide is our Wi-Fi which can be accessed out with the buildings. There have been 66,652 sessions during 2020/21 in 12 libraries. 5 of these libraries have been used as Health and Wellbeing Hubs

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
						for Care at Home and Care Home staff and 2 of these for Community Hubs. All other libraries were unstaffed.
SCORP03c The Gender Pay Gap	The gender pay gap	19/20 Annual figure: 1.78%		Data only		2019/20 - Quarter Four Update: In 2019/20 the LGBF figure for the gender pay gap was 1.78%. The Scotland Value in 2019/20 was 3.42%. In 2019/20 the Council ranked 12/32 Scottish Local Authorities and remains in the 2nd Quartile.
SOA_WNA21 Youth employment rate	Employment rate for age 16-24	Annual figure: 55.6%		Data only		2020/21 - Quarter Four Update: Slight improvement since the last quarter but we do not believe this measure yet accurately reflects the impacts of Covid. We know many young people have been furloughed and we know the number of young people claiming Universal Credit has increased significantly. It is assumed this will feed into a drop in employment rate in 21/22.
SOA15-16_WNA02 Cumulative number of unemployed people who have progressed to employment through participation in NAC funded or operated employability activities	Number of unemployed people who have progressed to employment through participation in NAC funded or operated employability activities	188	285	200		2020/21 - Quarter Four Update: The last year has been a very difficult year for the local economy as well as the wider regional and national economy. Business planning has focused on surviving lockdown restrictions, using furlough to protect existing staff rather thinking about recruiting additional staff. This has been reflected in the target set for 2020. However, given the circumstances, achieving 285 job outcomes and supporting 856 local residents has been a good achievement. As an employability service this year the focus has been on supporting and helping clients through lockdown – focussing on health and wellbeing issues, supporting core resilience as well as delivering training which will benefit them as we emerge from lockdown. We anticipate that job outcomes will improve in Q1 in 2021 with lockdown restrictions lifting and new programmes to support recruitment – such as kickstart and young person guarantee – being rolled out locally.

LOIP: Working



Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CP_07 % of school leavers entering positive destinations	Proportion of Pupils Entering Positive Destinations (subject to change to align with new measure from	19/20 Annual figure: 92.5%		96%		2020/21 - Quarter Four Update: The proportion of school leavers entering positive destinations has - not unexpectedly - decreased considerably in 2020. The pandemic had a significant impact nationally, but much more so in North Ayrshire, due to the higher level of general socio-economic deprivation -







Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
	Senior Phase Benchmarking Tool)					and particularly in the Employment domain of the Scottish Index of Multiple Deprivation. This is reflected in the fact that - while the proportion of school leavers going into education and training has not decreased (has actually increased slightly) - the proportion of school leavers going into employment has decreased in 2020 by 3 percentage points compared to 2019 and by even more than that compared to previous years. In 2019/20 the percentage of school leavers entering positive destinations was 92.45% which is slightly lower than the target of 96%. In 2019/20 the Council ranked 22/32 Scottish Local Authorities and has improved from the fourth quartile to the third quartile. The Scottish Average in 2019/20 was 93.34%
CP_09 Percentage of working age population in employment	Percentage of working age population in employment	19/20 Annual figure: 70.2%	64.7%			<p>2020/21 - Quarter Four Update: Employment rate has stabilised after a drop due to Covid impacts. Experts feel that Covid impacts have yet to be fully realised in official statistics as the Governments Job Retention Scheme has kept many in employed status, although furloughed. As the Job Retention Scheme is being phased out from the summer onwards, there is a worry that employment rate may drop further and the impacts may be disproportionately felt in certain groups.</p> <p>Both UK, Scottish and Local Governments are making significant investments in supporting business, supporting people back to work or develop new skills, in order to mitigate for the scenario being faced.</p>
CP_26 Tourism Visitor Numbers	This shows the approximate number of tourists to North Ayrshire per calendar year, combining two reports. One for the mainland and Cumbraes as well as the Isle of Arran. As a result the actual figure may contain some duplication of figures and is approximate. The trend data is more important and is less affected by duplication. As the data is the result of statistical modelling, historical data is refreshed each year. Data source: STEAM.	19/20 Annual figure: 1,599,400	1,563,726			<p>2020/21 - Quarter Four Update: The tourism visitor numbers for 2020/21 will not be available until the first quarter of 2021/22. The figures will be updated as soon as they become available.</p>
EG_03 Gross weekly earnings – Workforce based	Data for this PI is delayed by 9 months due to external sources then entered against the time period the data becomes available.	Annual figure: £599.00	Data only			<p>2020/21 - Quarter Four Update: Average FT wages have barely shifted since last quarter, but the trend over the past year has been upwards (£596.30). However, all such statistics should this year be treated with extreme caution as the Governments Job Retention scheme could be masking issues or it could be that many low paid jobs have been lost, bringing the average up.</p>


Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
EG_11 Leverage of External Funding (Economic Growth)	This is the ratio of funding leveraged per £1 Council contribution.	Annual figure: 4.24		3.00		2020/21 - Quarter Four Update: The annual figure for 2020/21 is 4.24, sitting above the current target of 3.00.

LOIP Thriving & Fair for All Children



FAIR FOR ALL: Children

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CP_04 % of children achieving their developmental milestones at the time the child starts primary school	Proportion of children achieving their Early Years developmental milestones at the time the child starts primary school out of the entire pre-school cohort of that year.	18/19 Annual figure: 78%		80%		2020/21 - Quarter Four Update: This is an annual performance indicator and data was not collected in 2019/20 academic year due to Covid 19. Data collection for the 2020/21 academic year is still to be confirmed.
CP_08 % Children living in Poverty (after housing costs)	Percentage of Children living in Poverty (after housing costs)	19/20 Annual figure: 27.9%				2020/21 - Quarter Four Update: Most recently available data relates to 2019/20 and shows an increase in the percentage of children in poverty after housing costs of 0.8% since 2018/19, bringing the total to 27.9%. Addressing Child Poverty is central to our Council Plan 2019-24 which launched that year, as well as our Community Planning Partnership. We published our Local Child Poverty Action Plan in October 2020 which outlined how we will address the three main drivers of child poverty including through our Community Wealth Building approach which is embedded within the recently ratified £251million Ayrshire Growth Deal, both of which will help create new good quality local jobs. We will maximise income available to our residents from benefits through our Money Matters service (which generated £15.3m of income for residents that year) and reduce the cost of living by increasing the availability of affordable housing. Additional areas being explored include the recently introduced Cost of the School Day policy which. As part of the policy development and our budget commitments, it was agreed that there will be a recurring annual investment in a Children and Families Fund of £500,000 to support families. This work will

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
						begin to be reflected in this indicator in future updates but will also be affected by the Covid-19 Coronavirus pandemic. (The calculation method for this data changed in 2019. A data refresh was released in May 2021 (See attached document "North Ayrshire Child Poverty Summary AHC 2015 to 2019-20" which outlines the changes in methodology). This May 2021 data updated historical data back to 2014/15 and provides a much more accurate source of information. Before 2020, estimates of local child poverty rates in the UK had not been able to draw on direct calculations of incomes at local area level. The new indicators look directly at most of the income sources reported for tax, tax credit and benefit purposes for individual families. Unlike surveys, they cover the whole population not just a sample, and can therefore be considered at the very local level. The effect of housing costs was modelled by area on child poverty rates, by looking at household survey data alongside statistics on private rent levels by local area.) No statuses have changed as a result of the data update. Data Source: Centre for Research in Social Policy, Loughborough University 19 May 2021
FFA1_C01 Percentage children classified as looked after	% children classified as looked after	18/19 Annual figure: 2.24		2.18		2020/21 - Quarter Four Update: There has been no update to this specific measure since 2018/19. A more up to date measure will be secured for the next LOIP Action Plan 2021/22.
SCHN12a Overall Average Total Tariff	SCHN12a: Overall Average Total Tariff	19/20 Annual figure: 805		885		2019/20 - Quarter Four Update: In 2019/20 the Overall average total tariff was 805. The Scotland Value in 2019/20 was 929. In 2019/20 the Council ranked 27/32 Scottish Local Authorities and remains in the bottom Quartile.
SCHN12b Average Total Tariff SIMD Quintile 1	SCHN12b: Average Total Tariff SIMD Quintile 1	19/20 Annual figure: 599		Data only		2019/20 - Quarter Four Update: The average total tariff SIMD Quintile 1 in 2019/20 was 599. The Scotland Value in 2019/20 was 649. In 2019/20 the Council ranked 17/32 Scottish Local Authorities and has moved from the 2nd to the 3rd Quartile.
SCHN12c Average Total Tariff SIMD Quintile 2	SCHN12c: Average Total Tariff SIMD Quintile 2	19/20 Annual figure: 813		Data only		2019/20 - Quarter Four Update: In 2019/20 the Average total tariff SIMD Quintile 2 was 813. The Scotland Value in 2019/20 was 759. In 2019/20 the Council ranked 10/32 Scottish Local Authorities and remains in the 2nd Quartile.
SCHN12d Average Total Tariff SIMD Quintile 3	SCHN12d: Average Total Tariff SIMD Quintile 3	19/20 Annual figure: 973		Data only		2019/20 - Quarter Four Update: In 2019/20 the average total tariff quintile 3 was 973. The Scotland Value in 2019/20 was 904. In 2019/20 the Council ranked 11/32 Scottish Local Authorities and has moved from the 3rd to the 2nd Quartile.
SCHN12e Average Total Tariff SIMD Quintile 4	SCHN12e: Average Total Tariff SIMD Quintile 4	19/20 Annual figure: 1,054		Data only		2019/20 - Quarter Four Update: The average total tariff SIMD Quintile 4 in 2019/20 was 1,054. The Scotland Value in 2019/20 was 1,029. In 2019/20 the Council ranked 13/32 Scottish Local Authorities and has moved from the 3rd to the 2nd Quartile.






Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
SCHN12f Average Total Tariff SIMD Quintile 5	SCHN12f: Average Total Tariff SIMD Quintile 5	19/20 Annual figure: 1,164		Data only		2019/20 - Quarter Four Update: The average total tariff SIMD Quintile 5 in 2019/20 was 1,164. The Scotland Value in 2019/20 was 1,240. In 2019/20 the Council ranked 18/32 Scottish Local Authorities and remains in the 3rd Quartile.



LOIP: Thriving

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
SOL_CHN09_(SSSP) % Looked after children in a "community" placement	The percentage of children looked after who are in a "community" placement (looked after at home, in foster care, with friends/relatives, with prospective adopters) as at the end of the period as opposed to being in a "residential" placement (in a Children's Home, residential school, secure accommodation)	89.91%	88.24%	91%		2020/21 - Quarter Four Update: The percentage of children looked after who are in a "community" placement (looked after at home, in foster care, with friends/relatives, with prospective adopters) was 88.24% in 20/21 Q4, a slight decrease on the previous quarter.
NAHSCP_42 Number of moves before permanent placement	Average number of tenancy placement moves experienced by young people, Supported by Aftercare, prior to a permanent allocation. (Previously SPSS_P_B21)	0.5	2.5	Data only		2020/21 - Quarter Four Update: Average number of tenancy placement moves experienced by young people, Supported by Aftercare, prior to a permanent allocation was 2.5 in 20/21 Q4, an increase on the previous quarter but a reduction overall from the 19/20 annual figure of 6.5.



LOIP Safer & Fair for All Environment









FAIR FOR ALL: Environment

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CC_09b The number of volunteering opportunities participated in within Connected Communities and Third Sector Interface activities	This is the number of volunteering opportunities participated in within Connected Communities and Third Sector Interface (TSI) activities. Individuals may be counted more than once as this PI demonstrates the scale of volunteering within Connected Communities and the TSI. This PI was created following a split of the original CC_09 PI and should be viewed alongside CC_09a (number of unique volunteers) for context.	531	215	Data only		2020/21 – Quarter Four Update: Connected Communities' teams continue to give support to a range of community groups, whose members continue to volunteer to serve their communities with 1,514 volunteering opportunities enjoyed. Many of these opportunities were delivered virtually.
CP_23 Number of new build Council housing units reaching completion (cumulative)	Number of new build Council housing units reaching completion on a yearly basis	19/20 Annual figure: 437		755		2019/20 - Quarter Four Update: Target for 2020/21 374 source SHIP added to 2019/20 finish of 381 = 755 In 2019/20 the impact of lockdown has had an effect on the house building programme with 56 new homes being built, well under the 374 proposed within the SHIP.
CPP_PP16 % of Respondents Who Rate Their Neighbourhood as a Very or Fairly Good Place to Live	% of Respondents Who Rate Their Neighbourhood as a Very or Fairly Good Place to Live	19/20 Annual figure: 92%		90%		2020/21 - Quarter One Update: This is a bi-annual indicator which will not be measured again until 2021/22. For 2020/21 the result of 92% and target of 90% is the same as 2019/20.
CPP_PP3 Percentage of Respondents to Peoples Panel Survey Who Feel Fairly Safe or Very Safe When Outdoors in Their Neighbourhood After Dark - Rest of North Ayrshire	Percentage of Respondents to Peoples Panel Survey Who Feel Fairly Safe or Very Safe When Outdoors in Their Neighbourhood After Dark - Rest of North Ayrshire	19/20 Annual figure: 81%		80%		2020/21 - Quarter One Update: This indicator is reported bi-annually and will not be measured again until 2021/22. As a result of this the year end data will be 81% and the target will be 80% which is the same figures from 2019/20.
FFA_E07b Amount of funding available for communities through PB	Amount of funding available for communities to decide how to spend through Participatory Budgeting (New version with corrected start date)	£157,000.00	£188,420.00	Data Only		2020/21 - Quarter Four Update: Three streams of Participatory Budgeting (PB) have been delivered in the past quarter. A total budget of £188,420 was available for Youth, Locality and Arts and Culture PB. This included an additional £33k from the Health and Social Care Partnership. Short-listing by the 6 and Youth locality steering groups took place in mid-February. Locality Applied – 113 – Funded - 90

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
						<p>Youth Applied – 87 – Funded - 74 Arts and Culture - 34 – 23 funded</p> <p>The Locality and Arts and Culture PB Funds did not go to a Community Vote due to the COVID Pandemic. Applications which met the short-listing criteria were funded, following a scoring system assessed by Locality Planning Partnership PB steering groups. Each Locality had a PB steering group – with 30 local people involved.</p> <p>The Youth PB Fund did go to a vote – in 3 Localities – with 3,300 young People voting. In the other 3 Localities, applications were short-listed and assessed by the Young People’s PB Steering Group.</p>
SOL_C&L05b % of adults satisfied with parks and open spaces	% of adults satisfied with parks and open spaces	19/20 Annual figure: 83%		86%		<p>2019/20 - Quarter Four Update: In 2019/20 the percentage of adults satisfied with parks and open spaces was 83.13% and was below the target of 86%. In 2019/20 the Council ranked 19/32 Scottish Local Authorities and has moved from the fourth to the third quartile. The Scotland Value in 2019/20 was 83.50%.</p>
WR14 Number of tenants referred for support with energy costs (cumulative for reporting year)	Number of tenants referred for support with energy costs (cumulative for reporting year)	Annual figure: 24		Data only		<p>2019/20 - Quarter Four Update: The 20/21 annual figure was 24 tenants, compared to 96 in 2019/20.</p>





LOIP: Safer

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
NAHSCP_90 Number of victims referred to MADART	Number of victims referred to MADART	Annual figure: 350		Data only		<p>2020/21 - Quarter Four Update: There were 350 people referred to the Multi Agency Domestic Abuse Response Team in 20/21, compared to 488 in 19/20.</p>
SOA_SSNA10 Number of fire related fatalities	Number of fire related fatalities	0	0	Data only		<p>2020/21 - Quarter Four Update: There were no fire related fatalities recorded in 20/21 Q4.</p>







Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
SOA_SSNA11 Number of non-fatal fire related casualties	Number of fire related casualties	6	4	Data only		2020/21 - Quarter Four Update: There were 4 fire related casualties recorded in 20/21 Q4.
SOA_SSNA12 Number of accidental dwelling fires	Number of dwelling fires	33	37	Data only		2020/21 - Quarter Four Update: There were 37 dwelling fires recorded in 20/21 Q4.
SOA_SSNA17 Number of public reported incidents for anti-social behaviour	Number of public reported incidents for anti-social behaviour per 10,000 population	658.2	851.3	Data only		2020/21 - Quarter Four Update: An increase in reported incidents from the previous quarter.
SOA_SSNA5 Percentage residents within North Ayrshire who feel unsafe walking in their neighbourhood after dark	Percentage residents within North Ayrshire who feel unsafe walking in their neighbourhood after dark	Not measured for Quarters		25%		2020/21 - Quarter Four Update: End year Police data is embargoed until later in the year. Data will be updated as soon as available
SOA_SSNA6 Crimes of serious violence (per 10,000 population)	Crimes of serious violence (per 10,000 population)	10.9	15.8	Data only		2020/21 - Quarter Four Update: An increase in reported incidents from the previous quarter.
SOA_SSNA8 Detections for Drug Supply (per 10,000 population)	Detections for Drug Supply (per 10,000 population)	6.8	8.1	Data only		2020/21 - Quarter Four Update: An increase of 1.3 on the previous quarter.
SOA_SSNA9 Detection rate for Domestic Abuse (per 10,000 population)	Detection rate for Domestic Abuse per 10,000 population (Percentage)	70%	62.5%	Data only		2020/21 - Quarter Four Update: A slight drop of detection rate from Q3 to Q4.
SP_DE_B05 Number of people killed or seriously injured in road accidents	Number of people killed or seriously injured in road accidents	Annual figure: 41		Data only		2020/21 - Quarter Four Update: 41 people were killed or seriously injured in road accidents during 2020, a decrease of the previous year's figure of 55.

LOIP Healthier & Fair for All Health





FAIR FOR All: Health

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CP_13 Percentage of children with BMI centile >91 at 27 month review	Percentage of children with BMI centile >91 at 27 month review (financial quarter)	13.86%	n/a	10.5%		2020/21 - Quarter Four Update: The percentage of children with BMI centile > 91 at 27 month review was 13.86%. This is still breaching the target of 10.5%. Please note that due to data validation processes, this indicator is reported one month in arrears, therefore this information is representative of Q3. Universal Early Years is currently planning an additional programme of support for identified families. This will involve complementary visits by one of the support team to provide timely information and practical role modelling of parenting aspects e.g. more in depth weaning information to try and support weaning at 6 months. This is still in very early stages.
CP_15 Number of attendances at indoor sports & leisure facilities (excluding pools)	Total attendance for other indoor sports and leisure facilities, excluding pools in a combined complex	52,644	0	736,915		2020/21 - Quarter Four Update: The 2020/21 year end attendance for indoor sports and leisure facilities was 71,913. The ongoing restrictions as a result of the pandemic has had a significant impact on attendances at our indoor venues. In 2021/22 as restrictions permit, our indoor sports and leisure facilities will reopen using a pre-booking system to allow our customers to return and use our facilities. KA Leisure has developed a Recovery and Renewal Plan in response and is working closely with NAC officers.
PMO_014_03c Exclusively Breastfed at 6-8 Week Review - North Ayrshire	Exclusively Breastfed at 6-8 Week Review - North Ayrshire Health and Social Care Partnership.	19/20 Annual figure: 16.6%		17.8%		2020/21 - Quarter Four Update: Last published 2019/20: October 2020. Due to be published 2020/21: October 2021. Data source: Public Health Scotland.
SOA1112_06a_003 Percentage of women smoking during pregnancy	Percentage of women smoking during pregnancy	17/18 Annual figure: 22.1%		Data only		2019/20 - Quarter Two Update: No further up to date information available. The most recent data available for this measure is from 2017/18. Maternal smoking status at booking appointment recorded as 'Current' in North Ayrshire for 17/18 was 22.1%. (ISD Maternity and Births). A more up to date measure will be sourced for the next action plan. Ayrshire & Arran wide public health data shows maternal smoking status at booking appointment recorded as 'Current' to be 14.6% in 2019 and 13.8% in 2020, a slight reduction year on year.

LOIP: Healthier

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
NAHSCP_16 CP Concerns referrals from Health practitioners	Percentage of CP Concerns referrals from Health practitioners	15.64%	16.67%	6%		2020/21 - Quarter Four Update: 16.67% of CP concerns referrals were from health practitioners in 20/21 Q4, compared to 18.78% in 19/20 Q4.
NAHSCP_17 Bed Days Saved by ICT	Number of bed days saved by ICT providing alternative to acute hospital admission	2,422	2,408	3,060		2020/21 - Quarter Four Update: There were 2,408 bed days saved by ICT providing an alternative to acute hospital admission in 2020/21.
NAHSCP_21 Number of service users (65+) with a community alarm package (Previously SPSS_P_A05)	Number of community care service users (65+) that have a community alarm installed in their place of residence.	3,564	3,564	2,800		2020/21 - Quarter Four Update: There were 3,564 service users (65+) that have a community alarm installed in their place of residence, compared to 3,505 in 19/20.
NAHSCP_38 Percentage uptake of child immunisation programme (MMR1)	Preschool children protected from disease through % uptake of child immunisation programme (MMR1)	95.8%	n/a	96.5%		2020/21 - Quarter Three Update: This PI is delivered one quarter behind due to data collection methods.
NAHSCP_43 Psychological Therapies - Seen Within 18 Weeks (RTT)	Referral to Treatment Times – Psychological Therapies (North) as at the end of the quarter	86.46%	86.6%	90%		2020/21 - Quarter Four Update: The figure for 20/21 Q4 is 86.6%, compared to 86.5% in the previous quarter.
NAHSCP_44 CAMHS – Percentage of patients seen within 18 weeks (Pan-Ayrshire)	CAMHS – Percentage of patients seen within 18 weeks (Pan-Ayrshire) as at the end of the quarter	98.36%	98.37%	90%		2020/21 - Quarter Four Update: The figure for 20/21 Q4 is 98.37%, compared to 98/36% in the previous quarter.

Fair for All Food

Code & Short Name	Performance Indicator Description	Q3 2020/21	Q4 2020/21	Current Target	RAG Status	Latest Note
		Value	Value			
CPP_PP30 % of respondents who have access to lots of food	The % of Peoples Panel respondents that say they have access to lots of food.	Not measured for Quarters		86%		2019/20 - Quarter Four Update: The majority of respondents (88%) said that they have access to lots of food. A further 9% said that they have access to some food. Ten percent of respondents state that food is available but too expensive, this rises to 13% within the 15% Most Disadvantaged Areas and drops to 8% in the Rest of North Ayrshire.
CPP_PP31 % of respondents who have access to lots of food (15% most disadvantaged areas)	The % of Peoples Panel respondents from the 15% most disadvantaged areas in North Ayrshire that say they have access to lots of food.			85%		2019/20 - Quarter Four Update: 87% for respondents in the 15% most disadvantaged areas, rising to 88% for the rest of North Ayrshire.
CPP_PP33 % of respondents who say that food is available but too expensive	The % of Peoples Panel respondents who say that food is available but too expensive.			7%		2019/20 - Quarter Four Update: Ten percent of respondents state that food is available but too expensive, this rises to 13% within the 15% Most Disadvantaged Areas and drops to 8% in the Rest of North Ayrshire.
CPP_PP34 % of respondents who eat food which they grow themselves	The % of Peoples Panel respondents who eat food which they grow themselves.			13%		2019/20 - Quarter Four Update: Fifteen percent of respondents stated that they eat food which they grow themselves- an increase from 12% in 2018. Eight percent don't grow their own food but would like to learn.

What did you think?

Please take a few minutes to tell us what you think about this Annual Report by completing our survey online:

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