



FAQs

Cumbrae Ferry Access Study

Who was consulted in developing the options?

- Elected Members
- Cumbrae Community Council
- Largs Community Council
- Cumbrae Ferry User Group
- Ferry operators CalMac

What data sources were used to develop the options?

- historic passenger / vehicle data;
- travel and service operation information from CalMac;
- site visits;
- topographical & traffic surveys; and
- a review of existing ferry terminals nearby.

Have alternative solutions been considered?

A number of high level conceptual options for each site were developed. For Largs other options included the following, but these weren't deemed feasible and therefore not taken forward.

- changing direction of the one-way on Fort Street
- new access/queue ferry lane between promenade and The Green Shutter
- turning Fort Street completely into ferry traffic queuing area
- removal of the seaward side footway to provide additional queuing lanes
- removal of all parking on Fort Street to create additional queuing lane

Will improved online ticketing or availability of multiple ticket vendors improve queue management (for example vehicles not sitting empty in queue while ticket is obtained)?

This is not within the scope of this project; however, it is understood that a new ticketing system is being developed by CalMac.

Can a booking system be introduced?

This is not within the scope of this project. However, to introduce a booking system would require separate queue lanes for each ferry service – for a highly frequent service like Largs-Cumbrae this would potentially require three or more separate queuing lanes. As it is not possible to provide multiple queuing lanes within Largs, managing a booking service would be problematic with the potential of having vehicles in a single queue booked onto different sailings.

Will proposals to introduce Decriminalised Parking within North Ayrshire help with traffic movements during extreme events?

It is anticipated that more effective parking management will reduce illegal parking therefore allowing two-way traffic flow past any queuing traffic on nearby streets.

Is funding available to carry out the improvements?

North Ayrshire Council has applied to Strathclyde Partnership for Transport for funding to carry out the works. Funding is not guaranteed however if funding is granted then works should progress late 2021 either on Cumbrae or at Largs.

Can I get a paper copy of the presentation and/or questionnaire?

A paper copy of the presentation and/or questionnaire can be requested by e-mail at transportation@north-ayrshire.gov.uk or by telephone on 01294 310000.

Can I return a paper copy of the questionnaire or just provide comments?

A completed printed questionnaire can be returned to North Ayrshire Council, Active Travel and Transport, Second Floor (West), Cunninghame House, Irvine, KA12 8EE. Comments on the consultation will also be accepted via the transportation@north-ayrshire.gov.uk email address.