



North Ayrshire
Community Planning Partnership

CPP Senior Officers Group

Thursday 19 November 2020 at 10.45 a.m. via Microsoft Teams

AGENDA

Time	No.	Page	Item	Presenter	Ask of CPP Partners
10.45 - 10.50	1.	-	Welcome and Apologies	Ian McMeekin, Area Commander, Scottish Fire and Rescue Service	
10.50 – 10.55	2.	Pg. 3	Minutes and Action Note from Last Meeting Discuss Minute and Action Note from meeting on 8 October 2020 (copy enclosed)	Ian McMeekin, Area Commander, Scottish Fire and Rescue Service	Is this an accurate record of the meeting? Have all actions been completed?
Working North Ayrshire					
10.55 – 11.10	3.	-	Kickstart Programme Receive presentation Background information	Greig Robson, Senior Manager, North Ayrshire Council	Commit to support the scheme
Healthier North Ayrshire					
11.10 – 11.25	4.	-	Community Mental Health and Wellbeing Receive presentation	Caroline Amos, Head of Service (Education) North Ayrshire Council	Make links with other areas of partner work
11.25 – 11.35	5.	-	Health and Social Care Partnership Wellbeing Conversations Receive update	Alison Sutherland Head of Service, Children, Families and Justice Services, NAHSCP	Promote the engagement
11.35 – 11.45	6.	Pg 11	Independent Review of Social Care Receive report. Scottish Government extended their deadline and taking late submissions due to Covid.	Alison Sutherland Head of Service, Children, Families and Justice Services, NAHSCP	Contribute views

For further information please contact Morna Rae, Snr Manager,
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Thriving North Ayrshire					
11.45 – 12.00	7.	-	Cost of the School Day Receive presentation	Audrey Sutton, Interim Executive Director, Communities, North Ayrshire Council.	Contribute ideas on addressing cost of school day
Governance					
12.00 – 12.30	8.	-	a) Locality priorities and profiles refresh Receive update	Morna Rae, Senior Manager, Policy, Performance and Community Planning, North Ayrshire Council.	Agreement of the proposals including provision of statistics
		-	b) FFA review Receive update		Agreement of the proposals
		Pg 12	c) Risk Register update Receive report		Agreement to update of the Risk Register
		Pg 17	d) Community Engagement Centre of Excellence Receive report	Jacqui Greenlees, Policy & Community Planning Officer, North Ayrshire Council	Commit to adhering to best practice in community engagement
12.30 – 12.45	9.	-	AOCB		
For Reference					
	10.	Pg 19 Pg 20	<ul style="list-style-type: none"> Decision Tracker LOIP on a page 		
Date of the next meeting: To be confirmed.					



North Ayrshire
Community Planning Partnership

Meeting:			CPP Senior Officers Group
Date/Venue:			Thursday 8 October 2020 at 10.45 am via Microsoft Teams
Present:			<p>Ian McMeekin, Scottish Fire & Rescue Service (Chair) Rhona Arthur, North Ayrshire Council Laura Barrie, KA Leisure Michael Breen, Ayrshire College Supt Derek Frew, Police Scotland Craig Hatton, North Ayrshire Council Russell McCutcheon, North Ayrshire Council Morna Rae, North Ayrshire Council Alison Sutherland, NA HSCP Audrey Sutton, North Ayrshire Council Karen Yeomans, North Ayrshire Council Vicki Yuill, TSI.</p> <p>Jennifer McGee, North Ayrshire Council (Notes)</p> <p>Neil McIlvanney, North Ayrshire Council (Item 5) George Hunter, North Ayrshire Council (Item 5) Jacqueline Cameron, North Ayrshire Council (Item 8)</p>
Apologies:			<p>Stephen Brown, NA HSCP Kenny Hankinson, Scottish Fire and Rescue Service Barbara Hastings, TACT Mark Newlands, Scottish Enterprise Andrew McClelland, North Ayrshire Council Elaine Young, NHS Ayrshire and Arran</p>
No.	Item	Responsible	
1.	<p>Welcome</p> <p>The Chair welcomed everyone to the meeting and apologies for absence were noted.</p> <p>The Chair also wished to convey his thanks to E Young as exiting Chair of the group for her support and for providing an excellent handover.</p>	Noted	
2.	<p>Minute of Previous Meeting and Action Note</p> <p>Minutes from the meeting held on 20 August 2020 were agreed and the following updates were provided.</p>	Noted	

	<ul style="list-style-type: none"> Food Update – R Arthur described setting up pantry models which helps to build a develop a food with dignity approach. The first pantry is due to open at Whitlees Community Centre in Ardrossan with a number of others to follow. A Sutton advised that she has been asked to write a foreword to the Inspiring Scotland Link-up National Report. She asked whether the Group would be happy for her to circulate the draft to them for comment before sending back to Inspiring Scotland. The Group agreed that they were happy to contribute. 	A Sutton
3.	<p>Community Hubs</p> <p>A Sutton delivered a presentation to the Group to provide an update on the work of the Community Hubs.</p> <p>A Sutton highlighted that a wide range of partners have been involved at the hubs, and that the list of partners is not exhaustive. Each partner enhanced the hubs in different ways. We tried as far as possible to be a brokerage partner for a whole system approach. The hubs allowed everyone to contribute skills, talents and passion as well as professional expertise to whatever extent was possible.</p> <p>The Community Hubs are led by the Locality Officers and community partners. Each locality has their own food model whether it be a foodbank or a pantry and what has been really valued is the asymmetry with this and how each hub is responding to local needs.</p> <p>A Sutton shared a graph which represented the supply and demand of the hubs thematically over the last few months. The graph showed direct calls received, food deliveries and prescription deliveries made, which is now starting to inform what the long-term future of the hubs looks like - partly response and partly proactive.</p> <p>A Sutton highlighted that Carnegie UK Trust conducted a very robust external review and evaluation of the Three Towns Hub. Carnegie took a UK wide approach to this work and selected four areas for case studies (North Ayrshire being one) where they felt the work being carried out was above the norm.</p> <p>Carnegie UK published a report of their finding from the four case studies and it offers examples of best practice, challenges, opportunities and learning for the future.</p> <p>A Sutton advised that the key messages that have been highlighted nationally by Carnegie UK are:</p> <ul style="list-style-type: none"> New structures but based on existing relationships and values Flexible and Responsive Strengthened Partnerships <p>The outcomes Carnegie UK recognised that we deliver are:</p>	

	<ul style="list-style-type: none"> • The partnership working in the hubs meant staff from different departments and sectors came to know each other and built respect for other organisations; • The local public sector's confidence in the voluntary sector grew • There was more acknowledgement of the value of organisations, roles (like council community staff or locality officers) and groups that were connected to and trusted by the community. • The value of volunteering and volunteers became apparent. • Provides a basis for a more nuanced delivery of public sector services <p>Going forward, in terms of what we could improve:</p> <ul style="list-style-type: none"> • Continued use of volunteers (no stop start, morph/transition to new roles quickly) • Training for call handlers as mental health challenges may rise • Internal and citizen digital literacy • Some IT barriers <p>What could we add:</p> <ul style="list-style-type: none"> • Asymmetric hub model • Potential satellite hubs • Communities/volunteers running the community engagement, with council involvement only in selected value-added areas • KA Leisure: greater involvement after furlough <p>What next:</p> <ul style="list-style-type: none"> • The hubs have facilitated an approach where the public sector brings its skills and resources into play alongside supporting the community to do what it does well, such as connecting and reaching out to people who don't readily access public services. • Locality community hubs whole system approach has been embedded as a key theme of the NAC Transformation and Renewal programme. <p>A Sutton highlighted that she would be keen to meet with partners individually for a more in-depth discussion to ascertain what partners see as opportunities and any potential commitments they would like to bring to this way of working.</p> <p>The Chair thanked A Sutton for her informative presentation and asked J McGee to share the slides with the group for information.</p>	<p>A Sutton</p> <p>J McGee</p>
4.	<p>Locality Partnership Update</p> <p>M Rae provided Senior Officers with an update following the September round of Locality Partnerships. This was the first round since the pandemic and the meeting were held virtually.</p> <p>Going forward four key themes are:</p> <ul style="list-style-type: none"> • Locality priorities refresh • Funding – Community Investment Fund, Participatory Budgeting 	

	<ul style="list-style-type: none"> Community Wealth Building – locality arrangements in place Community Hubs links <p>M Rae advised that the minutes arising from each Locality Partnerships are available on the CPP website.</p>	Noted
5.	<p>Caring For Ayrshire</p> <p>John Burns, Chief Executive, NHS Ayrshire and Arran provided Senior Officers with an update on Caring for Ayrshire. Caring for Ayrshire is a transformational change programme led by Ayrshire and Arran NHS Board and the three Ayrshire Integration Joint Boards. Their programme of work will see dramatic change and improvements over the next few years in the way health and care services are delivered across Ayrshire.</p> <p>J Burns highlighted that Caring for Ayrshire is a whole system reform of our health and care service, which cannot be done in isolation. It goes way beyond delivering good high-quality health and care services and connects into the ambitions of the Ayrshire Growth Deal, sustainability and their green agenda. It also fits in with ambitions of Community Wealth Building and the role of health as an anchor institution in supporting our communities.</p> <p>The PIA shared in advance of the meeting sets out the model of care at a very high level and the reasons to why changes are essential to support infrastructure and new ways of working. In terms of infrastructure, the team are keen to speak to CP partners about their future infrastructure plans to discuss where things could be connected to leisure/education where makes sense and where we could see the impact and benefit for communities.</p> <p>J Burns highlighted that the next stage of the process is to submit the PIA to the Scottish Government. He noted that no other health system in Scotland has produced a reform discussion like this to support capital investment and service reform.</p> <p>The Chair thanked J Burns for attending and providing Senior Officers with an update.</p>	<p>All partners</p> <p>Noted</p>
6.	<p>Ayrshire Growth Deal (AGD)</p> <p>Senior Officers received an update from Karen Yeomans, Executive Director (Inclusive Growth), Neale McIlvanney, Programme Manager and George Hunter, Snr Manager (Coastal Tourism) on the Ayrshire Growth Deal.</p> <p>K Yeomans highlighted in 2019 the Heads of Terms were signed and £251m investment to transform the Ayrshire economy was secured. The AGD will act as a catalyst to lever more investment - c.£750m investment and create c5,000 jobs and is first deal in Scotland with inclusive growth at heart. The AGD will be delivered through Community Wealth Building lens.</p> <p>K Yeomans advised that the themes critical as a response to Covid-19 recovery and renewal were:</p>	

- Life Sciences
- Blue Economy
- Marine Tourism
- Visitor Economy
- Digital Process Industries
- Clean Energy & Circular Economy

The key projects are:

- Hunterston
- I3
- Great Harbour
- Ardrossan
- Marine Tourism

N McIlvanney advised that AGD investment is key to enabling a range of strategic priorities and will operate within a network of plans, policies and strategies.

The team then provided Senior Officers with an update on each of the projects:

Ardrossan

- £150m Capital investment: A national scale regeneration programme
- Campus, Harbour, marina expansion, Institute for Molecular Science and Engineering (IMSE), Housing, Low Carbon Hub
- Ardrossan Place Plan: aligning investment to strategic vision for place. Coordination of programme of activity maximises efficiency and benefit to place and communities
- Ardrossan North Shore Development Framework to unlock potential of North Shore
- Place making and destination development based on assets of the place - marine, community, town centre

The Great Harbour – Irvine

- AGD Investment - £14m
- Leverage potential of circa £100m
- Placemaking and destination development
- Maritime Mile as strategic enabler of secondary and tertiary investment
- Unlock potential for commercial leisure activity and marine tourism to create a regional destination of note
- Significant CWB potential through community-led approach (e.g. Harbour Masters House)

Marine Tourism

Capital investment

- Investment £9 million
- 5M enabling works for expansion of marina facilities at Ardrossan
- 4M for the provision of transit marinas on Arran and Cumbrae

Local Spend

	<ul style="list-style-type: none"> • Creates 28,000-32,000 add. boat nights • Spend per boat night £80-£160 (£100) • c£3 million off-site spend • c£50,000 per FTJE creates 60 jobs • GVA c£15m (discounted 15 years) <p>Support Services</p> <ul style="list-style-type: none"> • Chandlery / Marina Berthing • Maintenance • 3rd Sector <p>Cruise Sector Spend</p> <ul style="list-style-type: none"> • £100 / value per embarkation <p>I3</p> <ul style="list-style-type: none"> • I3 Digi hub: National Hub for Digital Process Industries • £15m investment in Advance Manufacturing Flexible Space • Strategic Partnership with National Manufacturing Institute for Scotland • Triple helix/catapult model: Public, private and academic sector <p>Hunterston</p> <ul style="list-style-type: none"> • Hunterston has a range of infrastructure assets making it nationally unique: <ul style="list-style-type: none"> • Deep water • Grid connections • Large dry dock • Rail connection • Large scale of land availability • Recognised in sequential National Planning Frameworks as having strategic capacity for national energy supply • Port owners developing strategy to maximise potential in alignment with national, regional and local policy priorities – energy and circular economy • Decommissioning taskforce to be established to maximise capacity to realign and repurpose existing skills and supply chains to retain economic value • £18m AGD investment to unlock potential <p>K Yeomans highlighted that the next steps were to focus on moving to delivery, develop action plans to support visitor, digital, blue economy and low carbon energy secure investment beyond AGD. K Yeomans advised that a progress update would be provided at a future meeting.</p> <p>The Chair thanked the team for their presentation.</p>	J McGee
7	<p>Kindness</p> <p>A Sutton provided Senior Officers with an update on the work on Kindness.</p> <p>A Sutton advised that Carnegie identified five priorities to embed radical kindness. These priorities are what they hope will feel relevant and urgent not just in North Ayrshire, but for local government everywhere.</p>	

	<p>The five priorities were:</p> <ol style="list-style-type: none"> 1. Create a shared narrative...trust, relationship, kindness, values based approach to wellbeing; 2. Put power in people's hands...volunteering and community action - control of own lives. 3. Build on models of partnership" community hubs emerged as a place-based model that facilitated multi-stakeholder collaboration and allowed a more flexible and responsive approach to supporting people; 4. Give permission to act...staff are given the trust and autonomy to make meaningful connections with people and what would it take to respond accordingly; 5. Embedding radical kindness demands that North Ayrshire Council maintains this permission 'from the top' and embraces diffused leadership throughout the organisation. <p>A Sutton highlighted that it would be good for the CPP to have a discussion in the new year around the psychological safety and wellbeing work that Elaine Young leads on in Public Health. M Rae agreed to discuss this with E Young.</p> <p>K Yeomans highlighted that the impact of the kindness work being carried out is remarkable.</p> <p>Partners discussed how this kindness approach positively impacted community responses to need arising from Covid-19.</p> <p>The Chair thanked A Sutton for her presentation.</p>	M Rae
8.	<p>How We Work Together</p> <p>Due to time constraints the Chair advised that he would contact partners individually to have this discussion.</p>	I McMeekin
9.	<p>Strategic Housing Investment Plan (SHIP) 2021 -2026</p> <p>Jacqueline Cameron, Snr Manager (Housing Services) provided Senior Officers with a report on the draft refresh of the SHIP which sets out the priorities and locations for housing over the next five years.</p> <p>J Cameron highlighted that the SHIP is based on projected Scottish Government grant funding provision of £83.585m during the period 2021 – 2026 and represents Council investment of £151.738m. However, the impact of COVID-19 on the SHIP is still being evaluated by the Council and our partners and that the draft SHIP includes the latest available estimates of the time and financial impacts of COVID-19 on the development programme.</p> <p>The SHIP shows a commitment to building 1,858 properties across North Ayrshire and provide sustainable, affordable, accessible and high-quality homes across both the Council and partner Registered Social Landlords as developers. The Council has a commitment to 1,575 new homes within that period. This will contribute to the wider regeneration aims for the area.</p>	

	<p>This will be in partnership with other registered social landlords as developers. The team are confident that the SHIP will meet the quantifiable demand for housing based on those on the Housing Register.</p> <p>The SHIP will in turn secure employment and training opportunities for North Ayrshire businesses and residents and support the Council's Community Wealth Building Strategy. The SHIP will be presented to Cabinet on 10 November 2020 for approval, prior to being submitted to the Scottish Government for consideration.</p> <p>The Chair thanked J Cameron for her update.</p>	Noted
10.	<p>AOCB</p> <p>D Frew highlighted that the Local Police Plan will be refreshed to ensure it meets current priorities. D Frew advised that he will ensure the team engage with partners and will link in with Morna regarding any CPP governance matters.</p> <p>Date of next meeting: Thursday 19 November 2020 at 10.45 am</p>	<p>Noted</p> <p>All</p>

Independent Review of adult social care – call for evidence and views by 6th November 2020.

The Review will focus on developing a deep understanding of the needs, rights, and preferences of people who are using social care services. It will examine how and in what circumstances these are currently being met well and what needs significant improvement to ensure people's outcomes are consistently met on a personalised basis across Scotland.

The Review is also looking closely at the experience of staff working in the social care sector.

This phase is being undertaken primarily through an open enquiry process of large-scale engagement. The Review will hear from a wide range of people and organisations including those who have lived experience of using social care services and supports, carers and families. It will also speak to staff working in the social care sector and their representatives, including Trades Unions, providers, third sector and local community organisations, independent sector organisations, regulation and scrutiny bodies, social work representative bodies, statutory sector leaders, representative organisations and staff, including in Local Authorities, Integration Joint Boards, and NHS Boards.

The key areas outlined below are being explored and may help you plan your submission of views and evidence to the Review:

- dimensions of high-quality social care
- needs, rights and preferences of people using social care services and supports
- the experience of staff working in the social care sector
- regulation, scrutiny and improvement of social care
- human rights and ethics in social care
- commissioning and procurement
- finance
- potential national aspects of a social care system

Additional information can be accessed here:

<https://www.gov.scot/groups/independent-review-of-adult-social-care/>

Can any comments be returned to Michelle Sutherland by Wednesday, 4th November 2020 at msutherland@north-ayrshire.gov.uk.

CPP Senior Officers Group

Date: 19 November 2020

Subject: Community Planning Risk Roadmap

Purpose: To agree an approach to the Community Planning Risk Roadmap

1. Background

The Community Planning Partnership (CPP) Risk Management Strategy was approved in February 2017. A series of workshops were held to develop risk documentation that reflects the risks the Community Planning Partners face. This evolved into the development of a risk roadmap given the varying activities of the partners and to reflect the high-level challenges the partnership faces.

The justification behind this approach is that the partners can agree this high-level risk assessment and then reflect it within their respective risk management and business planning processes, whilst maintaining overall focus.

This Community Planning Partnership Risk Management Roadmap (appendix 1) was approved in May 2019, and an update was provided in December 2019.

2. Risk Roadmap

The CPP Risk Management Strategy outlines the approach to risk management for the Partnership. A series of workshops were held in mid to late 2017 to capture risks and mitigations from partners through which it emerged that CPP risks are complex and it was not appropriate to record in a risk register format. The risk roadmap approach was adopted and evolved through discussion with the Community Planning team and partners. The risks are aligned against the Local Outcome Improvement Plan (LOIP) themes. This recognises the challenges facing the CPP and demonstrates the actions in place to manage these risks across partners.

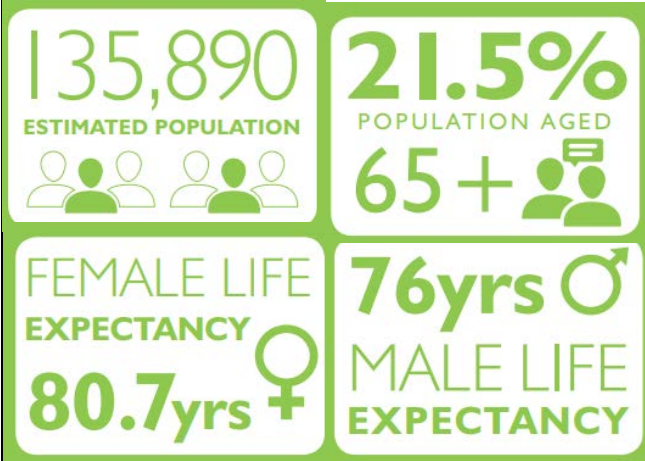

The risk roadmap illustrates a current picture, key risk/ challenges and the notable enablers/controls. It also supports a move from our current position to an ambitious future state.

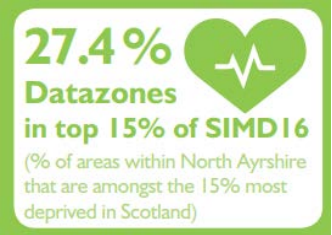

3. Proposals


As the circumstances in which we operate have changed significantly since December 2019 it is proposed that we review the road map to check its continued relevance. In order that we continue with a strategic approach we propose that we use a similar model. Partners will be asked to share current risk management information to support this work.

An updated document will then be presented to CPP partners for approval.

Morna Rae, Senior Manager (Policy, Performance and Community Planning)

Guiding Priority Areas:	Current Picture	Key Risks/ Challenges	Existing Enablers / Controls	Future State / Vision / Ambition (Refer to LOIP)
Overall		<ul style="list-style-type: none"> Demographic challenges - Between 1997 and 2017, the population of 25 to 44 age group in North Ayrshire decreased by 26.7%- much higher than Scotland as a whole at 4%. Key risk of CPP partners not working together and silo working- we need to align and share resources across the partnership and successfully communicate change. Changes in the political landscape and the requirement of flexibility in approach and planning. The inequalities gap continues to widen across North Ayrshire. Universal credit and welfare reform both pose risks to the population, especially in more deprived areas. This in turn creates new challenges for the CPP in around reducing poverty and inequalities. There are challenges around planning full and appropriate engagement with the community to plan and deliver services and help communities to become empowered. 	<ul style="list-style-type: none"> The CPP as a whole is a great platform for joined up discussion and action including using each Partner as communication platforms- partners regularly post news and consultations on the community planning website and actively participate in groups and meetings. The CPP enjoys strong leadership via the SMT and Board, and links have been strengthened between the two groups with regular meetings scheduled for the two chairs. Benchmarking takes place within and without the CPP in order to build on examples of best practice and success stories. For example, Stirling Council visited in February 2019 to learn about the North Ayrshire PB approach, with previous knowledge gathering visits taking place with Edinburgh, Fife and Antrim. A Partnership Shadowing Programme has been in place since 2017 to strengthen links and build knowledge across the CPP. This has been positively received with most partnership taking the opportunity to learn from one another. The North Ayrshire Locality Partnership approach has been in place since 2016 and is beginning to fully embed across the CPP. The Third Sector Interface is an active partner ensuring strong links between the CPP and community and voluntary organisations in North Ayrshire. There is a robust culture of community involvement, which is being strengthened through development of participatory budgeting mainstreaming of initiatives, for example Street Scene PB. Community Investment funding for development of locality partnerships and sustainable and innovative programmes to reduce inequalities Joined up performance reporting via the Local Outcomes Improvement Plan (LOIP) which includes data and actions from across the partners Realising impact of work across the area and reflecting on/publicising success - for example through story maps, Fair for All (FFA) and LOIP performance reports. Staff in place for FFA and FFA food to drive key approaches and improvements Well curated and updated CPP website including active engagement and events calendar for use by the community and partners Regular updates on welfare reform to the CPP Board. 	A Better North Ayrshire
	<ul style="list-style-type: none"> Strong partnership focus in North Ayrshire. Good data and information sharing across partners via the CPP Board, SMT and FFA groups as well the Safer North Ayrshire Partnership and other strategic groups. 	<ul style="list-style-type: none"> The CPP needs to keep up the pace of change to ensure we don't fall behind. There is a challenging financial climate across the public sector, made more challenging by the focus on a shift to preventative spend rather than reactive spend against financial pressures. Staff turnover within the partnership and appropriate succession planning poses a risk - we need to ensure the momentum is maintained and knowledge and expertise are not lost. Embedding branding and identity of partnerships and partners with buy in to/from political parties, both local and national. There is a risk of negative or changing perception of reality and efforts of partners and outcomes/successes compounded by adverse media exposure from local, national outlets. 		
A Working North Ayrshire	 <ul style="list-style-type: none"> Employment figures most positive in 5 years and Post-recession economic state has been gained and now plateaued. NA has suffered a sharp reduction and slow recovery in terms of unemployment rates. Poverty is increasing and working poor are on the increase. Issues around attracting women into work with issues around Underemployment Not being available to the market who want to attract them Pay/gender inequality Modern apprentice rates and reemployment very good for certain sectors e.g. Engineering Onward Education destinations 3rd in Scotland 	<ul style="list-style-type: none"> North Ayrshire Council has delivered full Universal Credit since November last year. This means that there is now a bigger cohort of service users with more complex claims, as well as the move to a full digital platform which can also present challenges for service users. The North Ayrshire Foodbank has seen referral rates increase from around 1,800 to 4,500 since 2012. In addition to the rising cost of living and low wages a significant proportion of households in North Ayrshire are suffering from chronic financial issues, including double income households. Families are also specifically having issues providing food during the school holidays. Commuting and transport costs to and across North Ayrshire can be high meaning the confidence and ability of individuals to travel into and across North Ayrshire to take up positions is a barrier. Arran requires capacity building but that will likely be finite due to the geographic and demographic constraints of the locality. Challenges around building, developing and retaining new local SMEs. Availability of recruit-able resource is finite with low migration of working age into the area further constrained by migration inward and outward within UK policy restrictions. 	<ul style="list-style-type: none"> The Welfare Reform Working Group report regularly on the implementation of Universal Credit across the authority. So far 12 awareness sessions have been delivered for staff and billboards, vans and bus stop advertisements have all been procured in order to get the message out to residents. 'Positive steps with partners' programme delivered jointly by TACT and SFRS. Defined community benefits through procurement exercises. Volunteering opportunities build skills through volunteering management programme led by TACT. Attainment challenge and 'Employability Pipeline' programmes Care Leavers covenant to assist with stating life in NA. Saltire national awards showcasing successes for young people, coordinated by the TSI. The 'Team North Ayrshire' approach has been developed with private sector members of North Ayrshires Economic Development and Regeneration Board to help North Ayrshire businesses expand and create jobs. Enterprise and skills review process as part of the regional partnership approach. National/Local employment and regeneration Planning and policy utilisation. 	To have created the most improved economy in Scotland by 2026

Guiding Priority Areas:	Current Picture	Key Risks/ Challenges	Existing Enablers / Controls	Future State / Vision / Ambition (Refer to LOIP)
	<ul style="list-style-type: none"> Questionable sustainability and quality of job destinations in that there may be many jobs but not of good quality and good salary. New reality of what a job is with zero hour contracts and so called 'gig economy'. NA has limited attractiveness for certain jobs e.g. middle and senior managers Business and Staff retention and lack of skills an issue. Significant drop in jobs with departure of large employers over last 30 years. NA Demographics / work age profile and the ageing workforce projections of 26% decrease of people of working age against a national 4% decrease. Automation and modernisation present future issues. 	<ul style="list-style-type: none"> Employment and investment uncertainty due to Brexit and wider political factors. 	<ul style="list-style-type: none"> Continuation of Irvine Bay regeneration Company work in NAC The Better off North Ayrshire programme is a service for people who live in North Ayrshire funded by the European Social Fund and Big Lottery Fund. It shows people the benefits they are entitled to and helps people to apply for them online. The programme also provides information on how to find and apply for jobs. A number of opportunities are presented by Ayrshire Growth Deal, including funding for jobs and businesses. 	
A Healthier North Ayrshire	 <ul style="list-style-type: none"> HSCP 'what matters' survey will inform important issues to people and reflect current reality; Participatory budgeting being used encouraging and informing public Empowerment programmes such as 'get connected' realising tangible results KA Leisure Localities team pushing awareness through Activator unit and outreach events in community Use of Social media more yielding successful outcomes SFRS working in localities to aligning with approach Police Local Authority Liaison officer in place Diversion of resources to prevention/education programmes e.g. dementia (Link to Safer), Keep safe within home & 'positive steps' programme (Link to healthier) Use of NHS science fundamentals programme 	<ul style="list-style-type: none"> Challenges around providing a truly shared resource to the end user. Engaging with service users with reduced resources. Staff Buy in of priorities to drive change in the partnership. Legislation changes present policy and resource pressures. NHS regionalisation: various impacts around structure which partners require to align with. 	<ul style="list-style-type: none"> Service Level Agreement tie in to take roles beyond current models by formal commitment. Pathway modelling and interaction mapping exercises have taken place. Using a partnership model that builds on success examples to date ensuring pace and ongoing participation. Integration of staff into each other's structures Shared technology and info considering high level statistics, data mining, accuracy and DPA regulations. Using high level non-identifiable data common and useable by all partners. Utilising single front door for shared accessibility and front countering. Using the capacity of communities, ensuring a bottom up approach. This is key to building resilience and capacity whilst using appropriate legislation and using a captive audience to our advantage. 	All people who live in North Ayrshire are able to have a safe, healthy and active life.
A Safer North Ayrshire	 <ul style="list-style-type: none"> Decreasing crime figures and increased detection does not tally with public perception e.g. affluent vs deprived inequalities. Policing models refocused and rationalised. Evidence based positive examples of work reported in partnership reports, for example the LOIP annual report. A Focus on Adverse Childhood Experience's 'ACE's' across the partnership – e.g. trauma informed policing and links to Community Justice Ayrshire's Community Justice Outcomes Improvement Plan (CJOIP). Locality Policing has better engagement via project work in a multi-agency approach and HOPE prevention work. 	<ul style="list-style-type: none"> Reduction in budgets across all partners. 27.4% of datazones are in the top 15% of SIMD. Effects of welfare reform and reduced services have knock on effects on mental health and risk-taking behaviours as well as homelessness levels. Alcohol, drug, antisocial behaviour culture in North Ayrshire. High levels of domestic violence compared to national figures. Technological changes such as the 2026 policing strategy and risks around implementing or not implementing technology. 	<ul style="list-style-type: none"> Prevention first focus through the Safer North Ayrshire Partnership. Active partnership working to address local priorities and issues, for example Safer Shores, Operation Moonbeam. Strong focus on willingness to join forces. ACE's and trauma informed focus across partners. Command and Control structure in police and SFRS ensures what is requested/agreed at high level is fulfilled Increase in early years hours and 365 meal provision. Campaigns on Road safety, Domestic abuse, Fire Safety and Knife crime. ASBIT team & relevant engagement. Active social media presence. Volunteering Team and organisation supporting this. Structure in place with mental health officers in call centres to deal with relevant cases. 	North Ayrshire is a safer place to live, residents feel safer and communities are empowered.

Guiding Priority Areas:	Current Picture	Key Risks/ Challenges	Existing Enablers / Controls	Future State / Vision / Ambition (Refer to LOIP)
	<ul style="list-style-type: none"> SFRS are identifying with localities and aligning with this approach via the Local Liaison Officer. They are also enabling diversion of resources to prevention/education programmes e.g. dementia, keep safe within home & 'positive steps' programme. The Safer North Ayrshire Partnership brings partners together to focus on the LOIP Safer priority, including the two subgroups 'Prevention First' and 'Violence Against Women'. 			
A Thriving North Ayrshire – Children and Young People	 <ul style="list-style-type: none"> Youth poverty is some of the highest in Scotland. Foodbank use at high levels with demand increasing. School / Social Work referrals are taking place Focus on Period Poverty. Youth unemployment/underemployment levels are some of the highest in Scotland. Democracy deficit e.g. not enough belief that opinion or situation matters, for example a key priority for Irvine Locality Partnership is increasing residents' sense of influence and control. Young person's mental health focus with Article 12 (United Nations Convention on the Rights of the Child UNCRC) contravention occurrences. Move to locality planning and participatory budgeting interaction - for example youth participatory budgeting takes place across the localities. 	<ul style="list-style-type: none"> Challenges around effectively ensuring that children's rights are protected. Risk that young people are not engaged with the partnership and their voices are not heard, limiting effectiveness. Power delineation and signposting including branding across partners for children's services. Frequent changes to legislation and delivery models for children's services can inhibit momentum. An increase in young people's mental health issues in North Ayrshire and Scotland as a whole creates new challenges for the CPP around prevention. The cost of the school day is increasing and some children do not have enough food during the weekend and school holidays. 	<ul style="list-style-type: none"> Scottish Youth Parliament & Youth Council active across the area in engaging young people. Breakfast clubs, summer school meals & summer schools ensuring engagement and basic needs met. Youth Participatory Budgeting processes ensuring inclusion in decisions around money. Support in place and developing for young carers. New parental engagement education team working to build confidence through a controlled programme. Alternative education programmes such as 3 towns motor project, DOE etc Safer streets programme – Joint patrols. Community empowerment unit with community development team overlay /trial & looking at public equity. Environmental visual audit – walk through to see and listen about what is good and bad about local area. Clearer Minds project for young people's mental health taking place in North Coast Locality as a result of a successful Community Investment Fund bid. Young tenant's association. Strong leadership and strong advocacy of youth participation. Penumbra same front door approach. 	We want you to have the best start in life and for North Ayrshire to be the best place in Scotland to grow up.

CPP Senior Officers Group

Date: 19 November 2019

Subject: Community Engagement Centre of Excellence

Purpose: To update the CPP Senior Officers Group on key developments in relation to the Engagement Centre of Excellence

1. Background

Initial work to develop a consultation guidance document by a short life working group started in March 2018 and 129 staff completed Consultation Institute training between 2015 and 2018 with a view to the development of a 'Centre of Excellence' for consultation and engagement. The programme includes a bank of trained staff ('Engagement Champions') to act as engagement advocates, providing support and guidance on consultation and engagement to colleagues, and an online 'Engagement Hub'.

2. Progress Update

The Engagement Hub

The online [Engagement Hub page](#) has been developed on the Community Planning website, with the section including an overview of all open and closed consultations as well as engagement and consultation resources.

Additionally, further resources are in development including an Engagement Toolkit, a 'Jargon Buster', survey development information and the Consultation Guidance mentioned above building on work carried out alongside partners and the Consultation Institute. It is planned that these resources will be launched on the Engagement Hub section of the website throughout December- January.

Engagement Champions

A Teams site was created which will act as a hub for all North Ayrshire Engagement Champions to share resources and information and develop an ongoing dialogue around engagement and consultation. A soft launch of this work took place at the September 2019 meeting of the Community Engagement Network (CEN), which previous graduates of the Consultation Institute training were invited to attend. As of

the last CEN meeting in September 2020 a further 10 partners have signed themselves and their teams up as Engagement Champions.

The Community Engagement Network

The Community Engagement Network (CEN) meets quarterly to provide opportunity for partners to come together and share news, skills and experience in relation to their work around consultation and engagement.

Throughout 2019-20 each meeting of the CEN centred around a LOIP strategic theme. For example, the 'Safer' session in June 2019 included an input from the local SFRS LALO and an engagement session on the new Safer North Ayrshire Strategy. The most recent meeting of the CEN took place in September 2020 and focused on taking stock after the recent Coronavirus lockdown, including a discussion on how partners are developing and delivering consultation and engagement while considering new social distancing measures. Centre of Excellence work was also on the agenda, with the CEN agreeing to act as the central group for Engagement Champions to meet, train and network.

The CEN has traditionally been chaired by Barbara Conner from TACT with support from the Community Planning Team. As Barbara has now moved on to a new role, the December meeting of the group will welcome a new chair, Carol Norton from Arran CVS.

Looking ahead

Moving in to 2021, the focus for Centre of Excellence work will be using the skills and expertise of the CEN and Engagement Champions to finalise and publish online resources for the Engagement Hub. CEN members are also keen to organise training and development sessions around key engagement topics to take place at CEN meetings. The Engagement Champion programme will be progressed and embedded. Further work on the Community Planning website is also planned to develop a new central engagement and consultation calendar for use by all partners.

3. Proposals

CPPSOG are asked to:

1. Note the work of the Community Engagement Network, and planned developments for 2021;
2. Continue to let the Community Planning team know when carrying out consultation and engagement so this can be uploaded to the Engagement Hub pages;
3. Promote the Engagement Centre of Excellence work in their own organisations.

Jacqui Greenlees

Community Planning, Policy and Community Planning Officer



CPP SOG Decision Tracker 2020

Strategic Priority	Topics Include	Feb-20	Mar-20	April 20 - Meeting cancelled	Jun-20 Mtg 1	Jun-20 Mtg 2	Aug-20	Oct-20	Nov-20	Future meetings
Working NA	<i>Investment, Innovation, Internationalisation, Inclusive Growth</i>				Community Wealth Building			Ayrshire Growth Deal	Kickstart scheme	Thematic update, Ayrshire Growth Deal
Healthier NA	<i>HSCP Updates, partner updates, decisions</i>		KA Leisure - Health and Wellbeing Update				HSCP Strategic Plan	Caring for Ayrshire	Community Mental Health and Wellbeing, HSCP Wellbeing conversations, Independent Review of Social Care	Thematic update, Ayrshire and Drugs Partnership, Considerate Communities pledge - autism awareness, Chief Social Work Officer Report, Arran Addictions Guide, Scotland's Mental Health Strategy
Thriving NA	<i>CSSP Updates, partner updates, child poverty, decisions</i>		Education and HSCP - Young People's Mental Health				Childrens Services Plan and Child Poverty Action Plan		Cost of the school day	Child Poverty Action Plan, CSSP update
Safer NA	<i>SNAP Updates, partner updates, decisions</i>	New Police Scotland Systems	Fire and Rescue Activity and Performance Update, Police Scotland Activity and Performance Update				Update from SNAP			SNAP thematic report, Fire and Rescue Activity and Performance Update, Police Scotland Activity and Performance Update
Locality Partnerships	<i>Key strategic updates, decisions</i>	LP update report (within CP report)					Plans for September LP meetings	Feedback from Sept LP meetings	Locality priorities and profiles refresh	LP update report
Fair for All	<i>Key development updates</i>					FFA review			FFA review	FFA Advisory Panel minutes, FFA update report
LOIP	<i>Performance reports, Annual report</i>	LOIP on a page	LOIP on a page		LOIP on a page	LOIP on a page	LOIP on a page	LOIP on a page	LOIP on a page	Performance report, LOIP Annual Report, LOIP on a page
Risk	<i>Risk register reports Planned engagement and consultation, Centre of Excellence, Peoples Panel</i>								Risk Register update	Risk register reports
Community Engagement		Peoples Panel (within CP report)			Peoples Panel report				Community Engagement Centre of Excellence	Partner planned engagement, Peoples Panel action plan, Centre of Excellence
Learning and Development	<i>Conferences, shadowing, workshops, training, website</i>	Conference (within CP report)								Learning and development plan, Website development
Governance	<i>Membership, terms of reference, appraisal</i>	1. Local Governance Review 2. Minutes of CPP Board (within CP report) 3. Focus group with auditors	1. CPP Step Change, 2. Annual review of terms of reference, membership and appraisal			CPP Planning	Appt of Chair	Minutes of CPP Board		Minutes of CPP Board, horizon scanning, Best Value audit report, Chair role
Key Strategic Developments					COVID-19 Inputs from an organisational perspective	1. Updates on recovery and renewal plans 2. Best Value audit report	1. Community Hubs 2. Organisational Learning	1. Community Hubs 2. Kindness 3. SHIP		Kindness, Local Governance Review
Information circulated outwith meeting		1. Switched on Fleet - Community Planning Partnership - Electric Vehicles 2. Transport Scotland's Second Strategic Transport Projects Review 3. Performance Reports 4. Drug Death Summit (shared by HSCP) 5. Community Wealth Building Partner Procurement workshop 6. Performance report (due to lack of agenda time) 7. Scottish Index of Multiple Deprivation latest results 8. Child Poverty Action Plan	1. Conference Report 2. Locality Partnership Minutes 3. Appraisal Survey 4. Public Mental Health Workshop		1. Peoples Panel report 2. Community books launch 3. April Update on community support 4. Community Support hubs go live		1. Community Justice Ayrshire Annual Outcome Activity Report 2. Hubs workshop 3. Cllr Foster's taking over as Chair of FFA Advisory Panel 4. CIA Annual Outcome Activity Report 5. Skills Development Scotland North Ayrshire performance 6. CP update report 7. Q4 performance report	1. Carnegie UK report on community hubs 2. Kindness 3. 2019/2020 Child Poverty Action Plan and Report 4. Children's Services Plan 2020-23 and Children's Rights Report 5. Weekly national research, policy developments and publications	1. Transport use, health and health inequalities 2. CPP Annual Performance Report covering 2019/20	

North Ayrshire Local Outcomes Improvement Plan 2017 - 2022

CPP Structure

CPP Board

CPP Senior Officers Group

Community
Engagement
Network

Economic
Development
and
Regeneration
Board

Safer North
Ayrshire
Partnership

Health and
Social Care
Partnership

Children's
Services
Strategic
Partnership

Arran Locality Partnership

Garnock Valley Locality Partnership

Irvine Locality Partnership

Kilwinning Locality Partnership

North Coast Locality Partnership

Three Towns Locality Partnership

Overarching
themes:

Strengthening
local
communities

Prevention

Tackling
inequalities

Fair For All

North Ayrshire CPP pledges to tackle the root causes of Child Poverty and mitigate its impact to create a better life for local people.

Priority:

**Our
ambition:**

A Working North Ayrshire

To have created
the most improved
economy in
Scotland by 2026

A Safer North Ayrshire

North Ayrshire is
a safer place to
live, residents
feel safer and
communities are
empowered.

A Healthier North Ayrshire

All people who live
in North Ayrshire
are able to have a
safe, healthy and
active life.

A Thriving North Ayrshire

We want you to
have the best start
in life and for North
Ayrshire to be the
best place in
Scotland to grow
up.