



North Ayrshire  
Community Planning Partnership

**North Coast and Cumbraes Locality Partnership**  
**Tuesday 1 September 2020, 6.00 p.m, via Microsoft Teams**

**Business**

Item	Subject	Pg No	Ref	Officer	Timings
1.	<b>Welcome and Apologies</b> <ul style="list-style-type: none"><li>Special thanks to Theresa Potter.</li></ul>			Cllr Gallagher	6.00 – 6.05
2.	<b>Action Note</b> Review the action note and deal with any outstanding items	Pg 3	Enclosed	Russell McCutcheon	6.05 – 6.15
3.	<b>Community Support</b> Receive update from Rhona Arthur.	-	Verbal	Rhona Arthur	6.15 – 7.30
<b>STANDING AGENDA ITEMS</b>					
4.	<b>Locality Officer Update</b> Receive report from Louise Riddex.	Pg 9	Enclosed	Louise Riddex	7.30 – 7.40
5.	<b>HSCP Update</b>	-	Verbal	Scott Bryan/Gavin Paterson	7.40 – 7.50
6.	<b>AOCB</b>	-		Cllr Gallagher /Rhona Arthur	7.50 – 8.00
<b>Date of Next Meeting: Tuesday 1 December 2020</b>					

## **Distribution List**

### **Elected Members**

Councillor Alex Gallagher (**Chair**)  
Councillor Alan Hill  
Councillor Tom Marshall  
Councillor Ian Murdoch  
Councillor Joy Brahim  
Councillor Todd Ferguson  
Councillor Robert Barr

### **Community Representatives**

John Lamb (**Vice Chair**)  
Helen Boyle  
Rita Holmes  
Lesley Stringer  
Lizzy Barbour  
Graham Wallace

### **CPP/Council Representatives**

Russell McCutcheon, Senior Lead Officer  
Rhona Arthur, Lead Officer  
Louise Riddex, Locality Officer  
Louise McDaid, HSCP  
Alan Brown, SFRS  
Alison Wilson, Police Scotland

<b>Meeting:</b>	<b>North Coast Locality Partnership</b>
<b>Date/Venue:</b>	3 March 2020 – Skelmorlie Primary School
<b>Present:</b>	<p><b>Councillor Alex Gallagher</b> (Chair)  <b>John Lamb</b>, West Kilbride Community Council (Vice Chair);  <b>Councillor Todd Ferguson</b>;  <b>Councillor Alan Hill</b>;  <b>Councillor Tom Marshall</b>;  <b>Councillor Ian Murdoch</b>;  <b>Russell McCutcheon</b>, Senior Lead Officer, NAC;  <b>Rhona Arthur</b>, Lead Officer, NAC;  <b>Louise Riddex</b>, Locality Co-ordinator (Kilwinning &amp; North Coast), NAC;  <b>Patricia Perman</b>, Largs Community Council;  <b>Graham Wallace</b>, Cumbrae Community Council;  <b>Rita Holmes</b>, Fairlie Community Council;  <b>Helen Boyle</b>, Skelmorlie Community Council;  <b>Martin Kaarits</b>, Skelmorlie Community Council;  <b>Lizzie Barbour</b>, Community Representative;  <b>Lesley Stringer</b>, Community Representative;  <b>Theresa Potter</b>, HSCP;  <b>Alison Wilson</b>, Police Scotland;  <b>Beth Wiseman</b>, Acting Senior Manager (CAMHS);  <b>Kerry Allison</b>, Improvement Advisor (HSCP);  <b>Michele McColm</b>, Senior Manager (Communications);  <b>Laura Kerr</b>, Lifelong Learning Officer (Connected Communities);  <b>Thomas Reaney</b>, Senior Manager (Streetscene) (Place); and  <b>Melanie Anderson</b>, Senior Manager (Committee and Member Services), NAC</p>
<b>Apologies:</b>	<p><b>Councillor Robert Barr</b>; and  <b>Anne Carson</b>, Largs Community Council</p>

## ACTIONS

No.	Action	Responsible
1.	<p><b>Welcome and Apologies</b></p> <p>The Chair welcomed those present and expressed his pleasure at being able to hold the meeting in Skelmorlie for the first time.</p> <p>Apologies for absence were recorded and it was noted that Pat Perman of Largs Community Council was attending in place of Anne Carson.</p> <p>At the discretion of the Chair, the order of business was amended slightly.</p>	
2.	<p><b>Action Note</b></p> <p>The Action Note from the meeting held on 28 January 2020 was approved as a correct record.</p> <p>The Senior Lead Officer highlighted the following:</p> <ul style="list-style-type: none"> <li>• the early release of £30k of CIF funding for the Friends of Millport Town Hall project, which had now been approved by the Cabinet;</li> </ul>	

	<ul style="list-style-type: none"> <li>• Cabinet approval of the North Coast and Cumbraes Locality Partnership sub-group project for the appointment of a Community Development Worker;</li> <li>• progress in terms of the nominations process for the Provost's Recognition awards (noting that this would be the subject of further consideration later in the meeting);</li> <li>• the Action Plan update (which would be the subject of consideration later in the meeting); and</li> <li>• success in terms of arranging for the current meeting to take place in Skelmorlie.</li> </ul> <p>Noted.</p>	
<p><b>3.</b></p>	<p><b>Largs Wellness Model</b></p> <p>The Partnership received a presentation from Beth Wiseman, Acting Senior Manager (CAMHS) and Kerry Allison, Improvement Advisor (HSCP) which highlighted:</p> <ul style="list-style-type: none"> <li>• the rationale for the redesign of mental health service provision, including a desire to reduce waiting lists, avoid silo working, and address the appetite to do something different;</li> <li>• the range of stakeholder events which had been held;</li> <li>• the positive impact of the Wellness Model on waiting times and CAMHS referrals, as well as improved communication and data sharing across the whole system;</li> <li>• the success of the Kilwinning pilot and work being done to tailor the model to meet the needs of the North Coast and Cumbraes locality;</li> <li>• the role of the school counselling, pastoral care and chaplaincy services, as well as peer support provided by young people; and</li> <li>• work with local initiatives such as The Living Room</li> </ul> <p>The Partnership discussed:</p> <ul style="list-style-type: none"> <li>• locality-based provision across the North Coast and Cumbraes;</li> <li>• the various referral routes available to schools and others;</li> <li>• the inclusion of the Clearer Minds project in the work of the overarching group;</li> <li>• the variety of available interventions; and</li> <li>• the age range covered, namely 5-18</li> </ul> <p>Noted.</p>	
<p><b>4.</b></p>	<p><b>Kindness</b></p> <p>The Partnership received a presentation by Laura Kerr, Lifelong Learning Officer (Connected Communities) on how kindness might be recognised and promoted within communities.</p>	

	<p>The presentation included a definition of ‘random’, ‘relational’ and ‘radical’ kindness, why kindness is important, what helps/gets in the way, and what might be done by Community Planning agencies and communities. Examples were also provided of the practical exercise of kindness.</p> <p>The Partnership discussed:</p> <ul style="list-style-type: none"> <li>• how communities might be involved in supporting kindness;</li> <li>• the example of Police Scotland adopting a kindness approach to signpost vulnerable people to partner agencies, where appropriate;</li> <li>• the courage and culture shift required to support the concept of kindness;</li> <li>• the work being done in schools to seek to embed and recognise kindness;</li> <li>• the need to capture and record the work already being done in communities;</li> <li>• the potential for a workshop event to consider potential approaches to encourage kindness and the elements which might be included in a ‘toolkit’ for communities; and</li> <li>• the resources required to support a culture of kindness and the benefits arising from this investment of effort.</li> </ul> <p>The Partnership agreed that kindness should be the subject of a workshop event, with input from the Council’s Communications Team on the components of a community ‘toolkit’ to support kindness.</p>	<b><i>Michele Gilmour</i></b>
<p><b>5.</b></p>	<p><b>Largs Car Park Fund</b></p> <p>The Partnership received a report by the Strategy Manager (Streetscene) on the implementation of agreed projects funded by the Largs Car Park Fund.</p> <p>The report provided information on progress and expenditure on the agreed projects to date, the projected year-end balance of £131,779.67 to be carried forward to 2020/21, and the new projects being developed for consideration for 2020/21 and beyond.</p> <p>Noted.</p>	
<p><b>6.</b></p>	<p><b>Community Charter</b></p> <p>The Partnership received a presentation by Rhona Arthur, Lead Officer, on the background to work being undertaken to develop a Community Charter, or compact, between North Ayrshire and local communities in the North Coast and Cumbraes and the key messages which have emerged from this around volunteering, recycling and building the economy.</p> <p>The Partnership’s views were invited in terms of the draft charter themes of improving our environment, volunteering more and improving social connections.</p>	

	<p>The Partnership discussed:</p> <ul style="list-style-type: none"> <li>• challenges around engaging with vulnerable or hard-to-reach members of the community and the need to break down perceived barriers;</li> <li>• the extent to which volunteering on Cumbrae is undertaken largely by older members of the community and the need to encourage volunteering by families and young people; and</li> <li>• the positive role of accreditation in encouraging and supporting volunteers.</li> </ul> <p>The Partnership agreed to explore options to take progress the Community Charter and engage with those in the community who might be harder to reach.</p> <p>Councillor Murdoch left the meeting during consideration of this item.</p>	<b><i>Rhona Arthur</i></b>
7.	<p><b>Sub-Group Updates</b></p> <p>The Partnership was invited to note the content of the Locality Co-ordinator's report, which captured progress in terms of the work of the Sub-Groups around the three priorities.</p> <p>The Partnership discussed:</p> <ul style="list-style-type: none"> <li>• the extent to which the three priorities were interlinked;</li> <li>• the benefit which would be associated with having a Community Development worker in place;</li> <li>• the opportunity to hold a facilitated workshop in order to prioritise the work of the new member of staff and discuss how the Partnership's three priority areas interlinked</li> </ul> <p>The Partnership agreed that a facilitated workshop be arranged to consider the role and priorities of the new Community Development worker, as well as considering options to progress the Community Charter.</p>	<b><i>Rhona Arthur</i></b>
8.	<p><b>HSCP Update</b></p> <p>The Partnership received a verbal update from Theresa Potter on the work of the Health and Social Care (HSCP) Locality Forum, including information on:</p> <ul style="list-style-type: none"> <li>• the latest health advice around COVID-19;</li> <li>• the opportunity for local groups to apply for North Ayrshire Alcohol and Drug Partnership Participatory Budgeting (PB) funding and a potential Living Room PB application;</li> <li>• work with local groups on the 'Thinking Different, Doing Better' experiential learning process;</li> <li>• the annual HSCP 'What Matters to You' review, which will take place over the first week in June 2020;</li> <li>• work taking place with Mental Health Youth Ambassadors; and</li> </ul>	

	<ul style="list-style-type: none"> <li>production of 2,000 pocket guides to wellbeing services, with funding support from PB and sponsorship from Unison.</li> </ul> <p>Theresa Potter undertook to take back to the Care at Home team concerns raised by Councillor Marshall around waiting times and funding for Care at Home packages.</p> <p>Noted.</p>	<p><b><i>Theresa Potter</i></b></p>
<p><b>9.</b></p>	<p><b>Locality Action Plan</b></p> <p>The Lead Officer provided a short verbal update on Locality Action Plan and progress made with regard to the identified priorities, including ongoing work being undertaken by Cycling Without Age, The Living Room and Clearer Minds, and the community hub potential associated with the Flatt Road housing development.</p> <p>The Lead Officer undertook to circulate a copy of the Action Plan.</p> <p>Noted.</p>	<p><b><i>Rhona Arthur</i></b></p>
<p><b>10.</b></p>	<p><b>Grants</b></p> <p>The Partnership received a report on the balance of available funding and on a number of applications received for Nurturing Excellence in Communities.</p> <p>The Lead Officer advised that Nurturing Excellence in Communities funding would move to Participatory Budgeting next financial year and that information on alternative funders would be made available.</p> <p>The Partnership agreed (a) to award the following:</p> <p>Nurturing Excellence in Communities</p> <ul style="list-style-type: none"> <li>West Kilbride Parent Council £1,000</li> <li>West Kilbride Early Years Centre £1,000</li> <li>Skelmorlie Bowling Club £700</li> <li>Largs Karate Club £500</li> <li>Soundsystems Project CiC* £1,000</li> <li>West Kilbride Out of School Care £1,000</li> </ul> <p>*subject to the group operating in the North Coast and Cumbraes Locality</p> <p>(b) that groups within the Skelmorlie area be encouraged to apply for funding; and (c) subject to satisfactory assessment, the balance of available funding for the current financial year be disbursed under delegated powers.</p> <p>Councillor Ferguson and community representatives Graham Wallace and Lesley Stringer left the meeting during consideration of this item.</p>	<p><b><i>Louise Riddex</i></b></p>

<p><b>11.</b></p>	<p><b>Locality Co-ordinator Update</b></p> <p>The Locality Co-ordinator referred to the nominations process for the Provost's Recognition awards and invited members of the Partnership to consider making nominations. The Partnership was also advised of a special 'Kindness' award which had been proposed to recognise a group or individual.</p> <p>The Locality Co-ordinator undertook to circulate further information on the nomination process for the Provost's awards.</p> <p>Noted.</p>	<p><b><i>Louise Riddex</i></b></p>
<p><b>12.</b></p>	<p><b>Date of Next Meeting</b></p> <p>The next meeting will take place at 6.00 p.m. on 2 June 2020 in Cumbrae Parish Church.</p> <p>Noted.</p>	<p><b><i>Jennifer McGee</i></b></p>

**Meeting ended at 7.40 p.m.**





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# North Coast & Cumbrae Progress Report

Reporting Period – Apr-Sept 20

Community Worker/Project Officer for the LP priorities post has been put on hold due to COVID. Louise has completed role profile/advert etc. This will be advertised in the near future.

West Kilbride Community Association are moving forward with getting solar panels fitted to the roof of the community centre to make it more sustainable/climate friendly. This has been on hold due to COVID and additional info required by North Ayrshire Council (NAC) from the Community Association. Grant funding was extended by 6 months but they need a letter from NAC, which NAC can't give them until they have the additional information they require.

Community Book for the North Coast & Cumbrae has taken a different route just now due to COVID. This is held online on the CPP web page and has information specifically relating to issues which may have arose during COVID.

Louise has had various meetings with the Douglas Park group. The group are looking at various options. They are now a constituted group. They want to take on a lease for Douglas Park and a couple of buildings within it. Louise will support group to become SCIO and go through Community Asset Transfer process, as well as look at funding options.

The North Coast& Cumbrae Community Hub was based in Largs Library and covered West Kilbride, Fairlie, Largs, Cumbrae and Skelmorlie. Staffing of the hub were from Community Learning and Development, Libraries, the Health and Social Care Partnership and Social Services.

The hub supported the community groups that had already came together in response to the Covid-19 pandemic:

- Largs Resilience Group
- The Living Room (Largs)
- West Kilbride Community Support Group
- Skelmorlie Helpers
- Safer Fairlie
- Millport Support Group
- Cumbrae Support Group
- Largs Foodbank

Over 150 volunteers where involved with the community groups and provided support for prescription collection and food shopping. In West Kilbride and Cumbrae the groups also secured funding and provided emergency food parcels and packs for children/young



## General



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people during lockdown. The hub was also set up as a satellite hub for the North Ayrshire Foodbank and provided emergency food parcels if required.

The community hub team were also able to provide support for those shielding and could support any issues or queries they had with the priority shopping or Scottish Government grocery packs. In the North Coast a high number of queries involved shielding residents being unable to register either through text messaging or online and the hub were able to provide support for this.

The North Coast & Cumbrae was also the first locality to use vouchers for the provision of Free School Meal and weekly community food packs on Cumbrae. This came about from a conversation with the Millport Support Group regarding the issues around providing packs on the Island and finding a local solution. As a result, the vouchers system has been in place on Cumbrae from the beginning of lockdown.

Morrisons Largs have been an invaluable support to the hub and have provided dietary specific options for shielding resident and shopping support for isolated and vulnerable residents before they had introduced the click and collect option. They have also supported the community groups donating food and toiletries for them to distribute in the community.

The community groups have been an inspiration in the North Coast and Cumbrae and their support, ideas and commitment has been invaluable to the running of the hub. If we could continue to work with the groups and services that have been involved with the hub the residents of the North Coast & Cumbrae could really benefit from the outcome and it would ensure local solutions and opportunities are delivered.

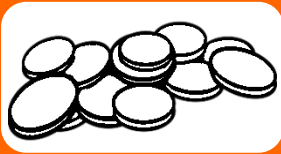
Since 30 March 2020 the North Coast & Cumbrae hub has received 2199 calls, with 207 of these being from people within the shielding category. From these calls there were 2668 food deliveries made, 4325 prescription deliveries, as well as signposting/referring to relevant agencies. These figures show how much hard work and kindness has been put in by the volunteers, and this wouldn't have been achieved without them.



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## Financial Inclusion

### Update

Work continues on establishing local need with the Community Planning Partnership's statistical team. This has included an in-depth study of data and consideration of a place-based approach with an external partner. The Chair of the sub group continues discussions with partners.

Money matters have worked closely with the community hub during lockdown. This is something that we can explore to see if it's feasible to continue.



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## Social isolation – older people

### Update

Due to COVID a lot of the work has been put on hold.

Good partnerships built up over the time that the community hub has been running will help inform how we can take this priority forward when it's possible to do so. This will include working with service access team, Locality Link Workers etc.

The community choir in West Kilbride, funded through CIF 'Sing Your Song', has been running online (to an extent) during lockdown.

Louise met with a group who were interested in taking on the toilets down at The Pencil. That's on hold as there was an individual who is interested in it for a commercial venture.



## Stress and anxiety – younger people

### Update

Before COVID Louise had made contact with Parent Council to see if we can look at future funding. No reply has been received yet, but will be followed up once things return to some sort of normality.

A Mental Health pocket guide for all pupils at Largs Academy, and P7s going into the Academy was printed just before lockdown. These were handed in to school to distribute a couple of days before the schools closed. The Launch event wasn't able to take place. Louise will look at doing something when it's possible.

Skelmorlie & West Kilbride Youth groups will continue to have a session on mental health in each of their terms. The groups ran digitally up until the summer and we will be looking to have them digitally again from Sept until such times that we are able to meet again as a group in a community centre.

Louise met with Ian Murdoch to discuss a potential CIF project (Woodland wakeup). Louise and Ian will meet with individual/group to discuss if it's feasible for a CIF application.

For further information contact: Louise Riddex, Locality Officer, 01294 475910, 07980964858. [lriddex@north-ayrshire.gov.uk](mailto:lriddex@north-ayrshire.gov.uk)