



North Ayrshire
Community Planning Partnership

COVID-19 Update for Communities

26 March 2020

Kilwinning

COMMUNITY ACTION RESPONSE: COVID-19

5 things you can do to make a positive difference in your community

 <p>Think of others, consider your actions & be kind</p> <p>People in every community will face the challenges of Covid-19 in some way – from needing basic provisions to help while they are unwell.</p>	 <p>Connect and reach out to your neighbours</p> <p>As self-isolation increases, we need to find new ways to stay connected and check in on one another for our physical and mental wellbeing. Share phone numbers and stay in touch.</p>	 <p>Make the most of local online groups</p> <p>Keep up to date, share information and be a positive part of your local community conversations.</p>	 <p>Support vulnerable or isolated people</p> <p>Different groups in our communities are at increased risk and social isolation and loneliness are key concerns for all ages. There are things you can do like volunteering for local support services or donating to food banks to help.</p>	 <p>Share accurate information and advice</p> <p>Support anyone who may be anxious about Covid-19. Sign post them to the correct advice from Public Health England and encourage people to follow the correct hygiene practices.</p>
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eden project COMMUNITIES COMMUNITY FUND NEIGHBOURHOOD WATCH Campaign to End Loneliness CONNECTIONS IN OLDER AGE Nextdoor

Please contact the North Ayrshire Community Planning Team for sharing good ideas for community support during this time. The Team can be contacted by emailing: communityplanning@north-ayrshire.gov.uk

Kilwinning

Kilwinning Community Support Hub

The hubs were launched on 24 March 2020 and are in each of our six localities. Their purpose is to be a local point of contact for need arising from COVID-19 including health & well-being, money, and food.

They are staffed by a small team of North Ayrshire Council and Health and Social Care Partnership staff and respond with advice, signposting, referral or coordinating volunteers.

The hubs will not be open to the public but will work alongside what's underway in local areas.

The Hub can be contacted by telephone (numbers below) from Monday to Friday between 10am and 1pm.

The answer machine will be on out with these times and all messages will be picked up the following day.

Hub Contact Details:

07395 941 792 or 01294 554699

Doctor's Surgeries & Out of Hours

Kilwinning Medical Practice Tel: 01294 554591	Oxenward Surgery Tel: 01294 551555
Out of Hours GP Tel: 111	Out of Hours Social Services Tel: 0800 328 7758

Social Media Groups

Blacklands & Kilwinning Toon Corona Help

The local community have set up a Facebook page to help those who have been told to stay at home and unable to pick up shopping or prescriptions etc:

www.facebook.com/groups/2531501490458154

Foghorn Kilwinning

This Facebook group is being utilised by the community to share updates:

<https://www.facebook.com/groups/foghornkilwinning/>

- **ACES Woodwynd** are offering support to those self-isolating. They can help with picking up shopping, posting mail or even just someone to you can call and check in with you. The service is free and available to all anyone who needs it. Should you require assistance call **Ashley on 07719 480 807** or leave a text message with your address and they will do their very best to get what you need. They will text you when they are a few minutes away from your home. Your payment or order should be left on the doorstep and they will swap it over. All deliveries will be carried out using strict hygiene.

- **Kilwinning Home Delivery Information:** A list of local business providing deliveries to the local area click [here](#) for more information.
- **Cranberry Moss** will serve the community daily between 10am - 2pm with foodbank provisions. They are also selling pre-made meals from the Church of Nazarene for 50p per meal and making soup (or other items) for people that come to the centre on a Monday and Thursday.
- **Kilwinning Community Sports Club** are reaching out to people who need them the most. If you are self-isolating and need support please contact **01294 556444** or message them on Facebook - www.facebook.com/pages/category/Sports-Club/Kilwinning-Community-Sports-Club-188856074466064/ They are able to help with picking up essentials, dog walking, collecting prescriptions, daily phone call check in's and lending a listening ear.
- **Townhead Pharmacy** are offering a free prescription delivery service for those self-isolating in Kilwinning. Please call the Pharmacy on **01294 559898** should you require this service.

Useful information will also be shared on the Locality Facebook Page and North Ayrshire Council's Twitter accounts:

- Kilwinning Locality Facebook Page - www.facebook.com/KilwinningLocalityPartnership
- North Ayrshire Council Twitter - https://twitter.com/North_Ayrshire