

Locality Teams



North Ayrshire Health and Social Care Partnership is delighted to announce the launch of our first locality team supporting children and their families within the Kilwinning area.

This exciting development brings together staff from Universal Early Years and Children and Families Social Services alongside colleagues from Education and can be found within Kilwinning Academy.

This move to locality working will support our staff and partners to plan and deliver better services in order to improve local health and wellbeing and will ensure that the services provided in each locality are meeting the specific needs of the local community.

Online Safety

Over the last 10-months Community Planning Partnership agencies including Police Scotland, Third Sector, Health & Social Care Partnership, North Ayrshire Council's Education & Connected Communities staff worked together to further support children & young people to remain safe online. This work, which was commissioned by North Ayrshire's Children's Services Improvement Board, began by consulting over 2000 children & young people, 600 parents & carers, professionals from across agencies and 15 community organisations. This helped establish key areas of focus.

In response to this a range of supports and resources were put in place to raise awareness of online safety. This included:

- Working with North Ayrshire schools to develop North Ayrshire's Schools SMARTER online safety pledge & online safety definition, which were launched as part of Safer Internet Week 2019.
- Hosting online safety awareness raising information sessions with primary, secondary and ASN pupils.
- Increasing CEOP (Child Exploitation and Online Protection) expertise across the authority through training 3 additional CEOP ambassadors.
- Increasing the number of Online Safety CPD sessions delivered by North Ayrshire's Child Protection Committee to 6 sessions in 2020. These sessions are co-delivered by North Ayrshire's 9 CEOP ambassadors to ensure professionals are provided with the most current information on keeping children safe online.
- Developing an online safety directory of resources for community groups, parents & carers and professionals. This is hosted on the [Community Planning Partnership website](#) and continues to be updated on a regular basis.
- Hosting online safety awareness raising events for parents & carers. This is alongside the education service establishing school based Digital Learning Coordinators in each establishment, supported by North Ayrshire's Family Learning Team and the Early Years Parenting Team.

- Establishing an approach to sustainability which ensures that partners involved in this project continue to meet periodically to raise awareness of online safety and respond to any current online safety risks which may impact on children & young people in North Ayrshire.

The project commissioned by the Children’s Services Improvement Board has now reached completion, but the multi-agency working group are now actively involved in piloting the use of the Safer Schools app in North Ayrshire. This is an app tailored to North Ayrshire, which provides safeguarding and online safety advice to children & young people, parents & carers as well as professionals



HSCP Engagement Events

The Partnership has been implementing its new approach to participation and engagement, building on the learning from the last strategic plan engagement process. To ensure that communities are recognised as key partners and assets; the partnership has been capturing communities’ strengths, their knowledge, skills and lived experience of the issues they encounter, by going to communities and groups in their localities.

This strengths-based approach working in partnership with Locality Planning Forums and Community Planning Partnerships seeks to:

- Establish the existing strengths, skills and services within a locality, identifying service deficits and major health and social care issues.
- Engage staff, partners and communities in a strategic participatory approach that affect them and their communities by recognising that evolving health and social care outcomes of diverse communities will be achieved through co-production and redressing the fixed mind-set of public service delivery only.

- Empower the membership of the Locality Planning Forum/s to undertake Public Engagement using innovation and creativity to remove barriers and enhance participation levels using new approaches.
- A capacity building and visioning session is held before each event with target groups to ensure the approaches are appropriate and co-produced. The Partnership now uses a wider range of methods to ensure effective participation and engagement which includes:
 - Chit Chats,
 - Breakfast Blethers,
 - Discussion Dinners,
 - Nominal Groupwork Technique,
 - Snowballing,
 - Mini Publics,
 - Pop-up surgeries,
 - World Cafes' and;
 - Treasure Hunts.

Communities have also been invited to attend 'Thinking Differently, Doing Better' and their feedback has been very positive.

