LOIP Action Plan 18/19: Data Annex



A Healthier North Ayrshire

Our ambition: All people who live in North Ayrshire are able to have a safe, healthy and active life.

What we will achieve:

- We will tackle inequalities
- We will engage with communities
- We will bring services together
- We will focus on prevention and early intervention
- We will support improved mental health and wellbeing

How we will do this:

- We will make sure our services to children support them to have a better start in life. We will work with Community Planning Partners (CPP) to implement Fair for All.
- We will support localities to create their own local solutions to health and social care needs via locality planning forums.
- We will develop locality based multi-disciplinary teams to support and care for people with complex care needs. We will implement our review of island services on Arran and will undertake a review of how services are working on Cumbrae.
- We will promote self-management to enable people to take control and better manage their own health. We will make sure there are additional services to support people to avoid admission to hospital. We will increase opportunities for people to get involved in their local communities.
- We will adopt a holistic, whole life approach with a range of community services to support people throughout their life to live well for longer

Performance Indicator Description	RAG	2018/19	- Latest Note				
Performance indicator Description	Status	Value					
The amount of income generated (£) for service users by the Money Matters Service (previously SPSS_P_F02)		£9,526,758.64	In 2018-19 Money Matters Income Maximisation for North Ayrshire residents was over £9.5m. This performance exceeds target and trend is upwards. This result has been achieved against a background of Welfare Reform including benefit freezes for working age clients.				
Percentage of CP Concerns referrals from Health practitioners	②	17.17%	This indicator is to identify the percentage of Child Protection concern referrals that come from health practitioners (for example GP, hospital ward staff, community nurse etc). In 2018/19, 17.17% of CP concerns came from health practitioners. This is an increase on the 10.48% from last year and remains above the 6% target.				
Number of bed days saved by ICT providing		6,563	This indicator is to measure the number of bed days saved by the intermediate Care Team providing alternative to acute hospital				

	RAG	2018/19						
Performance Indicator Description	Status	Value	Latest Note					
alternative to acute hospital admission			admission. This shows effective use of resources and service users spending least time in acute hospitals. In 2018/19 the equivalent of 6,563 bed days were saved, well above the 3,060 target and an improvement on the 5,463 saved last year.					
Number of community care service users (65+) that have a community alarm installed in their place of residence.		3,566	Telecare products and the Community Alarm Service are vital elements of the Care at Home Service provided by North Ayrshire Council. These mobile solutions can provide a light touch intervention for service users who need a check on their welfare as well as a more intensive service for those in the community who are more vulnerable and may require more monitoring and support and where required, intervention. The number of service users (65+) with a community alarm package continues to rise and at 3,566 is well above the 2,800 target. This means more people are living as independently as possible.					
Percentage of ASP Inquiries completed within 5 working days		58.1%	This indicator measures the percentage of Adult Support and Protection inquiries that are completed within the agreed 5 working days In recognition of the fact that while a target for completion of ASP work is important, the previous target of 5 working days was arbitrary and agreed when the Legislation was very new – therefore a review of the West of Scotland Guidance, to which we adhere has been recently undertaken. This measure is now data only – there is no target. The latest value for 2018/19 shows that 58.1% of ASP inquiries were completed within 5 working days, which is higher than the latest value for 2017/18 of 56.5.					
Addictions referrals to Treatment within 3 weeks (Drugs)		100%	The percentage of addictions referrals (drugs) meeting the 3-week target in the last quarter of 2018/19 was 100%. This represents an increase from this time last year (99%) and remains above the 90% target.					
Preschool children protected from disease through % uptake of child immunisation programme (Rotavirus)	②	No 18/19 data	2017/18 - Quarter Four Update: Note target changed to match ISD target. There was a 94.4% uptake of child rotavirus immunisation in 17/18, down from 94.8% in 16/17 and slightly below the 95% target.					
Preschool children protected from disease through % uptake of child immunisation programme (MMR1)	②	No 18/19 data	2017/18 update: Note target changed to match ISD. There was a 94.5% uptake of child MMR1 immunisation in 17/18, down from 95.7% in 16/17. and slightly below the 95% target.					
Referral to Treatment Times – Psychological Therapies (North) as at the end of the quarter		44.83%	In the last quarter of 2018/19, 47% of patients who started treatment were starting within 18 weeks of the referral. This represents a decrease over the last year and remains below the 90% target. The overall annual figure for this measure is 44.83%.					
CAMHS – Percentage of patients seen within 18 weeks (Pan-Ayrshire) as at the end of the quarter		80.21%	The percentage of patients seen within 18 weeks in the latest quarter of 2018/19 was 80.21%, which is down from 98.3%% at this time last year, and below the 90% target.					
Percentage of children with a healthy weight in Primary 1 (epidemiological; school years; ISD)		No 18/19 data	71.8% in 2016/17 represents a decrease from last year and is below the 75% target					
Percentage of children exclusively breastfed at 6-8 weeks review		No 18/19 data	2018/19 - Quarter One Update: This data is not available at Local Authority level and is now a measure for the Fair for All scorecard. 2017 data for NHS Ayrshire & Arran is 24.4%. It should be noted that ISD have begun reporting on new indicators, including one specifically on initiation (taken as % of babies who were ever breastfed) which were not readily available at the time that the FFA measures were put together. As such it may be the case that this FFA measure may be reconsidered.					

Action Title	Due Date	Progress Bar	Latest Note
Bringing Services Together	31-	100%	The Making a Difference (M.A.D) group, the first of its kind in Scotland, is an innovative and collaborative initiative to ensure that those directly affected can inform and shape the design, development and delivery of Community Justice Services across North Ayrshire. Towards the end of 2018, while meeting our strategic objective, we appointed a Desistance Officer to support our service user engagement and social reintegration. Again, this is the first post of its type in Justice Services in Scotland. In recognition of the MAD work, and other developments in Social Work Justice Services, our Justice Fieldwork Team
	Mar- 2019	100%	received the NAHSCP Innovative Team Award in March 2018. Autumn 2018 saw the launch of the Arran complex care pilot. This is a "test of change" pilot encompassing Multi-disciplinary Team working, comprehensive assessment and outcome-based care planning, utilising a new "generic role". This will inform the future island model.
Engaging Communities			Mental Health Conversation – The three Ayrshire Health and Social Care Partnerships have committed to the development of an Ayrshire and Arran Mental Health Strategy. Our aim was to ensure the Ayrshire Mental Health Strategy included the views of people who use services, their family members, carers, the local workforce and people and communities in Ayrshire. This was accomplished via the Ayrshire Mental Health Conversation. To capture the most responses as possible, people had the opportunity to provide feedback via local conversation events, paper – based questionnaires (available in all local libraries and within other local services) and an online survey. The conversation led to 777 responses. So far, the feedback has been used to develop the Ayrshire Mental Health Conversation: Priorities and Outcomes 2019 – 2027. This document is our strategic response to the Scottish Government's Mental Health Strategy and has been approved by the three partnership Integrated Joint Boards. The future would be for the Implementation groups, that will be developed following the formal launch of this, to consider the feedback from the conversations as they develop local plans.
	31- Mar- 2019	100%	We continued our pilot North Ayrshire Wellbeing and Recovery College for people affected by mental health problems by delivering further participatory courses that focus on wellbeing and recovery. These courses are open to anyone over 16 years old who lives, works or studies in North Ayrshire. Some of the more successful courses have been repeated as well as new courses being trialled. An example of the courses include: • Living life to the full – 8-week course based on cognitive behavioural therapy • Write to Recovery – 5-week course that focusses on self – management for people experiencing emotional difficulties or mental ill health • WRAP (Wellness Recovery Action Plan) - 2-day course to support the development of a prevention and wellness process that anyone can use to get well and stay well. We are developing the approach by supporting people with lived experience of mental health problems to access training to enable them to work towards co-facilitation of courses and other peer roles within the Wellbeing and Recovery College. We are also in the process of developing a website to increase access to the courses and share information more widely. As a Legacy 2014 Physical Activity fund partner KA developed Mind and Be Active (MBA), a community project which aims to improve mental health and wellbeing through supported physical activity opportunities. A Legacy 2014 Physical Activity fund partner, the programme has 5,000 annual attendances, 94% of participants are of working age, 64% are women and there have been 285 referrals in a 12 month period.
Improving Mental Health and Wellbeing	31- Mar- 2019	100%	Mental Health Action 15 Investment – As part of the Mental Health Strategy 2017-2027, Scottish Government Ministers made a commitment to provide funding to support the employment of 800 additional mental health workers. In Ayrshire and Arran, the additional funding has been targeted in three main areas; supplementing the prison healthcare team, employing mental health practitioners (MHP) in GP practices and expanding the crisis resolution team to include direct access for Police. There are four MHPs already working within GP practices as part of the wider multidisciplinary teams in General Practice with another four going through induction. It is expected that this additional resource will free GP time as well as have a positive impact on demand for community mental health.

Action Title	Due Date	Progress Bar	Latest Note
			Locality-based working is now being undertaken within the North Ayrshire Drug and Alcohol Recovery Service, including anonymous drop -ins for people wishing support for their own or others substance use.
Prevention and Early intervention			Community Link Workers have continued to support mental and physical health by providing care and information on a wide range of issues, including managing stress, local activities and support groups, employment, a healthy lifestyle, alcohol and drugs and living with health conditions. The north Ayrshire health and social care partnership now employs 12 Community Link Workers, an increase of 5 since last year. All 20 General Practices now have a Community Link Worker.
	31- Mar-	100%	In 2018/19 funding was allocated to KA Leisure to develop a new Health and Wellbeing Service, to provide a variety of physical activity opportunities and support individuals to adopt an active, healthy lifestyle across all 6 North Ayrshire Localities. The service includes the overarching Exercise on Referral Programme Active North Ayrshire (ANA), the Healthy Active Rehabilitation Programme (HARP) that provides a structured pathway of physical activity from rehabilitation led by health professionals to longer term supported physical activity and the Mind and Be Active (MBA) programme which aims to improve mental health and wellbeing through supported physical activity.
	2019		The Health and Social Care Partnership is in the early stages of undertaking an ambitious staff engagement exercise called "Thinking Different Doing Better". Thinking Different Doing Better is a unique, interactive experience, which has been designed in partnership with various local community groups, businesses, volunteers, our third and independent sector partners and staff working across the Health and Social Care Partnership. Over the course of 2019/2020, approximately 3000 staff and 3000 community members will attend the three hour experience, which consists of 90 minutes of experiential learning, followed by a 90 minute intimate discussion with our Director, Stephen Brown. The experience is created to facilitate learning about the NAHSCP, our priorities, values and partners, whilst providing the opportunity for participants to give their views on things such as financial spend and how we, as a Partnership, can do better. The session will inspire staff and the public to think differently and focus on our assets, both in the community and within people, which should ultimately lead to improved outcomes across each of our five priorities.
Tackling Inequalities	31- Mar- 2019	100%	In June 2018 the IJB considered and supported the recommendations made by the Mental Welfare Commission regarding independent advocacy. It was agreed that an Advocacy Strategy would be developed for the 31st December 2018 deadline involving key stakeholders. A draft was sent to the Mental Welfare Commission for Scotland on the 31st of December to meet the national deadline. The short life working group set up to progress this developed a public engagement survey monkey which was opened on 12th October 2018 and closed on the 16th November 2018. There was also engagement with people who use independent advocacy services by means of focus group conversations in AIMS Advocacy Service, Housing Services and Children's Services. Following IJB approval, the plan was provided to the Mental Welfare Commission Scotland. It is anticipated that this strategy will assist in delivery the Strategic Objectives set out in the North Ayrshire Strategic Plan for 2018 – 21.
			Justice Services - Since September 2017, two Employability Mentors have been employed by the Unpaid Work team with the remit of working with all justice service users to provide support in working towards employment, which is recognised as a significant factor in helping to reduce re-offending. The process begins with an in-depth assessment of the service user's learning and skills needs and includes assistance in preparing CVs and identifying training relevant to the area of employment in which they have an interest. A significant number of service users have undertaken training in CSCS (Construction Skills Certification Scheme), forklift driving, Health and Safety, Safety

Action Title	Due Date	Progress Bar	Latest Note
			at Sea and Hospitality. Several service users have undertaken voluntary work which builds on their skills and experience in addition to adding to their CV and self-confidence. Some of the hours spent addressing employability count towards 'other activity' as part of the Unpaid Work Requirement.
			Community Link Workers have continued to support mental and physical health by providing care and information on a wide range of issues, including managing stress, local activities and support groups, employment, a healthy lifestyle, alcohol and drugs and living with health conditions. The North Ayrshire health and social care partnership now employs 12 Community Link Workers, an increase of 5 since last year. All 20 General Practices now have a Community Link Worker.

A Safer North Ayrshire

The North Ayrshire Anti-Social Behaviour Strategy 2015-18 and the North Ayrshire Violence Against Women Strategy 2015-18 are key current partnership strategic plans for delivering on this priority. We are developing our new community safety plan which will pull these together with other key areas of work into one overarching community safety plan from 2018.

In this interim period, we are continuing with our Single Outcome Agreement outcomes in relation to a safer North Ayrshire. These tie in with the Anti-Social Behaviour Strategy and Violence Against Women Strategy and continue to be relevant to local people.

Our Ambition: North Ayrshire is a safer place to live, residents feel safer and communities are empowered.

What we will achieve:

- We will reduce levels of crime and anti-social behaviour and increase detection rates.
- We will reduce reoffending. We will reduce the harmful effects of drugs and alcohol.
- We will reduce levels of domestic abuse and give a higher level of support to victims.
- We will improve road safety.
- We will improve fire safety.
- We will reduce fear of crime and anti-social behaviour.
- We will increase the number of people engaging in community activities and Volunteering.

How we will do this:

- Crimes of violence and knife crime in particular will be reduced.
- Levels of crime detection will increase.
- Victims of domestic violence will experience an improved and integrated response from service providers.
- Local communities will be supported by both an asset-based approach and delivering services on a locality planning basis.
- Public re-assurance will be increased.

	RAG	2018/19	
Performance Indicator Description	Status	Value	Latest Note
	Status	Value	

Performance Indicator Description	RAG Status	2018/19 Value	Latest Note
The percentage of respondents who feel able to access the opportunities and support they need in their local area	②	98.03%	The average for 2018/19 is 98%, which is 2% above the target and an increase in satisfaction with local access to opportunities and support. This represents 249 people out of 254 during the year.
% of respondents who volunteer, organise or attend local community/representative groups (such as tenants associations, community councils, local neighbourhood groups etc)	?	N/A	The North Ayrshire People's Panel Survey is currently carried out every two years, as such there is no data for this measure in 2018/19.
Number of victims referred to MADART	?	393	This PI is not measured for quarters. The Figure for 18/19 was 393, rising from 365 in 17/18.
SENV03c: Street Cleanliness Score	②	94.5	Street Cleanliness – All audits are now complete, and the annual score is 94.59% which is above the set target of 94%
Number of fire related fatalities		0	There were zero fire related fatalities recorded in North Ayrshire in 2018/19, however on occasion figures may change due to timescales for investigation of incidents.
Number of fire related casualties		23	There were 23 fire related casualties recorded in North Ayrshire in 2018/19.
Number of dwelling fires		151	There has been a year on year reduction in the number of dwelling fires since 2015/16. The main causes of these fires are kitchen accidents related to cooking. Alcohol, distraction and smoking remain the three prevalent contributory factors to dwelling fires.
Number of deliberate primary fires	4	69	There were 69 deliberate primary fires in 2018/19.
Number of secondary fires		478	There were 478 secondary fires recorded by SFRS in North Ayrshire in 2018/19.
Number of public reported incidents for anti-social behaviour per 10,000 population		484.7	Overall, there were 485 public reported incidents for anti-social behaviour per 10,000 population in North Ayrshire in 18/19, compared to 483 in 17/18.
Percentage residents within North Ayrshire who feel unsafe walking in their neighbourhood after dark	?	N/A	The percentage of residents who felt unsafe walking in their neighbourhood after dark dropped by 10% from 29% in 2015 to 19% in 2018. The People's Panel is carried out every two years, and the next survey will take place in summer 2020.
Crimes of serious violence (per 10,000 population)		12.5	There were 12.5 crimes of serious violence recorded by local police in 18/19, compared to 11 in the previous year.
Common assault offences (per 10,000 population)		99	There were 99 common assault offences recorded in 18/19, compared to 67 in the previous year.
Detections for Drug Supply (per 10,000 population)	4	8.6	There were 8.6 detections for drug supply in 18/19, the same as the previous year.
Detection rate for Domestic Abuse per 10,000 population (Percentage)		73%	The detection rate for domestic abuse in 2018/19 was 73%, compared to 73.9% in the previous year.
Average number of reconvictions per offender		N/A	The last available data for this measure was the 2015/16 cohort with an average of 0.41.

Performance Indicator Description	RAG Status	2018/19 Value	Latest Note
Number of people killed or seriously injured in road accidents		N/A	Figures for 18/19 will be updated in October 2019 when new data becomes available.

Action Title	Due Date	Progress Bar	Latest Note
We will reduce levels of crime and anti-social behaviour	31- Mar- 2019	100%	2018/19- Quarter Four Update: The multi-agency Prevention First programme has been re-launched during this period. The programme brings partners together at a monthly meeting to identify opportunities for joint working to positively impact on the wellbeing and safety of individuals and communities in North Ayrshire. A partnership action plan was developed through Prevention First to target concerns relating to antisocial behaviour in Irvine town centre. An enhanced policing plan and partnership activity in the area have attracted positive feedback.
We will reduce re-offending	31- Mar- 2019	100%	2018/19- Quarter Four Update: Police Scotland continue to support NAADP and Community Justice partners. A special briefing was provided to officers on Care Day 2019 (15th February 2019) to improve awareness on the care experience and links to justice which links with our role as Corporate Parents and as a Trauma Informed organisation. Local Officers also attended a training event which introduced 'The Slide', an interactive education programme for schools and youth groups from Police Scotland national Safer Communities Department which aims to highlight issues relating to young people and organised crime. Campus Officers will look to deliver pilot sessions of the programme in the coming weeks and months.
We will reduce the harmful effects of drugs and alcohol	31- Mar- 2019	100%	2018/19- Quarter Four Update: Campus Police Officers continue to provide regular inputs to pupils on the harmful effects of drugs and the law in this area. Joint patrols took place with Police and NAC Youth Services workers in the Garnock Valley and Kilwinning areas to engage with young people and promote positive lifestyle choices relating to drugs and alcohol. Visits to licensed premises were also carried out as part of the Festive Safer Streets initiative aimed to raise awareness on drug consumption in licensed premises.
We will reduce levels of domestic abuse and give a higher level of support	31-	40004	2018/19- Quarter Four Update: Officers are working with partners to promote the outcomes from the Expect Respect conference by delivering a programme of inputs on gender-based violence through classroom work with Women's Aid. Over 100 young people from secondary schools across North Ayrshire attended the partnership's Expect Respect Conference held in Fullarton Connexions on Friday 7th December 2018. Positive feedback was received from all in attendance at the event and positive conversations and coverage also achieved on social media.
	Mar- 2019	100%	In December, training commenced for Police Scotland officers and staff ahead of the introduction of the new controlling behaviours domestic abuse offence, which will come into force in 2019. The training programme, Domestic Abuse Matters (Scotland), has been co-developed by Police Scotland and SafeLives, a UK charity committed to ending domestic abuse. The initial pilot project 'Domestic Abuse Affecting Young People - what it looks like in secondary schools' was delivered to around 200 5th year pupils (male and female age 15/16) at St Matthews Academy by Campus Officer PC Hogg and partners from North Ayrshire Women's Aid. The content will now be reviewed and targeted at a younger audience before being rolled out to all Campus Officers to deliver in partnership with Women's Aid at all North Ayrshire secondary schools.

Action Title	Due Date	Progress Bar	Latest Note
We will improve road safety	31- Mar- 2019	100%	2018/19- Quarter Four Update: Police, Fire and NAC Road Safety delivered a multi-agency Road Safety event for 5th year pupils at St Matthews Academy. The event on 1st March was well received by students, staff and partners. This was an interactive event with brief presentations which were followed by students learning about level crossings, vehicle maintenance, road traffic law, the benefits of getting a driving licence and the risks involved with driving. A multi-agency road stop on 5th February 2019 was focused on doorstep crime but provided further opportunities to identify vehicle defects and promote road safety. 60 vehicles were inspected, 23 drivers given advice/warnings and 3 dealt with by formal enforcement action.
We will improve fire safety	31- Mar- 2019	100%	2018/19- Quarter Four Update: There were 416 HFSV's carried out in North Ayrshire Council properties in Q4. This is a reduction of 31 from Q4 17/18. However, of the 117 of the total HFSV conducted, 28% were rated as being within "high risk" properties in line with SFRS procedures focusing on high risk individuals and not on a quantitate basis. High risk visits will continue to increase with successful referral pathways being created by partner agencies with the introduction of FSET training in North Ayrshire. With strategic direction, Community Action Teams will identify the most vulnerable people within our communities and continue to engage the Health and Social Care Partnership. There have also been targeted reduction strategies initiated within North Ayrshire over recent months working with partners, local businesses and in education to reduce deliberate fire setting. Action groups have been established with a common shared approach to reduce activity levels within the community ultimately to reduce risks.
We will reduce fear of crime and antisocial behaviour	31- Mar- 2019	100%	2018/19- Quarter Four Update: Officers continue to promote their work and that of partners through the local press and social media. During the festive Safer Streets initiative, personal safety advice was provided to shoppers in the town centres with the distribution of purse bells to highlight this. WRAP training was delivered to staff at Hazeldene in Kilwinning as part of PREVENT training for the local authority. Personal safety/doorstep crime inputs were delivered to several groups including the Ayrshire Macular Society, the Hope Project in Stevenston and at the community events Party in the Park, Kilwinning and Garnock Valley Carve in Beith.
We will increase the number of people engaging in community activities and volunteering	31- Mar- 2019	100%	2018/19- Quarter Four Update: Police Scotland Youth Volunteers have commenced volunteering at local events. Young people worked with police to deliver an online safety event on Saturday 2nd February 2019. Over 400 people engaged with PSYV and partners during this event helping to improve the confidence of the young people in engaging with the public. Locality Policing Officers in Irvine, Three Towns and North Coast have set-up drop in sessions for members of the local community to attend Surgery type drop-in sessions in their community and meet local officers. Campus Police Officers have promoted Special Constable volunteering opportunities at careers events in Ardrossan and Garnock Academy. Officers continue to promote local opportunities for recovery including Café Solace through attendance at the Café's, face to face promotion and on social media.

A Thriving North Ayrshire

A Thriving North Ayrshire

Our Ambition: We want you to have the best start in life and for North Ayrshire to be the best place in Scotland to grow up.

What we will achieve- The Children's Services Plan priorities:

- We will improve how you engage with school.
- We will help you to be physically active and be at a healthy weight.
- We will prevent smoking, drinking and taking substances at an early age.
- We will support your social and emotional development.

How we will do this:

These take the form of promises detailed in the North Ayrshire's Children's Services Plan 2016-20 to:

- Work on the Children's Services Plan priorities to improve children's outcomes
- Make sure that children's rights are protected
- Work closely with children and their families to make sure they are safe and protected
- Care for their needs if they have health needs or a disability

Performance Indicates Prescription	RAG	2018/19	Latest Note
Performance Indicator Description	Status	Value	Latest Note
% of children achieving their developmental milestones at the time the child starts primary school		78%	2018/19 – Quarter Four Update : There continues to be an upwards trend in the % of children achieving their developmental milestones at the time the child starts primary school. This increased by 0.8% in 2018/19.
Percent of young people completing Activity Agreement that went on to a Positive Destination. Rosemount, Throughcare/Aftercare		82%	2018/19 - Quarter Four Update: Throughcare: 4/4 leavers in Q4 went on to a positive destination. For Rosemount 6/8 leavers in the year went on to a positive destination.
Balance of Care for looked after children: % of children being looked after in the Community		88.19%	2018/19 - Quarter Four Update: There has been a slight decrease in % of children being looked after in the community from Q3 2018-19, subsequently dropping below target. Work is ongoing around the residential schools' challenge fund project and this aims to get young people back to the North Ayrshire community and within supported accommodation.
Number of children who have been through SNAP (Stop Now And Plan) who have been sustained within their local school		100%	2018/19 - Quarter Four Update: In 2018/19, all children going through the SNAP programme were maintained within their mainstream school. 100% was also achieved last year.
Average number of tenancy placement moves experienced by young people, Supported by Aftercare, prior to a permanent allocation. (Previously SPSS_P_B21)		3.6	2018/19 - Quarter Four Update: 6 young people placed, two with 1 move, one with 2 moves, two with 4 moves and one with 17 moves.
Number of children presenting to Emergency Department for substance misuse (alcohol) aged 5 and over		34	2018/19 - Quarter Four Update: The 34 presentations in 2018/19 represents an decrease from last year, and is above the target of 20.
Number of children presenting to Emergency Department for drug misuse /	?	43	2018/19 - Quarter Four Update: The 43 presentations in 2018/19 represents a decrease from last year and

Performance Indicator Description	RAG	2018/19	Latest Note
	Status	Value	
overdose aged 5 and over			is below the 56 target, as desired.
% gap between the total tariff score of the average Looked After school leaver and the total tariff score of the average North Ayrshire school leaver	?	N/A	2018/19 - Quarter Four Update: Data not yet available.
Number of schools with a "Rights Respecting School Award" achieved at Commitment or Level 1. Most primary and secondary school establishments should have a Right Respecting School Award achieved at Commitment or Level 1 by 2020.		No 18/19 data	2018/19 - Quarter Two Update: As of March 2018, 95% of all schools in North Ayrshire are involved in Rights Respecting Schools initiative. In total the authority has 14 registered, 35 bronze, 9 silver and 1 gold award.
Proportion of Pupils Entering Positive Destinations (subject to change to align with new measure from Senior Phase Benchmarking Tool)		95.6%	A Quarter Four Update: Data for 2018-19 will be available from February 2020. Performance for 2017-18 has increased by 2.2 percentage points and above benchmark by 3.3 percentage points and above the target of 95.4%. NAC are above the national average of 94.4%.
Percentage of families previously registered on the Child Protection Register who have been re-registered following a period of less than one year		4.9%	2018/19 - Quarter Four Update: Throughout the reporting period 143 family groups were newly registered on the CP register. Of those 7 had previously been de-registered within the previous year. This is an increase from last year but remains below target as desired.
Percentage of Children living in Poverty (after housing costs)		No 18/19	2018/19 - Quarter Two Update: New figures from the End Child Poverty coalition show that the percentage of children living in poverty in North Ayrshire in 2017/18 (after housing costs) is 29.26%, a 1.19% reduction since 15/16. This indicator is reported every two years and the next available information will be provided at the end of 2019/20
No. children presenting to ED due to self-harm (aged 9-16yrs)		17	2018/19 - Quarter Four Update: Work with CPP and CPC and CSSP continues to ensure that we are aware of trends and can shape services to respond appropriately.

Action Title	Due Date	Progress Bar	Latest Note
We will improve how you engage with school	31- Mar- 2019	100%	2018/19- Quarter Four Update: Education and Youth Employment have had a continued focus on improving how children & young people engage with school and have revised a range of key policy documents to support this within this reporting period. This includes the Promoting Positive Relationship policy, which is currently in draft form, and plans have been developed to revise the Dyslexia and Dyscalculia policy at the beginning of the 2019-20 session. In addition, Included, Engaged, Involved Part 2 has been developed as a North Ayrshire policy to promote inclusion. While this is in only in draft form, it ensures that all schools are actively involved in finding alternatives to exclusion and seclusion to meet the needs of all pupils. A review of Education & Youth Employment's outreach service will be completed by June 2019 to ensure that schools work closely with support services to ensure education for all is personalised and maximised for young people most at risk of missing out. This is also supported by North Ayrshire schools offering a wide range of opportunities for young people to achieve wider accreditation, in addition to the traditional curricular offer, that reflects their personal aspirations and skills. In this reporting period, there are 62 different wider achievement opportunities and the numbers of pupils benefiting from these opportunities is steadily increasing.

Action Title	Due Date	Progress Bar	Latest Note
We will help you to be physically active and be at a healthy weight	31- Mar- 2019	100%	2018/19- Quarter Four Update: Following the launch of Education & Youth Employment's health & wellbeing strategy in March 2018, a one year audit has taken place that highlighted 97%, of the sampled schools (32), either have or are working towards a clear vision and plan for health & wellbeing that is in line with the strategy. All sampled schools stated they either have or are in progress with identifying a health & wellbeing coordinator. This is a key role in schools to encourage children & young people to be physically active and at a healthy weight. Education & Youth Employment continue to promote Fit Fifteen in all early years establishments and primary schools. This initiative promotes daily physical activity by encouraging all children to take part in at least 15 minutes of fitness each school day. Additionally, a range of activities to promote physical activity within local communities are being developed through the Active Travel Hub at Trinity Church in Irvine. These include health walks, led cycles, women's cycling groups. A range of activities are also being delivered in workplaces and schools to promote physical activity including step count challenges; lunchtime walks and lunchtime cycles. Levels of participation including baseline surveys are currently being monitored.
We will prevent smoking, drinking and taking substances at an early age	31- Mar- 2019	100%	2018/19- Quarter Four Update: In addition to joint patrols taking place, Campus Police Officers continue to provide regular inputs to pupils on the harmful effects of drugs and the law in this area.
We will support your social and emotional development	31- Mar- 2019	100%	2018/19- Quarter Four Update: In the 2018/19 academic session a range of supports and resource have continued to be embedded in both primary and secondary schools to improve access that children and young people have to supports for their emotional wellbeing. Through Scottish Attainment Challenge Funding, Education and Youth Employment have further embedded a secondary school counselling service in this reporting period. One full time counsellor has been appointed to work in each of the 9 secondary schools. Since June 2017, over 500 young people have been supported by the Secondary Counselling service. Entry and exit data for 238 pupils who have completed their counselling sessions. Of these, 90% have shown improvements on the Young Person CORE outcome measure. When looking at the Strengths and Difficulties Questionnaire (SDQ) 79% have improved on the 'total difficulties' strand and 41% have improved on the prosocial skills strand. Within secondary schools, the embedding of the counselling service has supported a tiered approach to supporting mental health need. North Ayrshire's model has been used to inform the national modelling of a service & is well integrated into the overall Getting It Right for Every Child approach adopted across the authority. A multi-agency Mental Health and Wellbeing Operational group has also been established to develop consistency in the provision of a tiered approach to mental health support across the authority.

A Working North Ayrshire

Our Ambition: To have created the most improved economy in Scotland by 2026

What we will achieve:

Investment - An area with a high level of investment in businesses, people, infrastructure and other assets

Innovation - An economy where there are high levels of research and development activity and entrepreneurship

Internationalisation - An economy where there are large numbers of businesses trading internationally and new companies located in the area

Inclusive Growth - An area where all sections of the community aspire to achieve and benefit significantly from economic growth

A Working North Ayrshire

How we will do this:

- We will provide the best conditions for business, creating a diverse and inclusive economy.
- We will develop our transport and digital connectivity to support business growth and link people and opportunity.
- We will maximise the economic and social potential of our islands and towns.
- We will build the capacity of our communities to promote inclusive growth.
- We will improve the productivity of our people and workforce through top class education and skill services.
- We will reduce significantly long-term unemployment and low incomes in working households.

Performance Indicator Description		2018/19	Latest Note
. Circiniance maicator Description	Status	Value	
Gross weekly earnings – Workforce based. Data for this PI is delayed by 9 months due to external sources then entered against the time period the data becomes available.	?	£563.60	2018/19 - Quarter Four Update : The latest data show the gross median full-time wage of North Ayrshire residents to be £563.60, as at April 2018. The next annual update will be available in Q3 of 2019/20.
The ratio of funding leveraged per £1 Council contribution.		3.04	2018/19 - Quarter Four Update: Source Grant Value Match Funding Sustrans 557,068.00 0 SPT 840,702.36 0 VDLF 1,709,000.00 0 ERDF (Business Dev) 119,174.00 178,762.00 ERDF (Active Travel Hub) 438,182.27 547,214.09 ESF 1,013,771.00 1,568,818.00 Scottish Enterprise 182,923.50 0 CWSS 188,000.00 0 LEADER 60,180.00 10,800.00 Landtrust 50,000.00 61,550.00 CSGN 39,201.88 0 Scottish Enterprise 71,7313.90 0 CARS Millport 25,169.15 24,318.89 CARS Kilbirnie 91,528.56 0 CARS Irvine 41,250.00 0 BONA 1,207,093 0 TOTALS 7,280,557.62 2,391,462.98 £3.044 to every £1. Note: This figure is provisional as it does not include some of Regeneration's match funding - it is unclear if it was spent in 18/19 or 19/20.

Performance Indicator Description	RAG Status	2018/19 Value	Latest Note
Tourism Visitor Numbers: This shows the approximate number of tourists to North Ayrshire per calendar year, combining two reports. One for the mainland and Cumbraes as well as the Isle of Arran.	?	108,439,260	2018/19 - Quarter Four Update: STEAM data has been released and is being analyses. Figure is expected mid-June for the 2018 calendar year. As it is a statistical model the previous years data (four data points) will have to be revised to preserve the trend. This work is taking place and the PI will be updated shortly.
Proportion of Pupils Entering Positive Destinations		95.6%	2018/19 - Quarter Four Update : Data for 2018-19 will be available from February 2020. Performance for 2017-18 has increased by 2.2 percentage points and above benchmark by 3.3 percentage points and above the target of 95.4%. NAC are above the national average of 94.4%.
Percentage of working age population in employment		69.7%	2019/20 - Quarter One Update: The Employment Rate is 69.7% of the working age population, for the period Oct 17-Sept 18. An update is due in Q4.
Number of surviving businesses per 10,000 adult population. Data for this PI is delayed by 9 months due to external sources then entered against the time period the data becomes available.	?	393	2019/20 - Quarter One Update: The figure of 393 is based on 3270 active enterprises and a working age population of 83,200. A better indicator would be the three-year survival rate of local businesses, which is 62.4% against a Scottish figure of 60.4%. This indicator is updated annually in Q3.
Number of new businesses per 10,000 working age population		49.2	2019/20 - Quarter One Update: The latest data (relating to VAT/PAYE registrations per 10,000 working age people) shows the rate of business formation is 49 against a Scotland figure of 62.
Number of Economic Growth clients entering employment through Economic Growth sponsored initiatives		616	2018/19 - Quarter Four Update: Additional data from outside of the YETI system now included bringing the total from 553 to 616. Data now includes Skills for Life, We Work for Families, Criminal Justice and Supported Employment projects.
Irvine town centre vacancy rates (amended from original title of North Ayrshire vacancy rates)		No 18/19 data	2018/19 - Quarter Four Update: 2018/19 update pending. The condition of some of the units is relatively poor. This coupled with external factors, including the rise of internet shopping is impacting on the vacancy rate. The forum has been lying empty for some considerable time and the town centre is largely unattractive to large 'named' retailers. Business rates and other factors mean that local traders are not prepared to take the risks associated with longer term occupancy. There seems to be a move towards short term lets - that will likely lead to a fluctuating vacancy rate in the town centre.

Action Title	Due Date	Progress Bar	Latest Note
We will provide the best conditions for business creating a diverse and inclusive economy	31- Mar- 2019	100%	2018/19- Quarter Four Update: The business steam work continues and as noted within the year we won APSE Award for bet private / public partnership. Further work will develop through skills, digital and Community Wealth Building in 19/20. Targets for the year are all being exceeded, and performance is positive. New way of working focussing on localities for the volume / early stage growth business base has been adopted and consideration of funding to support additional resource here via West of Scotland Loan fund will go to Cabinet.

Action Title	Due Date	Progress Bar	Latest Note
We will develop our transport and digital connectivity to support business growth and link people and opportunity	31- Mar- 2019	100%	2018/19- Quarter Four Update: The implementation of the £3 million of externally funded projects approved by Cabinet in June 2018 is substantially complete. Several the projects were multi-year or continued until May 2019 and are therefore on-going into the new financial year. Priorities for active travel and transport projects in 2019/20 were identified to inform workshops with Elected Members in December 2018. The priorities identified through this process were reported to Cabinet in January 2019 to obtain agreement for the submission of funding applications to be submitted to partner organisations. Funding applications have now been submitted to a range of partners including Strathclyde Partnership for Transport and the Central Scotland Green Network Development Fund.
We will maximise the economic and social potential of our islands and towns	31- Mar- 2019	100%	2018/19- Quarter Four Update: Significant work has been advanced to develop core AGD tourism projects for marine and the Great Harbour. These projects have been revised in line with discussions around agreeing Heads of Terms with the UK and Scottish Government. Following the AGD announcement in January 2019, work will now continue to develop the final business cases. This includes Ardrossan and development proposals for both Cumbrae and Arran. A forward programme of events has also been developed, supporting the Year of Coast and Waters. This covers local events and wider ambitions around a signature event that could be the subject of Scottish Government funding support. Work to develop the Coig is continuing apace. The tourism industry has established a company ltd by guarantee and are progressing with work supporting the development of a mobile app and website. Further work supporting the business plan for the Coig is ongoing. Proposals for a new programme of events supporting the Year of Coast and Water has been developed and we will engage with communities to advance.
We will build the capacity of our communities to promote inclusive growth	31- Mar- 2019	100%	2018/19- Quarter Four Update: Community Investment Fund (CIF) Local decision-making on interventions to reduce inequalities through the Community Investment Fund (CIF) continues with several local projects which reduce health, digital, food poverty and age-related inequalities. All localities, except for Arran, now have live CIF projects. Eight CIF bids have been approved this year, with a further two pending approval in April 2019. Inclusive Growth The inclusive growth work has become mainstreamed into Council operations. Priorities moving forward are Community Wealth Building, developing a regional inclusive growth strategy and further developing the Ayrshire Growth Deal projects to ensure they maximise inclusive growth. North Ayrshire has been chosen as a case study by Economic Development Association Scotland (EDAS) for their Inclusive Growth Community of Practice. The Improvement Service will use it as a case study for their Elected Member training. The Inclusive Growth Diagnostic was nationally recognised with a COSLA Bronze Award. The Ayrshire Growth Deal will provide £8.5m for a new Regional Skills and Inclusion Programme. This will be informed by the three projects: Working for a Healthy Economy, Fair Work and Co hubs which made up the original 19, bids to governments. Working with partners, a re-prioritisation and re-design of a proposal is underway.

Action Title	Due Date	Progress Bar	Latest Note
			Challenge Poverty Fund fully committed The balance of the £848k allocated to the Challenge Poverty Fund in 2017/18 has been allocated to support the extension of EU employability programmes to 2022. Funding extensions have been submitted to the Scottish Government (see "Employability" section below).
			Corporate Parenting project The funding has been used to employ a corporate parenting coordinator, support worker and a modern apprentice. The team have developed a Care Experienced Champions Board, made up of young care experienced people between the ages of 14 and 20. They have developed their terms of reference and are focusing on representing the voices of all the 500+ care experienced children and young people. Currently their focus is mental health and advocacy, looking to challenge and change policy and practice so that their peers can be more empowered with the skills and knowledge to overcome financial, emotional and knowledge poverty. A 'Family Firm' policy and practice is in development to ensure that all corporate parents are providing opportunities for training and employment. The Family Firm will be fully implemented this year.
			Community Wealth Building Economic Growth have carried out research into a "community wealth building approach" developed by Preston City Council, engaging our Elected Members and Community Planning Partners in discussions. The Leader of Preston City Council attended a workshop in North Ayrshire to share their experiences and explore how we can identify and secure the wealth that already exists in a local area. A research proposal has been agreed and resources are being sought to support an action plan. The Inclusive Growth Programme Manager has been working predominantly on proposals around Community Wealth Building, which will be progressed through a £3M fund created through the Ayrshire Growth Deal.
			Social Enterprise Strategy The Social Enterprise Conference was held in November, with 70 attendees. There are currently 133 Social Enterprises within North Ayrshire, of which 98 have been supported with 24 given.
We will improve the productivity of our people and workforce through top class education and skill services	31- Mar- 2019	100%	2018/19- Quarter Four Update: Employability Ardrossan Employability Hub opened officially in August, providing a much needed resource in the area. Skills Development Scotland have co-located staff in the building. The existing hubs are being remodelled to ensure that customers have access to a wider range of provision. Ayrshire College have been key partners in developing a menu of new vocational training options within hubs. A new peripatetic hub model is being developed which will take the hub model and its services to outlying communities. The Kilwinning College hub has been reviewed and changes proposed which will result in a move to Kilwinning library. The hubs are reviewed regularly to ensure that there are being well used, offering the right services and overall meeting the strategic objectives originally set.
			Over 400 unemployed residents attended a jobs fair in October at Saltcoats Town Hall with 42 employers attending with vacancies. Funding extension bids were submitted to European Social Fund (ESF) for a funding package of over £7M, to cover 2019-2022. Inclusive Growth is a key facet of the funding proposals, with more focus on excluded groups such as those with disabilities, females

Action Title	Due Date	Progress Bar	Latest Note
			Supported Employment An investment of £500k from the Poverty Challenge Fund for supported employment was approved by Cabinet in June to support disabled residents into employment. The recently recruited Supported Employment Programme Manager has quickly developed plans for further recruitment and is developing the service offer and referral routes. The service will be operational from June, with full launch in Autumn. Modern Apprenticeship Programme We have recruited 277 Modern Apprentices since April 2016, exceeding our three year target of 270. In November 2018 Cabinet approved proposals for 150 Modern Apprentices over the next three years. The refreshed three year Modern Apprentice programme will see more focus on supporting care experienced and disabled young people into opportunities. A Modern Apprentice Event was held at the end of March in Saltcoats Town Hall and attracted over 150 local young people. A variety of council services promoted their vacancies to encourage applications for Modern Apprenticeships. Over 97% of responses from participants accessing learning opportunities state their confidence, knowledge and skills has improved as a result. This positive result has varied by less than 1.5% over four years.
We will reduce significantly long-term unemployment and low incomes in working households	31- Mar- 2019	100%	2018/19- Quarter Four Update: The Skills for Life programme has continued to focus on lone parents who have often been out of work for many years. Many progress into council employment, and as such will earn at least the living wage. Better Off North Ayrshire financial gains have now reached £1.5M. Tackling unemployment is a long-term task, therefore the % complete relates to progress within this year but work is ongoing.