## North Ayrshire Community Planning Partnership People's Panel Questionnaire 2018



Dear People's Panel member,

I would like to welcome People's Panel members, old and new, to the 2018 People's Panel survey.

This annual survey plays a significant role in our work with the communities of North Ayrshire. It allows us to find out what you think about a range of public services and helps to make sure that the Community Planning partners understand what is important to you!

Community Planning is about working together to plan and deliver better services. The Partnership comprises North Ayrshire Council, Jobcentre Plus, NHS Ayrshire and Arran, Scottish Enterprise, Skills Development Scotland, Scottish Fire and Rescue Service, Strathclyde Partnership for Transport, Police Scotland, North Ayrshire Health and Social Care Partnership and representatives of the community and voluntary sector.

This questionnaire covers a range of themes that the Community Planning partners in North Ayrshire are working towards:

- · A working North Ayrshire
- · A healthier North Ayrshire
- · A safer North Ayrshire
- · A thriving North Ayrshire

It should only take a fairly short time to complete the questionnaire. For most questions you will only need to tick a box in order to respond. When you have done so, please send your completed questionnaire back in the Reply Paid Envelope provided by the closing date of Monday 11th June 2018. There is no need to put a stamp on the envelope.

If you prefer, you can complete the questionnaire online by visiting the following web address: www.lowland-research.co.uk/northayrshire2018

The more people who complete the questionnaire the better the results will be and it will ensure that the opinions of people throughout North Ayrshire are heard. Results of previous surveys and other information about the Community Planning Partnership is available at: www.north-ayrshire.gov.uk/communityplanning. Details of how we used the previous feedback are available at: https://bit.ly/2wwsjz]

If you have any questions regarding the questionnaire please do not hesitate to contact either the Community Planning Team at North Ayrshire Council on communityplanning@north-ayrshire.gov.uk 01294 324144 or Jeremy Quinn, Lowland Market Research on 01360 311125 (info@lowland-research.co.uk).

We look forward to receiving your completed questionnaire and thank you again for being part of our People's Panel.

**Councillor Joe Cullinane** 

Joseph Culling

**Chair of Community Planning Partnership** 

## Using your personal information:

Personal information which you supply will be used for statistical analysis and research purposes only and will be held in line with the General Data Protection Regulation 2018. Information provided by you will be held in a database and will be removed at any time you so notify us. We will not disclose any information to any company other than Lowland Market Research and North Ayrshire Community Planning Partnership unless required to do so by law.

To know more about how we use your information and how we maintain security of your information and your rights to access information we hold on you please contact North Ayrshire Community Planning Partnership at community planning@north-ayrshire.gov.uk or telephone 01294 324114.

Yes No I have an approach to household income and expenditure which works well
I save every, or most, months  I rarely, or never, have any money left over to save  I could pay an unexpected bill of £300 from savings or spare money without cutting back  I have unsecured debt of less than one month's income  I have unsecured debt of more than one month's income
2. Preparing for and managing life events, looking at the following statements please indicate if they apply to you or not.
I have some sort of plan to meet a financial goal  I have savings equivalent to at least three months' income  I am currently paying into or have a previous pension  I have life insurance
3. Keeping up financially, looking at the following statements please indicate if they apply to you or not.
Yes No
I am keeping up with my bills and commitments without difficulty I struggle with my bills and commitments from time to time I am constantly struggling with bills and financial commitments. I have missed credit commitments or domestic bills in at least three of the last six months. I have gone without energy because I have been unable to put money in my meter. I have accessed high cost lenders eg doorstep/pay day in the last three months
4. To what extent do money worries affect your mental wellbeing?
None of the time  Rarely Some of the time  Often  All the time
5. How are you and your household managing financially these days?  Managing very well  Managing quite well  Get by alright  Don't manage very well  Have some financial difficulties  Are in deep financial trouble

	hold are currently unemployed? (Including	yourself if unemployed)
None (0)	Three (3)	
One (I)	Four (4)	
Two (2)		
7. Do you have any caring respons	ibilities?	
No	Yes, I care for another child	
Yes, I care for my own child	Yes, I care for an adult	
8 What is the highest educational	qualification that you currently have?	
National 3	Standard grade 4-6	HNC, HND
National 4	HIGHER	Degree
National 5	Advanced HIGHER	Postgraduate
Standard grade 1-3	NC	No qualifications
Other (Please specify)		
9. What do you consider to be the Lack of skills/quals Low pay/benefit trap Confidence Illness/disability Other (Please specify)	E main barriers/problems to getting a job?  Lack of jobs  Employers don't reply  Childcare  Transport	(Please tick up to 3)  Cost of travel  Mental health  Convictions  Personal circumstances
1		
10. Which best describes your curr	ent situation?	
10. Which best describes your curr Employed full time	ent situation?  Looking after the home or family	In further/higher education
		In further/higher education  Government work or training scheme
Employed full time  Employed part time  Self employed	Looking after the home or family	Government work or training scheme  Permanently sick or disabled
Employed full time  Employed part time	Looking after the home or family Unemployed and seeking work	Government work or training scheme
Employed full time  Employed part time  Self employed	Looking after the home or family Unemployed and seeking work Unemployed but not claiming benefits	Government work or training scheme  Permanently sick or disabled
Employed full time  Employed part time  Self employed  Permanently retired from work	Looking after the home or family Unemployed and seeking work Unemployed but not claiming benefits	Government work or training scheme  Permanently sick or disabled
Employed full time  Employed part time  Self employed  Permanently retired from work	Looking after the home or family Unemployed and seeking work Unemployed but not claiming benefits	Government work or training scheme  Permanently sick or disabled

I I. If you or anyone else in your household is unemployed, how long has the current period of unemployment lasted?  Person I months Person 2 months Person 3 months
I 2. How many spells of unemployment, if any, have you had in the last 3 years?  spells of unemployment
I3. How many different jobs have you had in the last 3 years?  different jobs
I4. How familiar are you with the concept known as basic income? (Please choose one)  Understand it fully
A basic income is an income unconditionally paid by the government to every individual, regardless of whether they work, and irrespective of any other sources of income. It replaces many means-tested payments such as Jobseekeers Allowance and Universal Credit (but not housing or disability benefits) and is high enough to cover basic needs (food, etc). Most models suggest at least £73.10 per week for an adult of working age, in line with current benefits.
I would gain additional skills  I would look for a different job  I skely effect on how you would use your time?  I would be the most likely effect on how you would use your time?  I would spend more time with family  I would stop working  I would work less  I would work for myself
Other (please tell us)  None of these options
16. Which of the following arguments FOR a basic income do you find convincing? (Please select all that apply)
It creates more equality of opportunity  It encourages independence and a sense of control  It is fairer to women  It increases appreciation for household work and volunteering  It reduces anxiety about financing basic needs  It reduces bureaucracy and administrative costs  Other (please tell us)
None of these options

17. Which of the following arguments AGAINST a basic income do you find convincing? (Please select all that apply)
It might encourage people to stop working
It increases dependence on the state
It would be giving people something for nothing  Others might come to my community to take advantage
It is against the principle of linking effort and reward Only the people who need it most should get something
Other (please tell us)
None of these options
18. If the level of a basic income was set at a minimum of £73.10 per week for a working age adult, which of the following
views is closest to your own? (Please select one response)
The amount is too low
The amount is about right Don't know
19. Do you currently have access to e-mail or the internet?
Yes Go to Q19a No Go to Q20
10 50 10 2172
19a. If yes, where?
Work Community learning centre
Community centre Internet café
Local library College / university
From home Other community facility
School
Other (please say where)
The state of the s
20. Thinking of how accessible food for good health is in your immediate local area, please tick all that apply
I have access to lots of food
I have access to some food
I have no access to food
Food is available but too expensive
·
I physically can't access food but have support to do so
physically can't access food but have support to do so

to you and your flouse	chold? Please tick all statements that apply			
	meals but would like to learn			
	ore home-made meals			
I can cook home-made meals but  I use ready mostly eat ready meals	meals and am not interested in cooking home-made meals			
I can cook home-made meals but don't have the tools or equipment to make them	home-made meals but don't have the time			
21a. How many main meals per week do you prepare yourself? (our	of a maximum seven main meals)			
Write number in box from I-7	,			
, vite named in sex wein i /				
22. Tell us about your food consumption over the course of a typical day (Tick all statements that apply)  * Examples of a portion of fruit and veg are: I banana, 2 plums or 3 heaped tablespoons of beans  *Fruit and vegetables can either be fresh, frozen, tinned, dried or juiced  *Starchy foods are: potatoes, breads, cereals, rice and pasta *Pulses are beans, peas, lentils				
I eat 5 or more portions of fruit and vegetables	I eat from some of the major food groups: fruit and			
	vegetables, starchy foods, milk and dairy, pulses, fish eggs, meat, and fats.			
I eat between 2-4 portions of fruit and vegetables	I eat from one of the major food groups: fruit and vegetables, starchy foods, milk and dairy, pulses, fish eggs, meat, and fats.			
I eat between I-2 portions of fruit and vegetables	I mostly eat food from takeaways			
I eat no portions of fruit and vegetables	I eat food which I grow myself			
I eat from all the major food groups: fruit and vegetables,	I don't grow my own food but would like to learn			
starchy foods, milk and dairy, pulses, fish eggs, meat, and fats.				
23. The Community Planning Partnership are keen to assess and population. The Warwick-Edinburgh Mental Wellbeing Scale to questions about their thoughts and feelings. By incorporat the Community Planning Partnership to assess the mental he questions and scale are outlined below. Please tick the box that	(WEMWBS) is a 14 item scale in which individuals responding WEMWBS into the People's Panel Survey, this will allow alth of the North Ayrshire population. The WEMWBS			
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/ery safe Go to Q26 Fairly safe Go to Q26	A bit unsafe Go to	Q25 Very	unsafe Go	to Q25
25. Please give brief reasons as to why you sometimes feel	unsafe.			
26. In your neighbourhood, how much of an issue are each	of the following? Plea	se tick one box	only for each is	ssue.
	Very big Issue	Fairly big Issue	A minor Issue	Not an Issue
Noisy neighbours or loud parties				
Adults hanging around on the street				
oung people hanging around on the street				
People drinking in the street				
Rubbish or litter lying in the street				
/andalism, graffiti or other deliberate damage to property		$\square$	$\square$	$\square$
People being attacked or harassed People using or dealing drugs		$\mathbb{H}$	H	H
Abandoned or burnt out cars		H	H	H
Discarded needles		H	H	H
Antisocial residents		H		H
Grass / bin fires				H
Aggressive dogs				
Dog fouling				
Other (please say what below)				
27. Which three of the following do you want your local Concept 1, 2 or 3, with 1 being the most important.	ommunity Policing Te	eam to adopt a	s priorities? <i>Pl</i>	ease rank your
Speeding motorists	Assault / violent crim	ne		
Bogus caller crime	Car crime			
Hate crime	Fraud			
Housebreaking and other theft	Wilful fire raising			
Orug dealing / drug use	Drunk or disorderly		Ш	
	(including vandalism	and graffiti)		
28. Do you have any concerns about fire safety in your hon	ne?			

9. Have you ever been worried that a child is or might be, bei	ing abused or neglected?
res No	
0. Have you ever been worried that a vulnerable adult is or m	night be, being harmed or neglected?
Yes No If you answered "No" to both of thes	
31. Who did you report it to? Please tick all that apply in each co	olumn that applies (i.e. whether this was a child or vulnerable adul
	Vulnerable Child adult
Did not report this	
Police	
Social Services	
Family / friends	
Housing Department	
Priest / Minister	
School	
MP / local Councillor	
GP / Doctor	
Other (please say whom below)	
	13.
f you DID report this concern please go to Question 3	, 5 .
If you DID report this concern, please go to Question 3	
32. If you did not report it, why did you not report the concern	n? Please tick all that apply in each column whether this was a ch
	Vulnerable
32. If you did not report it, why did you not report the concern or vulnerable adult).	
32. If you did not report it, why did you not report the concert or vulnerable adult).  Fear I would not remain anonymous	Vulnerable
32. If you did not report it, why did you not report the concern or vulnerable adult).  Fear I would not remain anonymous  Fear of being wrong	Vulnerable
32. If you did not report it, why did you not report the concert or vulnerable adult).  Fear I would not remain anonymous  Fear of being wrong  Felt it was none of my business	Vulnerable
32. If you did not report it, why did you not report the concert or vulnerable adult).  Fear I would not remain anonymous  Fear of being wrong  Felt it was none of my business  Fear of retaliation	Vulnerable
<ul> <li>32. If you did not report it, why did you not report the concert or vulnerable adult).</li> <li>Fear I would not remain anonymous</li> <li>Fear of being wrong</li> <li>Felt it was none of my business</li> <li>Fear of retaliation</li> <li>Didn't want to get involved</li> </ul>	Vulnerable
If you DID report this concern, please go to Question 3  32. If you did not report it, why did you not report the concert or vulnerable adult).  Fear I would not remain anonymous  Fear of being wrong  Felt it was none of my business  Fear of retaliation  Didn't want to get involved  Worried that the child might be taken into care  Didn't know who to contact	Vulnerable Child adult

33. How likely or unlikely do you think it is that the a crime in the future?	following types	of sentence v	vould make ar	offender less	s likely to commit
Community Payback Order Compensation Order Deferred Sentence Drug Treatment & Testing Order Electronic Tagging Fine Prison	Very Likely	Fairly Likely	Fairly Unlikely	Very Unlikely	Haven't heard of it
34. What do you think the main priorities for work rank the priorities from 1 to 3, with 1 being the most Tackling the underlying causes of crime, such as druworking with offenders so they can understand the Finding offenders meaningful training or employment Providing stability for offenders by addressing issues Ensuring that offenders carry out unpaid work of valorder to pay something back	st important.  Igs and alcohol  impact of thein  t opportunities  s such as homel	crime on vict	·	be? Please loo	ok at this list and
35. Are you aware of unpaid work carried out in N Yes No	orth Ayrshire b	y individuals w	ho are senten	ced to comm	unity service?
36. What do you think the main priorities should be list and rank the priorities from 1 to 3, with 1 being Gardening / landscaping Litter-picking Large scale environmental work e.g. beach cleaning Painting / decorating	the most import	ant. Joinery Helping	carried out by and building w with removal please say wh	vork s	lease look at this
37. How satisfied are you with the maintenance of o		our neighbourl	hood?		
37a. If you are not satisfied please state why.					

38. How would you rate your neighbourhood as a place to live?  Very good Fairly good Fairly poor  United States of the states of
38a. If you think it is poor please state why.
39. Would you be interested in taking part in tenancy participation activities?  Yes No
<ul> <li>40. Do you spend any time as a volunteer or organiser or attend any charities, clubs or organisations (such as bowling clubs, Scouts, Guides, play groups, school parent helper, tenants' associations, community councils, etc.)?</li> <li>Yes, as a volunteer / organiser</li> </ul> Yes, I attend as a member No
41. Are you involved in or aware of opportunities to: (please tick any that apply)  Involved Aware of transfer council assets, like community centres, into community ownership  secure funding through participatory budgeting where local people allocate money by popular vote take part in local decision making through locality partnerships  participate in community organisations like community associations or community councils
42. Do you consider that people from different backgrounds (for example, people of different ethnicities, religious or other social groupings) get on well together in your local area? Please tick one response from the scale below, where 1 is not at all and 5 is definitely.  Not at all  Yes, definitely  1 2 3 4 5
43. If you answered 'I' or '2' in Question 42, please give brief reasons for your answer in the space below.

Community Planning is about working together to plan and deliver better services. The Partnership includes North Ayrshire Council, Jobcentre Plus, NHS Ayrshire and Arran, Scottish Enterprise, Skills Development Scotland, Scottish Fire and Rescue Service, Strathclyde Partnership for Transport, Police Scotland, Ayrshire College, North Ayrshire Health and Social Care Partnership KALeisure, and representatives of the community and voluntary sector. (Find out more at www.northayrshire.community/)

44. Overall, how well do you think these organisations work together to plan and deliver better public services?
Very well Quite well Neither / Nor Quite poorly Very poorly
If you answered poorly please state why.
45. Overall, how satisfied or dissatisfied are you with local council services?  Very satisfied Fairly satisfied Neither / Nor Fairly dissatisfied Very dissatisfied
46. How would you rate North Ayrshire Council for keeping you informed about its performance?
Very poor Poor Neither/nor Good Very good
47. Are you aware that the council publishes an annual report?  Yes No
48. What type of information would you like to receive regarding the performance of North Ayrshire Council (please tick all that apply)
Plans to improve services  Specific service targets and progress on meeting these targets
Information on the councils partners such as police and health services
How well the council is performing against other councils  Financial information (How well is the council spending money and using resources)
How well is the council performing against the national average
Information about specific services (please state which)
49. What would be your preferred method of receiving information about the performance of North Ayrshire Council (please tick all that apply)
Text Facebook
Twitter Leaflets/posters  Website Local newspaper
Email