North Ayrshire Community Planning Partnership Peoples Panel survey

What have we done with your feedback?



OUR HIGHLIGHTS

Here are a few areas where you indicated that you have become healthier...

Less people are smoking (down from 21% to 15%)

People are taking more exercise (up to 77% from 68% once or twice a week)

People are drinking less (36% up from 33% are unlikely to drink alcohol even on weekend evenings)

People feel better about their lives (the score on the Warwick Edinburgh mental wellbeing scale has increased to 50.76 which is above the Scottish average)

Here are a few areas where you felt that we have improved...

More people feel safe outside in their neighbourhood (71% up from 69%)

More people were satisfied with outside spaces (78% up from 72%)

More people were satisfied with play park facilities (64% up from 57%)

More people like where they live (91% up from 89%)

More people think that people in their area get on better together (93% up from 91%)

WORKING NORTH AYRSHIRE

National Priorities that relate to a Working North Ayrshire

You said...

The second most important priority chosen by our panel members was, "Our young people are successful learners, confident individuals, effective contributors and responsible citizens"

The third most important was "We realise our full economic potential with more and better employment opportunities for our people"

We did...

We have refreshed our Economic, Development and Regeneration Strategy and have a clear mission to make North Ayrshire the most improved local economy in Scotland.

Children and Young People will be added as new top priority in our partnership.

Barriers to employment

You said...

The largest barrier to employment was no employment opportunities being available or that the opportunities were not suitable.

We did..

Our Team North Ayrshire (including North Ayrshire Council, Ayrshire College, local businesses, Scottish Enterprise and local voluntary organisations) has introduced projects such as the Skills Centre for Excellence where Ayrshire College, local businesses and local schools are working to develop training for young people that is aimed at the vacancies in the area that are most difficult to fill. The Skills Centre for Excellence provides school pupils the chance to learn practical skills such as catering and caring for people and gives college pupils an added venue to practice and support the skills they are learning in college.

Transport

You said...

63% said that public transport was very or fairly convenient. This has dropped from 74% in 2012. There has also been a rise in the number of people who felt it was inconvenient going up from 13% in 2012 to 23% in 2015.

We did...

NAC is working to improve bus passenger infrastructure supported by a grant of £70 from SPT. In 2016-17 there will be further upgrades to bus stops and pole mounted electronic information.

We are working to plan and deliver improvements for Irvine town centre and we will continue work to improve socially necessary services to provide greater access to education, employment, healthcare, and shopping across North Ayrshire.

 ${\it £}150K$ of capital funding will support the road safety work already started on Arran.

A HEALTHIER NORTH AYRSHIRE

National Priorities

You said...

The fifth most important national priority was that "Our children have the best start in life and are ready to succeed"

We did...

As a Community Planning Partnership we have developed our Children's Services Plan 2016-20. We asked almost 8000 children and 600 families with young children about their lives. We used this to decide the priorities in the plan. We have made a clear promise to join up our services and put children and young people at the centre of what we do.

General Health

You said...

Less people felt that their general health was either very or fairly good than in 2012. (In 2012 this was 68% and today it is 60%)

We did...

In April 2015 NHS Ayrshire and Arran, North Ayrshire Council and voluntary organisations came together to form the North Ayrshire Health and Social Care Partnership (NAHSCP). This is the part of the Community Planning Partnership that is responsible for making North Ayrshire healthier.

Now that the Health and Social Care Partnership is embedded across North Ayrshire, it has refreshed its strategic plan to incorporate learning from its first year. The refresh has taken the feedback from the People's Panel Survey into account.

The Partnership is supporting localities to create their own local solutions to health and social care needs. They are introducing multi-disciplinary teams (including GP's, dentists, pharmacists, optometrists, money matters advice, community connectors, addictions workers, social workers and district nurses). They are also promoting self-management so that people can take control of their own health through a whole life approach with a range of community services that will support people to live well for longer.

Outdoor Activity

You said...

77% of panel members said that they take part in outdoor activities several times a week. This has improved since 2012 when 68% said this was the case. The biggest barrier to this (aside from the weather) was better health and fitness. 30% said this was a barrier. 30% said better pathways and 28% said cheaper activities would encourage them.

We did...

A new initiative by KA Leisure in partnership with NHS Ayrshire and Arran and North Ayrshire Council is taking a programme of exercise, suited to older people, to them in their home environment, including services to nursing homes and sheltered accommodation. This aims to help those with poor health enjoy a range of physical activities. In addition, the Community Planning Partners are working hard to improve awareness of how to enjoy active lives without paying high costs for services.

A SAFER NORTH AYRSHIRE

Feeling safe

You said...

71% of respondents said that they felt safe when they are outside in their own neighbourhood after dark. This has increased from 69% in 2012. 29% said they felt unsafe. When asked what made people feel unsafe, the main issues were: poor street lighting, people hanging around, and concerns about drug misuse and drunkenness.

The main things that would help people feel safer were: more police patrols, better facilities for young people and improved street lighting.

We did...

Since April, Police Scotland has introduced Locality Policing alongside the introduction of Locality Partnerships. This means that local policing teams are out and about in your community on foot or on bicycles. Already there has been positive feedback from local people that it is much easier to speak to officers and that it is good to see officers out and about who appear to be friendly and approachable. There has also been an increase in the local intelligence received as a result allowing them to target problem areas.

Additionally, North Ayrshire Community Planning Partners are investing significant sums of money into a range of school, community and sports facilities that will improve the services offered to young people both in and out of school. The new facilities include Portal Leisure Centre Irvine, Inverclyde National Sports Training Centre Largs, Garnock Community Campus, West Kilbride Community Sports Club and the future development of the new Largs school campus.

Priorities for community Policing

You said...

The three top priorities for community policing should be drug dealing, housebreaking, and violent crime.

We did...

On-going work to reduce these crimes is showing results. A move to locality policing has led to better intelligence. In the last year there were 50% more intelligence led drug search operations and over £70k in assets was seized. We will maintain our efforts to target this problem.

There has been a significant decrease in the number of victims of serious crimes and this trend has been continuing for over 3 years. This year there were 17 less serious assaults, 67 less common assaults and a much higher detection rate.

In relation to housebreaking a move to localities has supported better intelligence gathering and a higher detection rate. This is coupled with a reduction of 139 crimes of this nature being reported which suggests that we have made some headway.

Dealing with Offenders

You said

Regarding working with offenders in the community, tackling the underlying causes of crime such as drugs and alcohol (45%) was most important to respondents followed by working with offenders so that they understand the impact of their crimes (22%).

We did

The Community Payback Order (CPO) is designed to provide a viable alternative to custody and ensure that offenders payback to their communities. This can include support with addictions and unpaid work. Last year the total number of unpaid work hours imposed was 63,769.

A range of unpaid work benefits the communities of North Ayrshire. This includes Smithstone House which is run like a market garden producing vegetables, fruit and flowers. Produce is sold to generate income to help sustain the project and any excess is donated to charity. In the workshop they build garden furniture which is sold to the public and generates income that is again donated to charity. This year £1000 was donated to Women's Aid and £846.00 to the North Ayrshire Foodbank.